

U.S. DEPARTMENT OF EDUCATION

MSIX User Manual

Version 8.3

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“MSIX IS ONLY AVAILABLE TO AUTHORIZED USERS”



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Section 1: Overview

Welcome to the Migrant Student Information Exchange (MSIX)! MSIX is an online system containing migrant student records from all participating states to facilitate the national exchange of migrant students' educational information among the states. MSIX is available to State Migrant Education Program (MEP) staff along with other users from the MEP Community. It does not replace existing migrant student information systems; however, it does work with existing systems to keep student records current. MSIX does the following:

- Produces a single “consolidated record” for each migrant child that contains information from each state in which the child was ever enrolled
- Contains the minimum data elements necessary for the proper enrollment, grade and course placement, and accrual of credits for migrant children

Section 1 will introduce you to the basics of MSIX to give you the foundation to understand its features and functions. This section includes the following topics:

- Introduction
- MSIX Purpose
- MSIX Requirements
- User Roles and Responsibilities
- Navigational Elements

Introduction

The timely transfer of education records for migrant children between schools has been a longstanding challenge. Migrant children often enroll in multiple schools for varying amounts of time each year as their families migrate in search of temporary or seasonal work in agriculture or fishing. MEP staffs continue to find it difficult to share and consolidate student information that schools, local educational agencies, and states collect on migrant children in a timely and meaningful way that helps school personnel make appropriate decisions when the students arrive. These conditions and those shown below prompted the need for an exchange of records.

- **High Movement** — Highly mobile migrant student population
- **Short Notice** — Students move from state-to-state often without notice
- **Lack of Data** — Timely and accurate educational information not always available
- **Placement Errors** — Students placed in incorrect courses or grades

- **Loss of MEP Services** — Students not provided the most beneficial MEP services

In response to this challenge and a Congressional mandate to link the existing migrant student information systems, the U.S. Department of Education (ED) implemented the Migrant Student Record Exchange Initiative. The goals of this initiative will:

- **Goal 1:** Create an **electronic exchange** for the transfer of migrant student education data among the States
- **Goal 2:** Promote the **use** of the MSIX application
- **Goal 3:** Ensure the use of the consolidated migrant student record for the purposes of **enrollment, placement, and accrual of credits** of migrant students
- **Goal 4:** Produce **national data** on the migrant population

At the heart of this initiative is the MSIX. The MSIX does not replace existing state migrant student record systems. Rather, it links them in a minimally invasive manner to collect, consolidate, and make critical education data available. The MSIX also leverages available information provided by the states to ED's Education Data Exchange Network (EDEN) system to ease the data collection burden on states.

MSIX offers many benefits to promote its usability. Some of those key features include the following:

- **Information** — Retrieve and view student information
 - Search, view, and print consolidated student records
 - Multiple search parameters
 - Accessible online
 - Printed reports available
- **Record Conflicts** — Identify and resolve student record conflicts
 - Student Merge workflow
 - Student Split workflow
- **Notification** — Alert other jurisdictions of planned student moves
- **Role-based** — Create users based on 'MSIX roles' to allow appropriate access to MSIX functions and student data
- **Structure** — Create regions within a state to manage MSIX activities and workflow

MSIX Purpose

The primary purpose of MSIX is to make migrant student information available to authorized school personnel to support them in making decisions on student enrollment, grade or course placement, and accrual of credits. A secondary purpose of MSIX is aggregation of information to analyze national trends.

MSIX Requirements

MSIX requires specific browser configuration. Your Internet browser should be set up so that it **does not** cache Internet pages. This will allow any MSIX updates and patches to be viewed on your computer. MSIX supports the use of four browsers: Internet Explorer v8.0 or higher, Firefox v11.0 or higher, Safari v5.1 or higher, or Google Chrome 16 or higher. The steps to configure each browser vary from version to version, so you should refer to the browser documentation to ensure the following settings are configured for your preferred browser:

1. Enable **JavaScript**
2. Accept **Cookies** from sites until they expire
3. Clear **Cache** every time browser is closed

MSIX also has specific requirements for downloads of the training content. Adobe Flash Player (version 9 or later) must be installed in order to view the online training modules. Adobe Flash Player is often part of the standard software provided with most computers. The flash player can be downloaded, **free of charge**, from www.adobe.com.

Users without access to Adobe Flash Player should reference the *MSIX User Manual* for guidance and information about using MSIX. This manual can be accessed from the training link in the Top Navigation menu as well as from the MSIX website in the Trainers' Corner, which is outside the application.

User Roles and Responsibilities

MSIX is used by personnel at the district, region, state, and national levels. MSIX is used mainly by the front-line educators that need migrant student data to make time-sensitive and appropriate decisions on enrollment, grade or course placement, and accrual of credits. These users are typically the local school registrars and counselors, or Migrant Education Program (MEP) specialists.

State MEP users also require access to MSIX; some of these users directly interface with migrant students and others provide administrative and technical support to the MEP. U.S. Department of Education (ED) personnel are also

MSIX users; however, ED requires MSIX for national trend and statistical analysis purposes only.

The table below identifies the specific user roles and responsibilities for MSIX. It includes a description of the user’s MSIX job responsibilities, role functions available within the system, and the potential kinds of individuals who may perform in each role. A second table follows that provides essentially the same information but in a snapshot, abbreviated form.

MSIX User Roles and Responsibilities			
User Role	Description	Functions Allowed	Potential Users
School and District Level Roles			
MSIX Primary	MSIX Primary Users can query student records in all states. This user can also initiate the merge and split process for student records in his or her state.	<ul style="list-style-type: none"> • Search, display, and print student records for students in all states • Initiate merge and split of student records • Email notification of an arrival or departure of a student • Export Student Records to File • Generate Reports 	<ul style="list-style-type: none"> • Guidance Counselors • MEP Data Entry Staff • Recruiters • Registrars • Teachers
MSIX Secondary	MSIX Secondary Users can query student records in all states.	<ul style="list-style-type: none"> • Search, display, and print student records for students in all states • Email notification of an arrival or departure of a student • Generate Reports 	<ul style="list-style-type: none"> • Guidance Counselors • MEP Data Entry Staff • Registrars • Teachers
District Data Administrator	District Data Administrators can validate or reject near matches, merges and splits of student records. This user can also initiate the merge and split process for student records in his or her district.	<ul style="list-style-type: none"> • Search, display, and print student records for students in all states • Initiate merge and split of student records • Validate or reject record near matches, merges and splits • Resolve data quality issues • Respond to escalation requests • Email notification of an arrival or departure of a student • Export Student Records to File • Generate Reports 	<ul style="list-style-type: none"> • State MEP Administrators • MEP Data Entry Staff
Regional Level Roles			
Regional Data Administrator	Regional Data Administrators can validate or reject near matches, merges and splits of student records. This user can initiate the merge and split process for student records in his or her region. This user will also serve as the secondary point of contact for escalation issues.	<ul style="list-style-type: none"> • Search, display, and print student records for students in all states • Initiate merge and split of student records • Validate or reject record near matches, merges and splits • Resolve data quality issues • Respond to escalation requests • Email notification of an arrival or departure of a student • Export Student Records to File • Generate Reports 	<ul style="list-style-type: none"> • State MEP Administrators • MEP Data Entry Staff
Regional User Administrator	Regional User Administrators establish and manage user accounts for users in their region.	<ul style="list-style-type: none"> • Create User accounts • Assign User Role(s) • Update User account information • Deactivate User accounts • Reset passwords 	<ul style="list-style-type: none"> • State-identified

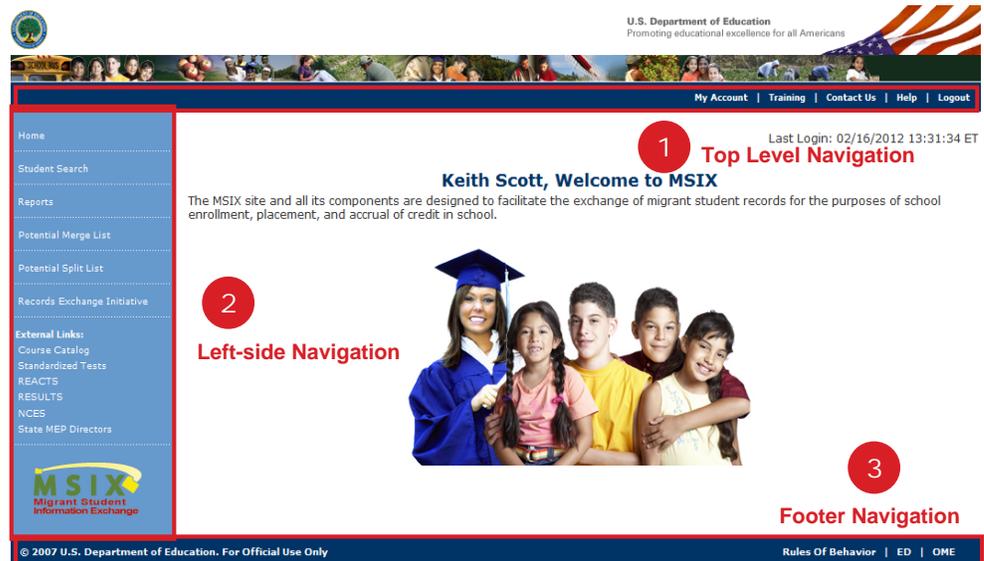
MSIX User Roles and Responsibilities			
User Role	Description	Functions Allowed	Potential Users
		<ul style="list-style-type: none"> • Access user account-related reports 	
State Level Roles			
State Data Administrator	State Data Administrators can validate or reject near matches, merges and splits of student records. This user can initiate the merge and split process for student records in their state. He or she can also resolve data quality issues and serve as the primary point of contact for escalation issues.	<ul style="list-style-type: none"> • Search, display, and print student records for students in all states • Generate Reports • Initiate merge and split of student records • Validate or reject record near matches, merges and splits • Resolve data quality issues • Respond to escalation requests • Email notification of an arrival or departure of a student • Export Student Records to File 	<ul style="list-style-type: none"> • State MEP Administrators • MEP Data entry staff
State User Administrator	State User Administrators establish and manage user accounts for users in their state.	<ul style="list-style-type: none"> • Create User accounts • Assign User Role(s) • Update User account information • Deactivate User accounts • Reset passwords • Access user account-related reports 	<ul style="list-style-type: none"> • State-identified
State Region Administrator	State Region Administrator establishes and maintains the regional structure and associated districts for states that choose to use regions.	<ul style="list-style-type: none"> • Enable and disable regional structure • Create new regions • Associate districts to regions • Edit regions 	<ul style="list-style-type: none"> • State MEP Administrators • MEP Data entry staff
U.S. Department of Education (ED) User Roles			
Government Administrator	Government Administrators can generate system reports on a State or National level. Government Administrators cannot access student data.	<ul style="list-style-type: none"> • Generate Reports 	<ul style="list-style-type: none"> • OME
OME User Administrator	OME User Administrators establish and manage user accounts for all State User Administrators.	<ul style="list-style-type: none"> • Create user accounts • Assign State User Administrator role • Update user account information • Deactivate user accounts • Reset passwords • Access user account reports for all states 	<ul style="list-style-type: none"> • OME
Privacy Act Administrator	Privacy Act Administrators can enter statements provided by students and parents that formally dispute the data contained in a student's MSIX record. They can also query and view student records from all states.	<ul style="list-style-type: none"> • Search, display, and print student records • Enter dispute statements into a student's MSIX record 	<ul style="list-style-type: none"> • OME

Table 1.1: MSIX User Roles and Responsibilities

Function	Primary User	Secondary User	District Data Admin	Regional Data Admin	State Data Admin	State Regional Admin	Regional User Admin	State User Admin
My Account	X	X	X	X	X	X	X	X
Search, Display, Print & Export Student Records in all States	X	X	X	X	X			
Access MSIX Reports	X	X	X	X	X		X	X
Send Student Move Notices	X	X	X	X	X			
Initiate Student Merges and Splits	X		X	X	X			
Validate/Reject Student Merges and Splits			X	X	X			
Access District Worklist Items			X					
Access Region Worklist Items				X				
Access State Worklist Items					X			
Create/Modify State User Accounts								X
Create/Modify Regional User Accounts							X	X
Create/Modify School or District Level User Accounts							X	X
Reset Passwords							X	X
Enable Regional Functionality						X		
Create/Modify Regions						X		

Table 1.2: MSIX User Roles and Responsibilities – A Snapshot View

Navigational Elements



The MSIX navigational elements are the options on each page that allow you to choose where you wish to go within the MSIX application. The common navigational elements across MSIX are comprised of: 1) Top Navigation, 2) Left-side Navigation, and 3) Footer Navigation. The sample above is shown from the Primary User's Home page and displays the available functions for that role in the Left-side Navigation.

Top Level Navigational Elements

My Account

The My Account link navigates you to your MSIX account information. You can update your phone number or reset your password on this page. When you reset your password, MSIX will email you a new temporary password that you will change the next time you access MSIX.



Training

The Training link navigates you to the MSIX Training page, which contains online training for user roles, the MSIX User Manual, and the MSIX Quick Reference Guide, a job aide for MSIX functions used most frequently.



Contact Us

The Contact Us link navigates you to the Contact Us page, which contains contact information for the MSIX Help Desk along with other useful information. You can reach MSIX support via email (msixsupport@deloitte.com) or the MSIX Help Desk (**1.866.878.9525**) on Monday thru Friday from 9:30AM to 6:30PM Eastern Time, except federal holidays. **Note:** the Help Desk does not reset passwords, create new users, deactivate, or disable existing users.



Help

The Help link navigates you to the searchable MSIX online help, Frequently Asked Questions (FAQs), and Technical Reference Materials.



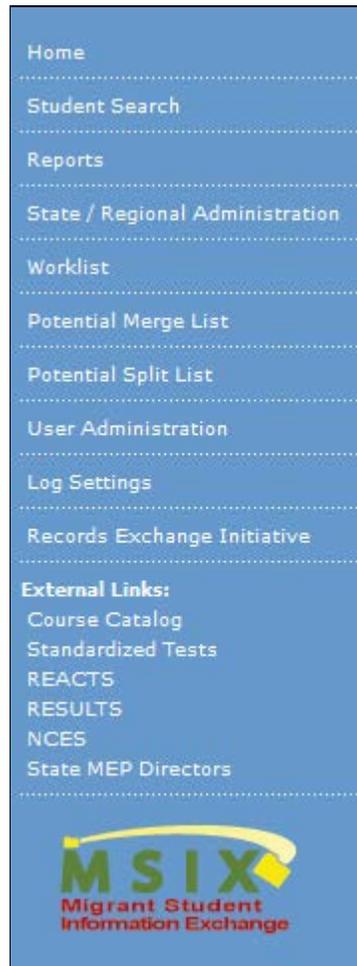
Logout

The Logout link you outside MSIX to end your MSIX session.



Left-side Navigational Elements

The links in the Left-side Navigation Menu will vary from user to user based upon their role. For instance, only State and Regional User Administrators will see the User Administration link on the Left-side Navigation Menu. The sample shown below includes every link and is not found in any one user role.



Home

The Home link navigates you to the MSIX home page.

Student Search

Student Search is a role-based link that navigates you to the MSIX “Basic Student Search” page. The search page allows you to query for student information. This link is available for Primary Users, Secondary Users, State Data Administrators, Regional Data Administrators, and District Data Administrators.

Reports

Reports is a role-based link that navigates you to the reports section of MSIX and will list reports that might be available to you. This link will only appear on the left navigation panel for User Administrators, Data Administrators, Primary User, Secondary Users, OME User Administrators, and Government Administrators. Upon clicking the link, the user is taken to a page where, depending on role, he or she may choose to view different reports based on data in MSIX.

State/Regional Administration

State/Regional Administration is a role-based link that navigates State Region Administrators to the “State/Regional Structure Administration” page. This page allows those users to create, update, add or disable a regional structure and associated districts for states that choose to use the regional structure. This link is only available to State Regional Administrators.

Worklist

Worklist is a role-based link that allows users to take action on near matches, merges, and splits. This link is available for State Data Administrators, Regional Data Administrators, and District Data Administrators.

Potential Merge List

Potential Merge List is a role-based link that navigates you to the list of students you have identified for a potential merge. The merge process is initiated for these students in this section of MSIX. This link is available for Primary Users, State Data Administrators, Regional Data Administrators, and District Data Administrators.

Potential Split List

Potential Split List is a role-based link that navigates you to the list of student records you have identified for a potential split. The split process is initiated for these students in this section of MSIX. This link is available for Primary Users, State Data Administrators, Regional Data Administrators, and District Data Administrators.

User Administration

User Administration is a role-based link that navigates you to the User Administration section. This section allows you add, update, disable, or deactivate MSIX users. This link is available for State User Administrators, Regional User Administrators, and OME User Administrators.

Records Exchange Initiative

The Records Exchange Initiative link takes you to the OME Records Exchange website.

External Links

The External Links section of the Left-side Navigation links you to additional websites that are available outside of the MSIX application. The external links are as follows:

- **Course Catalogs** — The Course Catalog provides links to state course catalogs.

- **Standardized Test** — The Standardized Test provides links to state standardized test lists.
- **The Records Exchange Advice, Communication, and Technical Support (REACTS)** — The REACTS link navigates the user to the Records, Exchange, Advice, Communication, and Technical Support (REACTS) Material page that contains hyperlinks to legacy REACTS web site material.
- **RESULTS** — The RESULTS link navigates the user to the RESULTS homepage, which is a Customer Service Center website that provides a range of information to the migrant community and migrant education program to enhance inter- and intrastate coordination and collaboration.
- **National Center for Education Statistics (NCES)** — The NCES is located within the ED and the Institute of Education Sciences. It is the primary federal entity for collecting and analyzing data related to education. MSIX uses the standard NCES codes that are available on the NCES website. For more information about NCES, click the “NCES” link or go to (<http://nces.ed.gov>).
- **State Migrant Education Program (MEP) Directors** — The State MEP Directors link provides a list of the State MEP Directors along with their contact information.

Footer Navigational Elements

Rules of Behavior

This link provides the Rules of Behavior (ROB) that all users must accept before accessing MSIX. The ROB describes your responsibilities and expected behavior with regard to information and information system usage. They include the following sections: Responsibilities, Monitoring, MSIX Security Controls, User Credentials, Protection of MSIX Information, and Other Security Considerations.



ED

The ED link navigates you to the U.S. Department of Education (ED) website. The URL is <http://www.ed.gov>.



OME

The OME link navigates you to the Office of Migrant Education website. The URL is <http://www.ed.gov/about/offices/list/oese/ome/index.html>.



Section 2: Getting Started

Now that you understand the basics of Migrant Student Information Exchange (MSIX), you need to learn how to begin and what steps are needed to gain access and become an MSIX user. However, even before you become a user, you can become familiar with some of the tools and resources available for MSIX. Once you receive your User Name and Password, you will want to know how to log in, log out, and how to manage your user account. This section includes the following topics:

- Gaining Access to MSIX
- Preparing to be an MSIX User
- Logging In
- Logging Out
- Managing My Account

Gaining Access to MSIX

Information is found on the MSIX website (<https://msix.ed.gov>) to enable you to apply for access to MSIX under the “How do I get an account?” link. Here, you will find the *MSIX User Access Guide and Application*, which includes a sample application form and describes the MSIX Application Procedure. This procedure is composed of three processes: Applicant, Verifying Authority, and Final Approving Authority and assumes that Training occurs at any time within.

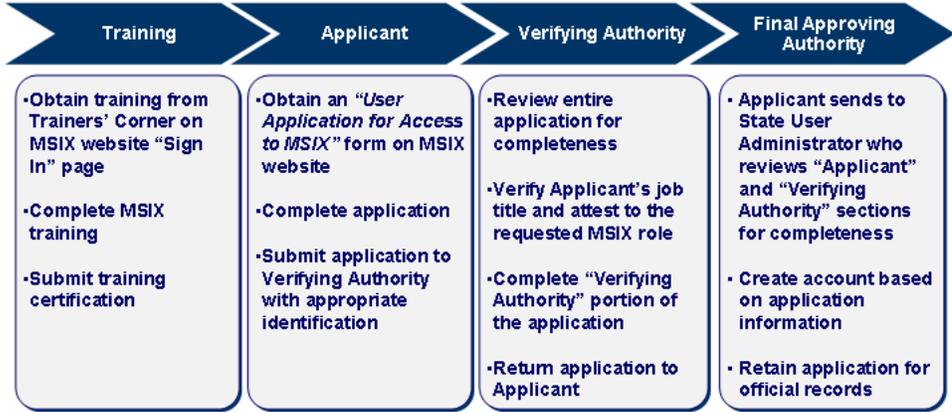


Figure 2.1: MSIX Application Procedure

These processes are discussed in further detail in the aforementioned guide to provide the steps for obtaining access to MSIX. In addition, the “User

Administrator Search” function is found so that you can determine where to submit your application.

Preparing to be an MSIX User

You can begin to learn about MSIX even before you receive your MSIX User Name and temporary Password. In fact, it is **strongly recommended** that you review the resources that are available on the website.

Sign In Page Links

The “Sign In” page contains some basic links to help you become familiar with MSIX. They include the following: [Forgot Password](#), [Contact Us](#), [How Do I Get an Account?](#), [Trainers’ Corner](#), [MSIX Implementation Status](#), and [Help](#).

Forgot Password

Forgot Password navigates you to a page that contains the contact information for a User Administrator who can reset your password if you forget it or are locked out.

[Forgot Password](#) | [Contact Us](#) | [How Do I Get an Account?](#) | [Trainers’ Corner](#) | [MSIX Implementation Status](#) | [Help](#)

Contact Us

Contact Us navigates you to the “Contact Us” page, which contains contact information for the MSIX Help Desk. You can reach MSIX support via email (msixsupport@deloitte.com) or phone (1.866.878.9525). Note that the Help Desk does not reset passwords, create new users, deactivate, or disable existing users.

[Forgot Password](#) | [Contact Us](#) | [How Do I Get an Account?](#) | [Trainers’ Corner](#) | [MSIX Implementation Status](#) | [Help](#)

How Do I Get an Account?

How Do I Get an Account provides access to the MSIX User Access Guide and Application.

[Forgot Password](#) | [Contact Us](#) | [How Do I Get an Account?](#) | [Trainers’ Corner](#) | [MSIX Implementation Status](#) | [Help](#)

Trainers’ Corner

MSIX has a robust training program that includes online help and web-based training. The training is accessible directly from the MSIX website under Trainers’ Corner. Therefore, it is available prior to logging into MSIX by clicking on the “Online Training” link for the desired role. This link contains numerous documents to acquaint you with MSIX and online training modules for every MSIX user role as shown below:

[Forgot Password](#) | [Contact Us](#) | [How Do I Get an Account?](#) | [Trainers’ Corner](#) | [MSIX Implementation Status](#) | [Help](#)

1. **Online Training** — Six role-based MSIX training courses in Adobe Flash 9 format that each take on average of one to two hours to complete, depending upon your role and how quickly you move through the course
2. **MSIX User Manual** (Microsoft [MS] Word, Adobe Portable Document Format [PDF], 508 Compliant) — Detailed resource for using MSIX
3. **MSIX Reports Manual** (MS Word, Adobe PDF) — Detailed documentation on the features, functionality and accessibility of the reports in MSIX
4. **Quick Reference Guide** (MS Word, Adobe PDF) — One-page job aide to summarize the steps for the most commonly used MSIX tasks
5. **Frequently Asked Questions (FAQ)** (MS Word, 508 Compliant) — Most typically asked questions in a searchable tool
6. **MSIX Training Environment Guide** (MS Word, Adobe PDF) — Resource to enable state training facilitators plan, deliver, and evaluate their MSIX training
7. **Refresher Training Materials** (MS Word, MS PowerPoint, Adobe PDF) — Presentation deck on the key features of MSIX and how to use each of them
8. **Webinars** (MS PowerPoint) — Presentation decks from previously conducted webinars for users
9. **MSIX User Administrator Guide** (MS Word, Adobe PDF) — Role-specific manual to support User Administrator tasks on managing user accounts
10. **User Access Guide** (MS Word, Adobe PDF) — Manual to guide users in requesting and acquiring a user account
11. **User Access Form** (MS Word, Adobe PDF) — Sample form that states can use to register users, verify their identification, and confirm the correct level of the user's access
12. **MSIX Brochures** (MS PowerPoint & Adobe PDF in English and Spanish) — Concise information to describe MSIX presented in a question-style format
13. **User Conference Presentation** (MS PowerPoint & Adobe PDF) — A presentation that provides a basic overview of MSIX that was used at various conferences to introduce MSIX
14. **MSIX Help Desk** — A link to the Contact Us page, which provides the phone number and email address for the Help Desk
15. **MSIX Release Change Notes** (MS Word, Adobe PDF) — Descriptions of the enhancements made to MSIX since its initial roll-out in September 2007

MSIX Implementation Status

MSIX Implementation Status displays a summary of the pre-implementation, implementation and fully implemented completion dates for each state. You will see a United States map with a key to define the colors just below the map.

[Forgot Password](#) | [Contact Us](#) | [How Do I Get an Account?](#) | [Trainers' Corner](#) | [MSIX Implementation Status](#) | [Help](#)

Help

Help provides access to a comprehensive, searchable online help and FAQs.

[Forgot Password](#) | [Contact Us](#) | [How Do I Get an Account?](#) | [Trainers' Corner](#) | [MSIX Implementation Status](#) | [Help](#)

Logging In

You will be notified via two separate emails as soon as you have been added as a user to MSIX. Samples of the emails are shown below.

From: Msix.Application@eds-orlando.com To: <NEW MSIX USER>
Hello <MSIX User>, Your State's MSIX user administrator has just created an MSIX account for you with the following user name: <User Name> **This account is active effective December 11, 2011.** MSIX will send you another email with your temporary password On the date indicated above, you can use the following link to access MSIX: https://msix.ed.gov . If you have forgotten your login or password, please contact your appropriate User Administrator. If you have questions regarding the contents of this email, please refer to the online help, user guide, and other documentation available within MSIX. You may also contact the MSIX Support team at msixsupport@deloitte.com

Figure 2.2: User Name Sample Email

From: Msix.Application@eds-orlando.com
To: <NEW MSIX USER>
Subject: MSIX Account Confirmation
Please use the following password when accessing MSIX for your next login: <System-generated Password>
Please use the following link to access MSIX: https://msix.ed.gov .
If you have forgotten your login or password, please contact your appropriate User Administrator.
If you have questions regarding the contents of this email, please refer to the online help, user guide and other documentation available within MSIX. You may also contact the MSIX Support Team at msixsupport@deloitte.com .
This email account is not monitored.

Figure 2.3: Password Sample Email

Once you have received these emails and your account is active, you are ready to log into MSIX for the first time. When you do so, you are prompted to review the MSIX training materials, the Rules of Behavior (ROB), and change your password. After your initial MSIX login, you **will not** be asked to accept the ROB again. However, you will be required to **change your password every 90 days**.

In the event that you are not a regular MSIX user and it has been 90 days since you last used MSIX, your account will be automatically disabled. You must contact a User Administrator to have the account reactivated. You can find your User Administrator's contact information by clicking on the "How Do I Get an Account" link on the MSIX Sign In Page.

Login Error Messages

You must carefully enter your User Name and Password. MSIX displays an error message after each unsuccessful login attempt. You will be given two invalid login attempts. After the **third unsuccessful login**, your account locks and an error message is displayed.

Login Error Messages	
Scenario	Error Message
User Name Field is Blank	Error: You must enter a valid user name.
Password Field is Blank	Error: You must enter your logon password.
User Name or Password are Incorrect	Error: Authentication failed. Please try again.
Three Invalid Login Attempts Have Been Made	Error: Your account is locked. Please notify the system administrator.

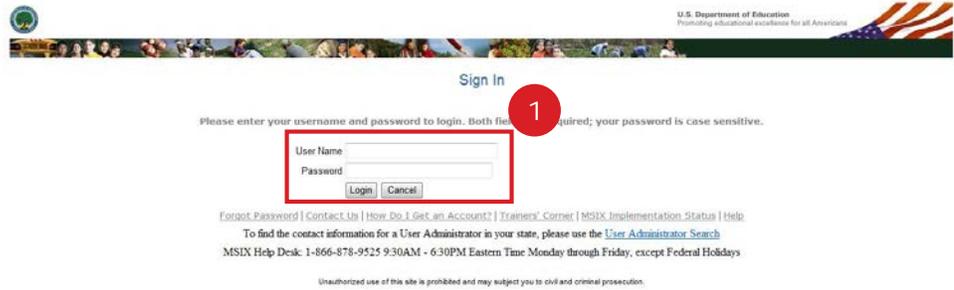
If your account is locked, contact your User Administrator to request that your password is reset. To locate your User Administrator, go to the MSIX website (<http://msix.ed.gov>) and click the “Contact Us” link. On this page, you will find the “User Administrator Search” link.

Steps for First Time Login

- 1 Access the MSIX URL (<http://msix.ed.gov>) on the date your account is active, and enter your **User Name** and **Password**. Then, click the **Login** button.
- 2 On the “Change Password” page, enter your **Expired or Temporary Password**. Then, enter a new password first in the **New Password** field and then a second time in the **Confirm New Password** field. Your new password must conform to MSIX password standards. To complete this step, click the **OK** button.
- 3 On the “Sign In” page, enter the newly created password in the **Password** field. Then, click the **Login** button.
- 4 Click the **Continue** button on the “Warning” page.
- 5 On the “Rules of Behavior” page, review the information. Then, click the **Accept** button.

Log into MSIX

The Sign In page is the entrance into MSIX.



U.S. Department of Education
Promoting educational excellence for all Americans

Sign In

Please enter your username and password to login. Both fields are required; your password is case sensitive.

User Name

Password

[Forgot Password](#) | [Contact Us](#) | [How Do I Get an Account?](#) | [Trainers' Corner](#) | [MSIX Implementation Status](#) | [Help](#)

To find the contact information for a User Administrator in your state, please use the [User Administrator Search](#)

MSIX Help Desk: 1-866-878-9525 9:30AM - 6:30PM Eastern Time Monday through Friday, except Federal Holidays

Unauthorized use of this site is prohibited and may subject you to civil and criminal prosecution.

Change Your Password Using the MSIX Password Standards

The “Change Password” page allows you to change your password and only appears with your first time login. MSIX standards require that a password must have the following criteria:

- At least eight (8) characters
- At least one upper case letter (A-Z) and one lower case letter (a-z)
- At least one number (1-9)
- At least one special character (e.g., #, % or &)
- Cannot have spaces
- Cannot match any of your previous six (6) passwords

A checklist appears to the right of the password page that updates the criteria you meet as you enter in a new password.

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Change Password

If you received an email with a temporary password for a new MSIX account, or due to a password reset, please enter the temporary password from email in the first box below.

If you were notified when you attempted to sign into MSIX that your previous MSIX password has expired, please enter the expired password in the first box below. Create a new password and enter it in the second and third boxes below. You will then use this new password to sign into MSIX.

Your MSIX Password must:

- *Contain at least eight (8) characters;
- *Contain all of the following types of characters:
 - Capital letters
 - Lower-case letters
 - Numbers
 - Special characters (#, @, !, ^, &, etc.)
- *Be different from your past 6 passwords.

2 You must change your password before you can continue

Your new password:

User Name	kscott	Is at least eight (8) characters
Expired or Temporary Password	<input type="text"/>	Contains a capital letter
New Password	<input type="text"/>	Contains a lower-case letter
Confirm New Password	<input type="text"/>	Contains a number
		Contains a special character
		"New Password" matches "Confirm New Password"

OK Cancel

Please make sure to protect your logon credentials at all times, and never share your user id and/or password with anyone else.

Please do not write your password down or keep it in an area where it can be easily discovered.

Please avoid using the "remember password" feature in your Internet browser.



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Change Password

If you received an email with a temporary password for a new MSIX account, or due to a password reset, please enter the temporary password from email in the first box below.

If you were notified when you attempted to sign into MSIX that your previous MSIX password has expired, please enter the expired password in the first box below. Create a new password and enter it in the second and third boxes below. You will then use this new password to sign into MSIX.

Your MSIX Password must:

- *Contain at least eight (8) characters;
- *Contain all of the following types of characters:
 - Capital letters
 - Lower-case letters
 - Numbers
 - Special characters (#, @, !, ^, &, etc.)
- *Be different from your past 6 passwords.

Error You must change your password before you can continue Your new password:

User Name	kscott	Pass Is at least eight (8) characters
Expired or Temporary Password	●●●●●●●●	Pass Contains a capital letter
New Password	●●●●●●●●	Pass Contains a lower-case letter
Confirm New Password	●●●●●●●●	Pass Contains a number
		Pass Contains a special character
		Pass "New Password" matches "Confirm New Password"

Please make sure to protect your logon credentials at all times, and never share your user id and/or password with anyone else.

Please do not write your password down or keep it in an area where it can be easily discovered.

Please avoid using the "remember password" feature in your Internet browser.

Sign In Again with Your New Password

The “Sign In” page reappears with a message prompting you to enter your password. This is the new password that you *just created* on the “Change Password” page.



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Sign In

Please enter your username and password to login. Both fields are required; your password is case sensitive.

User Name	ldaniels2	3
Password	●●●●●●●●	

[Forgot Password](#) | [Contact Us](#) | [How Do I Get an Account?](#) | [Trainers' Corner](#) | [MSIX Implementation Status](#) | [Help](#)

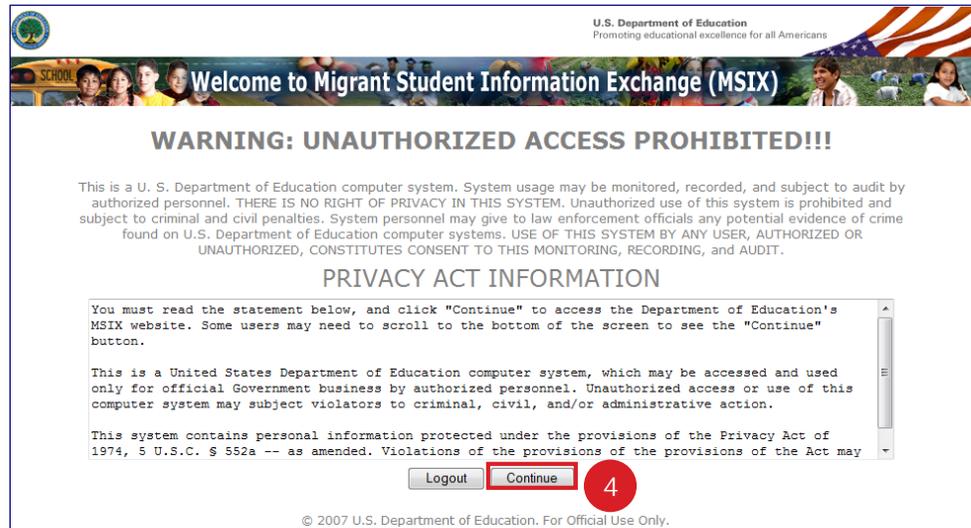
To find the contact information for a User Administrator in your state, please use the [User Administrator Search](#)

MSIX Help Desk: 1-866-878-9525 9:30AM - 6:30PM Eastern Time Monday through Friday, except Federal Holidays

Unauthorized use of this site is prohibited and may subject you to civil and criminal prosecution.

Review the Warning Page

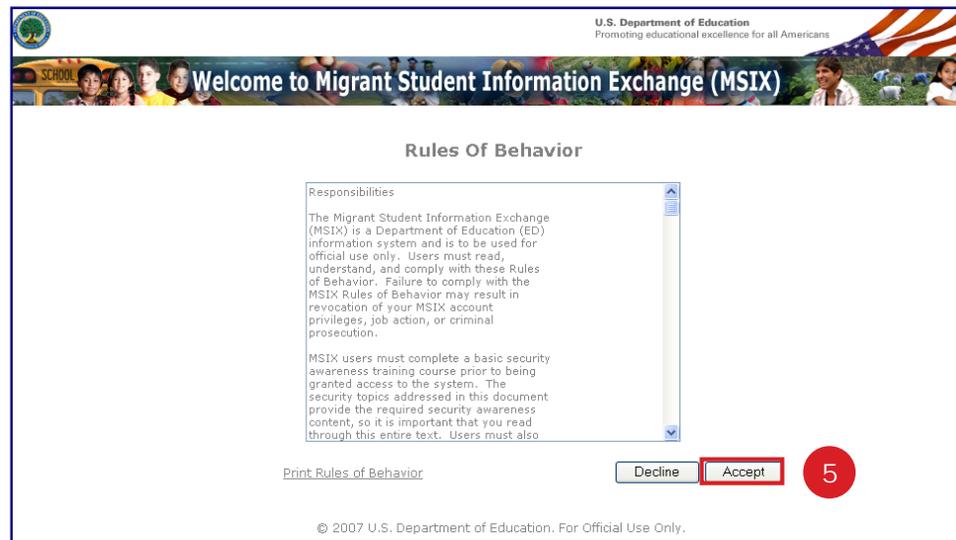
The MSIX Warning page displays every time you successfully login. You must press the continue button to accept the warning before proceeding to the next page.



The screenshot shows the MSIX Warning Page. At the top, there is a banner with the U.S. Department of Education logo and the text "U.S. Department of Education Promoting educational excellence for all Americans". Below the banner is a header with the text "Welcome to Migrant Student Information Exchange (MSIX)". The main content area features a large warning: "WARNING: UNAUTHORIZED ACCESS PROHIBITED!!!". Below this, there is a paragraph of text stating that this is a U.S. Department of Education computer system and that system usage may be monitored, recorded, and subject to audit by authorized personnel. It also states that there is no right of privacy in this system and that unauthorized use is prohibited and subject to criminal and civil penalties. A "PRIVACY ACT INFORMATION" section follows, containing a scrollable text box with the following text: "You must read the statement below, and click 'Continue' to access the Department of Education's MSIX website. Some users may need to scroll to the bottom of the screen to see the 'Continue' button. This is a United States Department of Education computer system, which may be accessed and used only for official Government business by authorized personnel. Unauthorized access or use of this computer system may subject violators to criminal, civil, and/or administrative action. This system contains personal information protected under the provisions of the Privacy Act of 1974, 5 U.S.C. § 552a -- as amended. Violations of the provisions of the provisions of the Act may". At the bottom of the scrollable text box are two buttons: "Logout" and "Continue". A red circle with the number "4" is overlaid on the "Continue" button. At the very bottom of the page, there is a copyright notice: "© 2007 U.S. Department of Education. For Official Use Only."

Review the Rules of Behavior (ROB)

This page displays upon initial user login. The ROB must be accepted by each user and a record of the user's acceptance stored in the database. You can view and print the ROB at any time by clicking on the link in the Footer Navigational elements at the bottom of any MSIX page.



The screenshot shows the MSIX Rules of Behavior page. At the top, there is a banner with the U.S. Department of Education logo and the text "U.S. Department of Education Promoting educational excellence for all Americans". Below the banner is a header with the text "Welcome to Migrant Student Information Exchange (MSIX)". The main content area features the title "Rules Of Behavior" and a scrollable text box with the following text: "Responsibilities The Migrant Student Information Exchange (MSIX) is a Department of Education (ED) information system and is to be used for official use only. Users must read, understand, and comply with these Rules of Behavior. Failure to comply with the MSIX Rules of Behavior may result in revocation of your MSIX account privileges, job action, or criminal prosecution. MSIX users must complete a basic security awareness training course prior to being granted access to the system. The security topics addressed in this document provide the required security awareness content, so it is important that you read through this entire text. Users must also". Below the scrollable text box is a link: "Print Rules of Behavior". At the bottom of the page are two buttons: "Decline" and "Accept". A red circle with the number "5" is overlaid on the "Accept" button. At the very bottom of the page, there is a copyright notice: "© 2007 U.S. Department of Education. For Official Use Only."

Logging Out

Logout terminates your MSIX session. This helps to manage the system resources so connections are not open while not being used. It also provides an extra layer of security to help prevent others from using your MSIX user account.

Steps to Log Out of MSIX

- 1. Click the **Logout** link in the Top Navigation.



Log Back Into MSIX or Close Your Browser

The “Logout” page provides the ability to return to the “Sign In” page using the Return button. If you are finished using MSIX, just close your browser window.



Managing My Account

You have the ability to update your account information. Updating account information is limited to changing your telephone number and resetting your password. You can change your telephone number as often as it is needed. However, you can only change your password once per day. If other parts of your account need to be updated such as your name or email address, you must contact your User Administrator to make those changes.

Steps to Update Account Information

- 1 Click the **My Account** link in the Top Navigation.
- 2 Update Account Information such as **Telephone Number** or select the **Password Reset** option to submit a request to have your password reset.
- 3 Click the **Save** button.

Navigate to My Account

The My Account link is location in the Top Navigation.



Make Your Account Update and Save

This page allows you to change your Work Telephone Number, Job Title, or to submit a Password Reset request.

- **Work Telephone Number:** If you changed your Work Telephone Number, the change will be immediate and you can click the My Account link to see the change.
It is important to keep your number updated in the event that another MSIX user or an Administrator may need to contact you at work, especially in cases where direct communication is necessary to resolve issues pertaining to one of your state's students.
- **Job Title:** Users shall be able to update their own "Job Title" field within their respective "My Account" page.
- **Password Reset:** When submitting a request to reset your password, MSIX will automatically send an email with your MSIX randomly-generated, *temporary* password. This email will be similar to the sample shown in the "Logging In" section of this manual.

With your *temporary* password, you can log into MSIX and then will be prompted to change the password using the MSIX password standards. In addition, according to U.S. Department of Education (ED) security policy, you cannot use your **six previous passwords.**

The screenshot shows the 'My Account' page for a user named Keith Scott. The page includes a navigation menu on the left with links to Home, Reports, Regional Administration, Records Exchange Initiative, and External Links. The main content area displays the user's profile information: Name: KeithScott, Username: kscott, and Role: Government Administrator. Below this, there is a form to update contact information. The form includes fields for First Name (Keith), Last Name (Scott), Job Title, Work Email Address (kdenman@deloitte.com), and Work Telephone Number. The Work Telephone Number field is highlighted with a red box and a red circle containing the number 2. Below the telephone number field is a checkbox for 'Reset my password.' and a 'Save' button, which is also highlighted with a red box and a red circle containing the number 3. The footer of the page contains the text '© 2007 U.S. Department of Education. For Official Use Only' and 'Rules Of Behavior | ED | OME'.

Review Confirmation of Your Action

The “Confirmation” page displays a message that your request has been updated. The page also has navigational links to navigate to different pages of MSIX.

The screenshot shows the 'Confirmation' page, which displays a message: 'Your account information has been updated.' Below the message, there is a section titled 'What would you like to do next?' with two links: 'Go to the Home page' and 'Go to the My Account page'. The page layout is consistent with the 'My Account' page, including the same navigation menu and footer. The footer contains the text '© 2007 U.S. Department of Education. For Official Use Only' and 'Rules Of Behavior | ED | OME'.

Section 3: Searching, Printing Records, and Notifying

There are certain functions that are helpful tools for teachers, guidance counselors, Migrant Education Program (MEP) data entry staff, recruiters, registrars, and Data and Regional Administrators as they attempt to gain a greater understanding and communicate about a particular student for placement purposes and other needs.

The Migrant Student Information Exchange (MSIX) provides the ability to search and display student records to assist in student placement. These student records can be printed when a paper copy is needed. MSIX also allows a means to send email notifications to another school about a student's pending arrival or departure. These MSIX functions are limited to MSIX Primary Users, Secondary Users, State Data Administrators, Regional Data Administrators, and District Data Administrators.

This section includes the following topics:

- Searching and Displaying
 - Using Search and Display to View a Consolidated Record
 - Using Search and Display to View an Historical Record
 - Understanding Privacy Act Compliance
 - Reviewing the Raw Student Record View
 - Using Advanced Search
- Printing Student Records
- Notifying of a Student's Arrival or Departure

Searching and Displaying

MSIX Primary Users, Secondary Users, State Data Administrators, Regional Data Administrators, and District Data Administrators can look for a single student record by the Student's Name, MSIX ID, or the combination of State and State ID. The Student's Record can be viewed at a high level with the **most recent** enrollments in the "Consolidated Student Record View." Or, student records can be viewed with **all** of the student's information in the "Historical Student Record View."

- **Consolidated Student Record View** (displays the **most recent** student information) – This view can be used to verify the identity of the student for whom you are searching. It provides the ability to flag a record for the

merge and split processes. This view also provides the ability to send an email notification upon a student’s arrival or departure.

- **Historical Student Record View** (displays **all schools** and **all MEP program information**) – This view can be used to determine proper course placement or confirm student identity. Under the Enrollments section, MSIX displays the Data Administrator associated with each student’s records for each state. This helps users to identify the correct Data Administrators if contact is needed for questions or issues regarding a student’s records.

Search for a Student Error Messages

MSIX displays one of the following error messages when you have entered invalid or no search information:

Search for a Student Error Messages	
Scenario	Error Message
MSIX ID Contains Letters vs. Numbers	Error: Please enter a numeric value for the MSIX ID.
Data was not Entered in one of the Required Fields	Error: Please enter at least one of the primary search criteria to perform the search. The primary search criteria include the following: MSIX ID, State Student ID (SSID), First Name, Middle Name and Last Name.
Information is not Contained in MSIX	Error: No results were found. Please click the refine search link to narrow the search criteria.

Table 3.1: Search for a Student Error Messages

Using Search and Display to View a Consolidated Record

Steps to Search

- 1 Click the “Student Search” link in the Left-side Navigation, which will take you to the “Basic Student Search” page.
- 2 On the “Basic Student Search” page, enter the **search criteria** by using at least one of the following fields:
 1. Student **MSIX ID**
 2. **Student State ID**
 3. Student **First, Middle, or Last Name**

Additional optional information such as Date of Birth (“Student DOB” field) and Gender (“Sex” field) can also be entered to further refine a search. All of the information entered is used to filter your results. If you

are unsure of some of the information, it is better to enter less data rather than more.

- 3** MSIX will default to a “Partial” search unless you indicate otherwise. Select either “Partial” or “Exact” for each search criteria. If you only know some of the student information, use a partial search. For partial searches, a wildcard is assumed at the end of the search data entered (e.g., entering “mi” for Last Name finds “Miller” but not “Smith”).

This wildcard feature also allows you to search for students based on the Date of Birth (DOB) when you only have partial date information. If you enter partial DOB information, a list of all recorded students that were born on that particular month, date, and/or year will be displayed.

MSIX receives all of its student data directly from states. If your state system stores hyphenated names, then MSIX will display the data with hyphens. The best way to search for hyphenated names is to use the “Partial” search and use the part of the name before the hyphen.

Use “Exact” to search for an exact match to the information that you entered. If no data returns, change to a “Partial” search just in case there is a minor difference in the data.

- 4** Click the “Search” button and the “Search Results for Student” page will display. Search results can be sorted by column names by clicking the column name.
- 5** Select an individual student record from the list by clicking on the student’s **MSIX ID** link.
- 6** A column is provided on the right-hand side of the page where students can be flagged as potential matches. Multiple students can be flagged for merge in this column.

Access the Student Search and Find a Student

This page allows you to search for a student in MSIX.

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My Account | Training | Contact Us | Help | Logout

Home

Student Search 1

Potential Merge List

Potential Split List

Records Exchange Initiative

External Links:

Course Catalog

Standardized Tests

REACTS RESULTS

NCES

State MEP Directors

MSIX
Migrant Student Information Exchange

2

Basic Student Search

Please enter your search criteria below. Ensure that your search contains at least one of the following elements:

1. Student MSIX ID.
2. State Student ID.
3. Student First, Middle, or Last Name.

Partial searches are allowed by entering at least one character and selecting the "Partial" option. Use "Exact" to search for an exact match on the information that you entered in a given field.

Please click [Advanced Search](#) for a more in-depth search capability.

Last Name:

First Name:

Middle Name:

Student Sex:

Student DOB: / / (MM/DD/YYYY) 10

MSIX ID:

Student State ID:

State:

Exact Partial
 Exact Partial
 Exact Partial
 Exact Partial

3 4

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Select and Flag the Student Record

This page displays the results returned from your search. You can sort the search results by clicking on the column names. In this sample, the data is sorted by the "State Student ID" column.

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My Account | Training | Contact Us | Help | Logout

Home

Student Search

Reports

State / Regional Administration

Worklist

Potential Merge List

Potential Split List

User Administration

Log Settings

Records Exchange Initiative

External Links:

Course Catalog

Standardized Tests

REACTS RESULTS

NCES

State MEP Directors

MSIX
Migrant Student Information Exchange

5

Search Results for Student:

3 students found, displaying all students.

6

MSIX ID	Student State ID	State	Student Name	Date of Birth	Sex	Multiple Birth	Flag for Merge
846596453945	PA107	PA	Carden, John	03/28/2005	Male	No	<input type="checkbox"/>
894621257883	PA210	PA	Carden, John	04/12/2005	Male	Yes	<input type="checkbox"/>
873139195976	PA107	PA	Cardens, Johns	03/28/2005	Male	No	<input type="checkbox"/>

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View the Most Recent Information for the Student

When you select an individual student from the list of search results, you see the student's most recent demographic information on the "Consolidated Student Record View" page.

The screenshot shows the MSIX (Migrant Student Information Exchange) interface. At the top, it displays the U.S. Department of Education logo and the tagline "Promoting educational excellence for all Americans". The page title is "Consolidated Student Record View" for a student named John Carden, with MSIX ID: 394621257883 and State ID: PA210. The page is divided into several sections: "Student Information" (Name, Birth Date, Birth Location, Sex, Multiple Births, Birth Date Verification, Male Parent, Female Parent), "Most Recent Qualifying Arrival Information" (Qualifying Arrival Date, Qualifying Move From Location, Expiration Date, Qualifying Move To Location, Continuing Service Reason), and "Privacy Act" options. There are also links for "Historical Student Record View" and "Raw Student Record View". The MSIX logo is visible in the bottom left corner.

Understanding Privacy Act Compliance

To comply with the Privacy Act of 1974, MSIX records a student or guardian's dispute of the data contained for the student. To modify an MSIX record, parents and students must first work directly with the state where the student is currently enrolled by contacting their local Migrant Education Program (MEP) personnel to view the MSIX record. If parents and/or students are unsure of whom to contact locally, they should contact the State MEP Director. A list is provided at <http://www.ed.gov/programs/mep/contacts.html>.

- If it ***is agreed*** that the information is in error, it must be corrected in the state system before being corrected in MSIX through the regularly scheduled file transfer process.
- If it ***is not agreed*** that the information is in error and the parents and/or students are not satisfied, they can contact the MSIX Help Desk, at 1-866-878-9525 or MSIXsupport@deloitte.com. Then, OME would enter a comment to the effect and the dispute would be recorded in MSIX on the Consolidated Student Record View under the Privacy Act tab. The student record would be unchanged in MSIX and mirror that of the state.

The flowchart below displays the events in the appeals process.

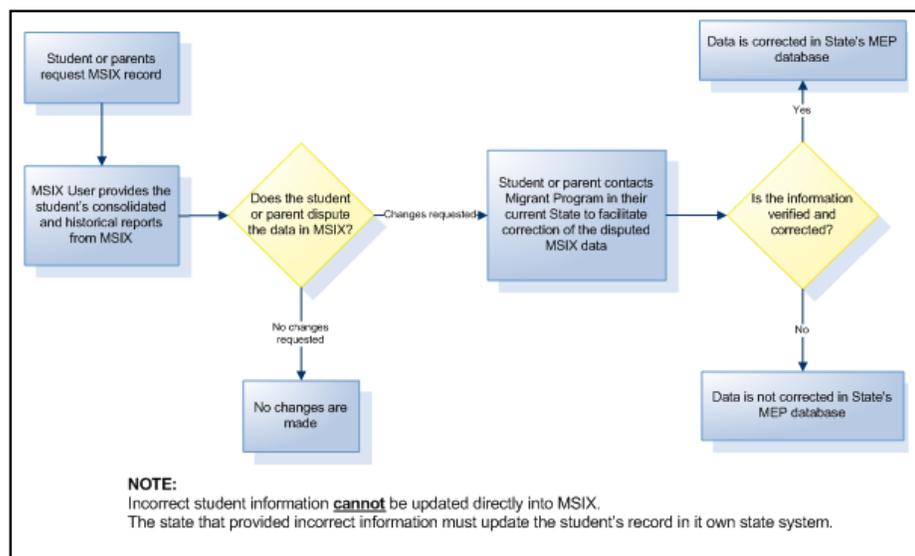


Figure 3.1: Student Record Dispute Appeals Process

Using Search and Display to View an Historical Record

Steps to Search

- 1 Click the Student Search link in the Left-side Navigation, which will take you to the “Basic Student Search” page.
- 2 On the “Basic Student Search” page, enter the search criteria by using at least one of the following fields:
 1. Student **MSIX ID**
 2. **State Student ID**
 3. Student **First, Middle, or Last Name**

Additional optional information such as Date of Birth (“Student DOB” field) and Gender (“Sex” field) can also be entered to further refine a search. All of the information entered is used to filter your results. If you are unsure of some of the information, it is better to enter less data rather than more.

- 3 MSIX will default to a “Partial” search unless you indicate otherwise. Select either **Partial** or **Exact** for each search criteria. If you only know some of the student information, use a “Partial” search. For Partial

searches, a wildcard is assumed at the end of the search data entered (e.g., entering “mi” for Last Name finds “Miller” but not “Smith”).

This wildcard feature also allows you to search for students based on the date of birth (DOB) when you only have partial date information. If you enter partial DOB information, a list of all recorded students that were born on that particular month, date, and/or year will be displayed.

MSIX receives all of its student data directly from states. If your state system stores hyphenated names, then MSIX will display the data with hyphens. The best way to search for hyphenated names is to use the “Partial” search and use the part of the name before the hyphen.

Use “Exact” to search for an exact match to the information that you entered.

- 4** Click the **Search** button and the “Search Results for Student” page will display. Search results can be sorted by column names by clicking the column name.
- 5** Select an individual student record from the list by clicking on the student’s **MSIX ID** link.
- 6** A column is provided on the right hand side of the page where students can be **flagged** as potential matches. Multiple students can be flagged for merge in this column.
- 7** Select the **Historical Student Record View** link on the top of the “Consolidated Student Record View” page. MSIX displays the Data Administrator associated with each student’s records for each state. This information can now be found on the “Historical Student Record View” page under the Enrollments section and will help you identify the correct Data Administrator to contact for questions or issues regarding a student’s records.

Access the Student Search and Find a Student

This page allows you to search for a student in MSIX.

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My Account | Training | Contact Us | Help | Logout

Home

Student Search 1

Basic Student Search

Please enter your search criteria below. Ensure that your search contains at least one of the following elements:

1. Student MSIX ID.
2. State Student ID.
3. Student First, Middle, or Last Name.

Partial searches are allowed by entering at least one character and selecting the "Partial" search option. Use "Exact" to search for an exact match on the information that you entered in a given field.

Please click [Advanced Search](#) 2 for a more in-depth search capability.

Last Name:

First Name:

Middle Name:

Student Sex:

Student DOB: / / (MM/DD/YYYY)

MSIX ID:

Student State ID:

State:

Exact Partial 3
 Exact Partial
 Exact Partial
 Exact Partial

4

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Select and Flag the Student Record

This page displays the results returned from your search.

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My Account | Training | Contact Us | Help | Logout

Home

Search Results for Student: [Refine Search](#)

3 students found, displaying all students. 6

MSIX ID	Student State ID	State	Student Name	Date of Birth	Sex	Multiple Birth	Flag for Merge
846596453945	PA107	PA	Carden, John	03/28/2005	Male	No	<input type="checkbox"/>
894621257883	PA210	PA	Carden, John	04/12/2005	Male	Yes	<input type="checkbox"/>
873139195976	PA107	PA	Cardens, Johns	03/28/2005	Male	No	<input type="checkbox"/>

5

6

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View the Most Recent Information for the Student

This page displays the most recent information about this student.

The screenshot shows the MSIX (Migrant Student Information Exchange) interface. At the top, it features the U.S. Department of Education logo and the tagline "Promoting educational excellence for all Americans". The page title is "Consolidated Student Record View" for MSIX ID: 394621257883. The student's name is John Carden, State ID is PA210, and the state is PA. A red circle with the number 7 is visible in the top right corner. The page includes a navigation menu on the left with options like Home, Student Search, Reports, and External Links. The main content area is divided into sections: "Student Information" (Name: John Carden, Sex: Male, Birth Date: 04/12/2005, Birth Location: Austin, Texas, United States, Male Parent: Roger Carden, Female Parent: Nancy Carden) and "Most Recent Qualifying Arrival Information" (Qualifying Arrival Date: 06/03/2013, Qualifying Move From Location: Austin, Texas, United States, Expiration Date: 02/15/2003, Qualifying Move To Location: Troy, AL, Continuing Service Reason: Serving Secondary Students Through Credit Accrual Programs). There are also links for "Historical Student Record View", "Raw Student Record View", "Printing Options", and "Export to File".

View All MSIX Data for this Student Record

The Historical Student Record View displays all student information from all schools and all Migrant Education Program (MEP) programs. Each student record can be expanded to display Demographic, Qualifying Moves, and Enrollments information.



- [Home](#)
- [Student Search](#)
- [Reports](#)
- [State / Regional Administration](#)
- [Worklist](#)
- [Potential Merge List](#)
- [Potential Split List](#)
- [User Administration](#)
- [Log Settings](#)
- [Records Exchange Initiative](#)
- [External Links:](#)
 - [Course Catalog](#)
 - [Standardized Tests](#)
 - [REACTS RESULTS](#)
 - [NCES](#)
 - [State MEP Directors](#)



Historical Student Record View

[Back To Search Results](#)

Student Name: John Carden
Search Results for MSIX ID: 394621257883

[Consolidated Student View](#)
[Raw Student Record View](#)

Printing Options:

[\[-\] PA210 \(Pennsylvania\)](#)

[\(Updated 2014-08-20\)](#) [View ID History](#)

[\[-\] Demographics](#)

Student Name: John Carden **Sex:** Male
Birth Date: 04/12/2005 **Multiple Births:** Yes
Birth Location: Austin, Texas, United States **Birth Date Verification:** Driver's License
Male Parent: Roger Carden
Female Parent: Nancy Carden
Eligibility Expiration Date: 02/15/2003 **Continuing Service Reason:** Serving Secondary Students Through Credit Accrual Programs

Student Name: Darriel Ronaldo Boland **Sex:** Male
Birth Date: 09/24/1998 **Multiple Births:** No
Birth Location: , , United States **Birth Date Verification:** Driver's License
Male Parent: MPFN_Papa MPLN_Boland
Female Parent: FPFN_Momma FPLN_Boland
Eligibility Expiration Date: 06/03/2004 **Continuing Service Reason:**

Student Name: Hannah Rombot **Sex:** Female
Birth Date: 03/29/2010 **Multiple Births:** No
Birth Location: Birmingham, Alabama, United States **Birth Date Verification:** Driver's License
Male Parent: Robert Rombot
Female Parent: Nancy Rombot
Eligibility Expiration Date: 06/03/2016 **Continuing Service Reason:** Serving Secondary Students Through Credit Accrual Programs

[\[-\] Qualifying Moves](#)

Qualifying Arrival Date	Qualifying Move From Location	Qualifying Move To Location
06/03/2013	Austin, Texas, United States	Troy, AL
02/28/2011	Austin, Texas, United States	Dallas, TX
06/03/2002	Chichenitza, Oaxaca, Mexico	San Francisco, CA

[\[-\] Enrollments](#)

School Name	Enrollment Date	Grade	Withdrawal Date	Immunization
[-] Barton Clara Sch	08/29/2000	Grade 5		Yes
State: PA			Enrollment Date: 08/29/2000	Immunization: Yes
Withdrawal Date:				
Grade Level: Grade 5				
Enrollment Type: Year Round MEP-Funded Project			School/Project Name: Barton Clara Sch	
MEP Project Type:			School ID/Facility Name: Barton Clara Sch	
Enrollment District: Philadelphia City SD			Facility Phone Number: 215-456-3007	
Facility Address: 4600 Rosehill St			Enrollment Location: Philadelphia, PA, 19120-4446	
PFS Indicator: No			Home Schooled: No	
LEP Indicator: Yes			IEP Indicator: No	
MED Alert: Acute			Designated Graduation School: Vista Del Futuro Charter School	
District of Residence: Philadelphia City Sd			Residency Date: 02/08/2011	
Enrollment Comments: This is a test comment				

[Data Administrator Information](#)

[\[-\] Course](#)

State	Subject Area	Course Title	Academic Year		Grade	Credits
			Start	End		
[+] AL	English	English 101	2010	2011	A	3
[+] AL					(t)	

[\[-\] Assessments](#)

State	Date	Title	Type	Score
[+] AL				
[+] AL		English Assessment	State Assessment	380

Reviewing the Raw Student Record View

For Data Administrators, an additional link, the “Raw Student Record View,” is displayed on the “Consolidated Student Record View” page. This link directs the Data Administrators to a page that contains the unprocessed student data that is directly received from state files. In some situations, the data received from states fails to meet the MSIX standards and is not displayed or is replaced by MSIX reference data. By clicking on the “Raw Student Record View” link and checking the raw data, you may view the student’s data as it was originally submitted by the state to validate and verify the integrity of student information in MSIX.

Note the “Raw Student Record View” Link is Available

Data Administrators will see this link if they need to see the original data from the state.

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Home [Back To Search Results](#)

Student Search **Consolidated Student Record View**

Search Results for MSIX ID: 394621257883 [Historical Student Record](#)

Student Name: John Carden State ID: PA210 State: PA [Raw Student Record](#)

Demographics Enrollments Assessments Course History Privacy Act

Printing Options:

Student Information

Name:	John Carden	Sex:	Male
Birth Date:	04/12/2005	Multiple Births:	Yes
Birth Location:	Austin, Texas, United States	Birth Date Verification:	Driver's License
Male Parent:	Roger Carden	Female Parent:	Nancy Carden

Most Recent Qualifying Arrival Information

Qualifying Arrival Date:	06/03/2013	Qualifying Move To Location:	Troy, AL
Qualifying Move From Location:	Austin, Texas, United States	Continuing Service Reason:	Serving Secondary Students Through Credit Accrual Programs
Expiration Date:	02/15/2003		

[Flag Record for Merge](#) [Flag Record for Split](#)

Send an MSIX user an email notification indicating that a student has arrived in your area or [Send Notification](#) has moved to their area

[Export to File](#)

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View the Raw Data in the Various Sections

Each section of the student record can be expanded to display raw data in the Demographic, Qualifying Moves, and Enrollments information.



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Raw Student Record View [Back To Search Results](#)

Student Name: John Carden
Search Results for MSIX ID: 394621257883

[Consolidated Student View](#)
[Historical Student Record View](#)

Printing Options:

[-] PA210 (Pennsylvania)

[-] Demographics

Student Name:	John Carden	Sex:	Male
Birth Date:	20050412	Multiple Births:	Yes
Birth Location:	Austin, TX, 2330	Birth Date Verification:	1012
Male Parent:	Roger Carden		
Female Parent:	Nancy Carden		
Eligibility Expiration Date:	20030215	Continuing Service Reason:	03

Student Name:	Darriel Ronaldo Boland	Sex:	Male
Birth Date:	19980924	Multiple Births:	Yes
Birth Location:	, , 2330	Birth Date Verification:	1012
Male Parent:	MPFN_Papa MPLN_Boland		
Female Parent:	FFFN_Momma FPLN_Boland		
Eligibility Expiration Date:	20040603	Continuing Service Reason:	

Student Name:	Hannah Rombot	Sex:	Female
Birth Date:	20100329	Multiple Births:	No
Birth Location:	Birmingham, AL, 2330	Birth Date Verification:	1012
Male Parent:	Robert Rombot		
Female Parent:	Nancy Rombot		
Eligibility Expiration Date:	20160603	Continuing Service Reason:	03

[-] Qualifying Moves

Qualifying Arrival Date	Qualifying Move From Location	Qualifying Move To Location
20130603	Austin, TX, 2330	Troy, AL
20110228	Austin, TX, 2330	Dallas, TX
20020603	Chichenitza, MX20, 1440	San Francisco, CA

[-] Enrollments

School Name	Enrollment Date	Grade	Withdrawal Date	Immunization
[-] Barton Clara Sch				
State:	PA		Enrollment Date:	20000829
Withdrawal Date:			Immunization:	Yes
Grade Level:	05			
Enrollment Type:	04		School/Project Name:	Barton Clara Sch
MEP Project Type:	2		School ID/Facility Name:	421899003732 / Barton Clara Sch
School District ID/Name:	4218990 / Philadelphia City Sd		Facility Phone Number:	2154563007
Facility Address:	4600 Rosehill St		Enrollment Location:	Philadelphia, PA, 19120
PFS Indicator:	No		Home Schooled:	No
LEP Indicator:	Yes		IEP Indicator:	No
MED Alert:	Acute		Designated Graduation School:	480139412121
District of Residence:	4218990		Residency Date:	20110208
Enrollment Comments: This is a test comment				

[+] Data Administrator(s)

[+] Course

[-] Assessments

State	Date	Title	Type	Score
[+] PA				
[+] PA	20110508	English Assessment	01	380

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Reviewing the State Student ID History

For Primary Users and Data Administrators, an additional link, the “View ID History,” is displayed on the “Historical Student Record View” page. This link directs the users to a page that contains the State Student ID (SSID) History. The SSID History functionality collects and displays a summarized history of each State Student ID within MSIX. The history will show all other State Student IDs currently or previously associated with the subject State Student ID. While in the MSIX system, a State Student Record may undergo merges, splits, updates, or deletes which may link a given SSID with another SSID or change the student’s MSIX ID. With this new functionality, a new history record is created on the SSID History page for each State Student ID following each merge, split, update, or delete involving the subject SSID.

For example, a Consolidated Student Record is comprised of three merged State Student Records. Suppose that the student is enrolled in a fourth state. The fourth state loads a State Student Record into MSIX and it is merged with the Consolidated Student Record containing the original three states. All four State Student IDs will log a change on their history pages that can be viewed by authorized users.

The State Student ID History is accessible by all State, Regional, and District Data Administrators as well as Primary Users from a new link to the right of each State Student ID on the Student Historical Record View page. Any merges, splits, updates, or deletes that occurred prior to March 5, 2012 will not be visible in the SSID History.

Steps to View

- 1 From the “Historical Student Record View” page, click the “View ID History” link.
- 2 On the “State Student ID History” page, expand the rows to view the State Student IDs associated with the MSIX ID resulting from the event indicated.

Note the “View ID History” Link is Available

Data Administrators and Primary Users will see this link for all student records in the “Historical Student Record View.”

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Home **Historical Student Record View** [Back To Search Results](#)

Student Search **Student Name:** John J Carden

Reports **Search Results for MSIX ID:** 158813772125 [Consolidated Student View](#)
[Raw Student Record View](#)

Regional Administration **Printing Options:**

Worklist

Potential Merge List **[+] 0001234 (Virginia)** **(Updated 2012-02-16)** **View ID History**

Potential Split List **[+] MD007 (Maryland)** **(Updated 2012-02-16)** **View ID History**

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Expand the MSIX ID rows associated with each event

Each MSIX ID associated with the state student record can be expanded to display State Student IDs associated with the selected MSIX ID as a result of the event listed in the third column. In turn, each SSID assigned to the MSIX ID at that time can be expanded to view the submission dates of that State Student record.

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Home **State Student ID History** [Consolidated Student View](#)
[Raw Student Record View](#)
[Historical Student Record View](#)

Student Search **Student Name:** Carden, John

Reports **State ID:** MD007
State: Maryland

Regional Administration

Worklist **MD007(Maryland)**

Potential Merge List **[+] MSIX ID** **Effective Date:** **Event:** **Worklist ID:** **Submission Date:**

Potential Split List **158813772125** **03/20/2012** **Matched** **Submission Date:**

User Administration **[+] MSIX ID** **Effective Date:** **Event:** **Worklist ID:** **Submission Date:**

Records Exchange Initiative **158813772125** **03/05/2012** **New Student** **Submission Date:**

External Links:
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State MEP Directors

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View the Details of the State Student ID History

All rows are expanded. The State Student ID History will also display the core demographic data that was included in each update provided for the student. This information will provide insight into any changes that occurred to the student's information over time that will impact how MSIX will assess and automatically match the student with other new student records



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State Student ID History

Student Name: Carden, John

State ID: MD007

State: Maryland

[Consolidated Student View](#)

[Raw Student Record View](#)

[Historical Student Record View](#)

This history reflects all merges, splits, or deletes associated with State Student MD007(Maryland) since March 3, 2012. All activity before this date is not reflected on this page.

MD007(Maryland)

MSIX ID	Effective Date:	Event:	Matched	Worklist ID:	Submission Date:
[-] MD007 (Maryland)					
[-] Submitted 03/26/2012					
First Name: John	Middle:	Last Name 1: Carden	Last Name 2:		
Gender: Male	Birth Date: 09/25/1996	Birth State: Ohio	Birth Country:		
Male Parent First Name: Louise	Male Parent Last Name: Carden	Female Parent First Name: Nora	Female Parent Last Name: Carden		
[-] Submitted 03/05/2012					
First Name: John	Middle:	Last Name 1: Carden	Last Name 2:		
Gender: Male	Birth Date: 09/25/1996	Birth State: Virginia	Birth Country:		
Male Parent First Name: Louis	Male Parent Last Name: Carden	Female Parent First Name: Nora	Female Parent Last Name: Carden		
[-] 0001234 (Virginia)					
[-] Submitted 03/20/2012					
First Name: John	Middle: J	Last Name 1: Carden	Last Name 2:		
Gender: Male	Birth Date: 09/25/1996	Birth State: Virginia	Birth Country:		
Male Parent First Name: Louis	Male Parent Last Name: Carden	Female Parent First Name: Nora	Female Parent Last Name: Carden		
[-] MSIX ID					
158813772125	Effective Date:	Event:	New Student	Worklist ID:	Submission Date:
[-] MD007 (Maryland)					
[-] Submitted 03/05/2012					
First Name: John	Middle:	Last Name 1: Carden	Last Name 2:		
Gender: Male	Birth Date: 09/25/1996	Birth State: Virginia	Birth Country:		
Male Parent First Name: Louis	Male Parent Last Name: Carden	Female Parent First Name: Nora	Female Parent Last Name: Carden		

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Using Advanced Search

The MSIX Primary Users, Secondary Users, State Data Administrators, Regional Data Administrators and District Data Administrators can look for a single student record using additional data elements on the “Advanced Student Search” page.

Steps to Conduct an Advanced Search

- 1 Click the **Student Search** link in the Left-side Navigation, which will take you to the “Advanced Search” page.
- 2 Click on the **Advanced Search** link at the top of the “Basic Student Search” page.
- 3 On the “Advanced Student Search” page, enter the search criteria by using at least one of the following fields:
 1. Student **MSIX ID**
 2. **State Student ID**
 3. Student **First, Middle, or Last Name**

Additional optional information such as Birth Country, Birth State, Parent’s names, and the Multiple Birth Flag can be entered on the “Advanced Student Search” page to further refine the Student Search Results. All of the information entered is used to filter your results. If you are unsure of some of the information, it is better to enter less data rather than more.

- 4 MSIX will default to a “Partial” search unless you indicate otherwise. Select either **Partial** or **Exact** for each search criteria. If you only know some of the student information, use a “Partial” search. For Partial searches, a wildcard is assumed at the end of the search data entered (e.g., entering “mi” for Last Name finds “Miller” but not “Smith”).

This wildcard feature also allows you to search for students based on the date of birth (DOB) when you only have partial date information. If you enter partial DOB information, a list of all recorded students that were born on that particular month, date, and/or year will be displayed.

MSIX receives all of its student data directly from states. If your state system stores hyphenated names, then MSIX will display the data with hyphens. The best way to search for hyphenated names is to use the “Partial” search and use the part of the name before the hyphen.

Use “Exact” to search for an exact match to the information that you entered.

- 5 Click the **Search** button and the “Search Results for Student” page will display. Search results can be sorted by column names by clicking the column name.
- 6 Select an individual student record from the list by clicking on the student’s **MSIX ID** link.

Access the Student Search to Find a Student

This page takes you to the link to do an advanced search.

The screenshot shows the MSIX Basic Student Search interface. At the top right, it says "U.S. Department of Education. Promoting educational excellence for all Americans." Below that is a navigation bar with "My Account", "Training", "Contact Us", "Help", and "Logout". On the left is a sidebar menu with items like "Home", "Student Search", "Advanced Search", "Potential Merge List", "Potential Split List", "User Administration", "Log Settings", "Records Exchange Initiative", "External Links", "Course Catalog", "Standardized Tests", "RESULTS", "NICES", and "State MEP Directors". The main content area is titled "Basic Student Search" and contains the following text: "Please enter your search criteria below. Ensure that your search contains at least one of the following elements: 1. Student MSIX ID, 2. State Student ID, 3. Student First, Middle, or Last Name." Below this is a note: "Partial searches are allowed by entering at least one character and selecting the 'Partial' search option. Use 'Exact' to search for an exact match on the information that you entered in a given field." There is a link for "Advanced Search for a more in-depth search capability." and a link for "Non-English Character Instructions". The search form includes fields for "Last Name", "First Name", "Middle Name", "Student Sex" (with a dropdown menu), "Student DOB" (with a date picker), "MSIX ID", "Student State ID", and "State" (with a dropdown menu). To the right of the form are radio buttons for "Exact" and "Partial" search options. At the bottom right are "Search" and "Clear" buttons. Red circles with numbers 1 and 2 are placed over the "Student Search" link in the sidebar and the "Advanced Search" link in the main content area, respectively.

Use Additional Fields to Search for a Student Record

Advanced Search allows users to search for students on additional search criteria. Notice that there are nine more fields on the “Advanced Student Search” page than in the “Basic Student Search” page. Those additional fields are highlighted below in yellow for this illustration, but are not highlighted in the MSIX application.

The screenshot shows the 'Advanced Student Search' interface. On the left is a navigation menu with items like 'Home', 'Student Search', and 'External Links'. The main content area is titled 'Advanced Student Search' and includes instructions: 'Please enter your search criteria below. Ensure that your search contains at least one of the following elements: 1. Student MSIX ID, 2. State Student ID, 3. Student First, Middle, or Last Name.' Below this, it states 'Partial searches are allowed by entering at least one character and selecting the "Partial" search option. Use "Exact" to search for an exact match on the information that you entered in a given field.' and provides a link to 'Basic Search'.

The search form contains the following fields:

- Last Name 1: [Text Input]
- Last Name 2: [Text Input]
- First Name: [Text Input]
- Middle Name: [Text Input]
- Suffix: [Text Input]
- Student Sex: [Select Sex dropdown]
- Student DOB: [MM/DD/YYYY date input]
- Birth Country: [Select a Birth Country dropdown]
- Birth State: [Select a State dropdown]
- Multiple Birth Flag: [Select Multiple Births dropdown]
- Male Parent Last Name: [Text Input]
- Male Parent First Name: [Text Input]
- Female Parent Last Name: [Text Input]
- Female Parent First Name: [Text Input]
- MSIX ID: [Text Input]
- Student State ID: [Select a State dropdown]

Search options are provided for each field: Exact (radio button) and Partial (radio button). A 'Check to perform a Soundex query.' checkbox is located at the bottom of the form.

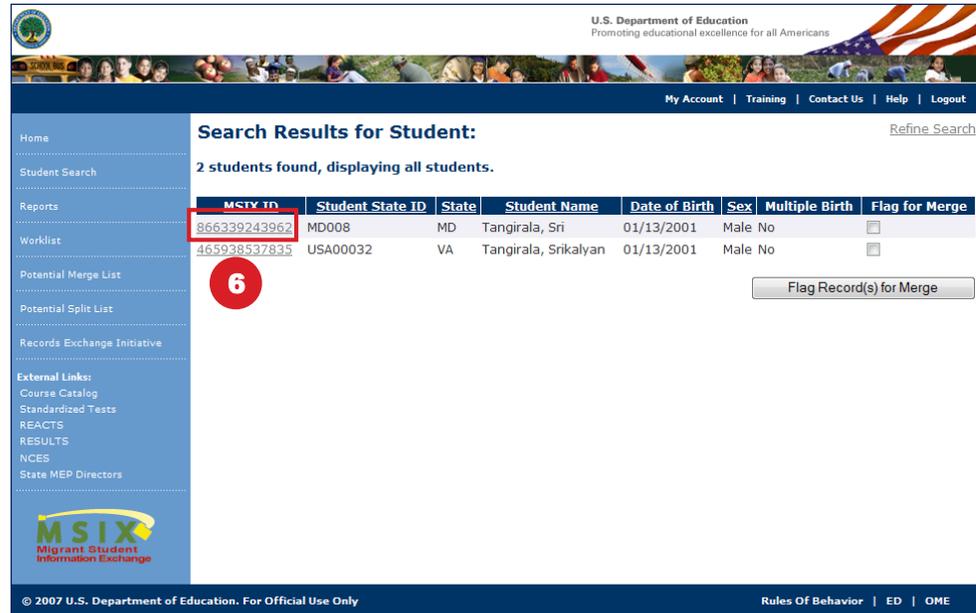
Red callouts are present: '3' is next to the 'External Links' menu; '4' is next to the search options; '5' is next to the bottom 'Search' button.

Yellow highlights are placed on the following fields: Last Name 2, Birth Country, Birth State, Multiple Birth Flag, Male Parent Last Name, Male Parent First Name, Female Parent Last Name, and Female Parent First Name.

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Locate the Student

This page displays the results set returned from your search. Select the MSIX ID of the student you wish to view more data on.



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Search Results for Student:

2 students found, displaying all students.

Refine Search

MSIX ID	Student State ID	State	Student Name	Date of Birth	Sex	Multiple Birth	Flag for Merge
866339243962	MD008	MD	Tangirala, Sri	01/13/2001	Male	No	<input type="checkbox"/>
465938537835	USA00032	VA	Tangirala, Srikalyan	01/13/2001	Male	No	<input type="checkbox"/>

6

Flag Record(s) for Merge

Printing Student Records

The MSIX Primary Users, MSIX Secondary Users, State Data Administrators, Regional Data Administrators, and District Data Administrators can print a student record using a selected print format.

Steps to Print

- 1 Click the Student Search link in the Left-side Navigation, which will take you to the “Basic Student Search” page.
- 2 On the “Basic Student Search” page, enter the search criteria by using at least one of the following fields:
 - a. Student **MSIX ID**
 - b. **State Student ID**
 - c. Student **First, Middle, or Last Name**

Additional optional information such as Date of Birth (“Student DOB” field) and Gender (“Sex” field) can also be entered to further refine a search. All of the information entered is used to filter your results. If you are unsure of some of the information, it is better to enter less data rather than more.

- 3 MSIX will default to a “Partial” search unless you indicate otherwise. Select either **Partial** or **Exact** for each search criteria. If you only know some of the student information, use a “Partial” search. For Partial searches, a wildcard is assumed at the end of the search data entered (e.g., entering “mi” for Last Name finds “Miller” but not “Smith”).

This wildcard feature also allows you to search for students based on the date of birth (DOB) when you only have partial date information. If you enter partial DOB information, a list of all recorded students that were born on that particular month, date, and/or year will be displayed.

MSIX receives all of its student data directly from states. If your state system stores hyphenated names, then MSIX will display the data with hyphens. The best way to search for hyphenated names is to use the “Partial” search and use the part of the name before the hyphen.

Use “Exact” to search for an exact match to the information that you entered.

- 4 Click the **Search** button and the “Search Results for Student” page will display. Search results can be sorted by column names by clicking the column name.
- 5 Select an individual student record from the list by clicking on the student’s **MSIX ID** link.
- 6 Select the **Hyper Text Markup Language (HTML)**, **PDF**, or **MS Word** printing icons on the “Consolidated Student Record View” page.
- 7 Select the **report section(s)** that you would like to print.
- 8 Select **Print** from the **File** menu of the new MS Word, Adobe, or Explorer window.
- 9 **Open** the document and **Print** as you would normally print a document.

Access the Student Search and Find a Student

This page allows you to search for a student in MSIX.

1 Basic Student Search

Please enter your search criteria below. Ensure that your search contains at least one of the following elements:

1. Student MSIX ID.
2. State Student ID.
3. Student First, Middle, or Last Name.

Partial searches are allowed by entering at least one character and selecting the "Partial" search option. Use "Exact" to search for an exact match on the information that you entered in a given field.

Please click [Advanced Search](#) for a more in-depth search capability.

2

Last Name:

First Name:

Middle Name:

Student Sex:

Student DOB: / / (MM/DD/YYYY) 

MSIX ID:

Student State ID:

State:

3

Exact Partial

Exact Partial

Exact Partial

Exact Partial

Exact Partial

4

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Select the Student Record

This page displays the results returned from your search.

5

6

Search Results for Student: [Refine Search](#)

3 students found, displaying all students.

MSIX ID	Student State ID	State	Student Name	Date of Birth	Sex	Multiple Birth	Flag for Merge
846596453945	PA107	PA	Carden, John	03/28/2005	Male	No	<input type="checkbox"/>
894621257888	PA210	PA	Carden, John	04/12/2005	Male	Yes	<input type="checkbox"/>
873139195976	PA107	PA	Cardens, Johns	03/28/2005	Male	No	<input type="checkbox"/>

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Determine the Preferred Printing Option

MSIX allows you to print the student file in one of the following formats as an Adobe PDF.

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Consolidated Student Record View
Search Results for MSIX ID: 394621257883
Student Name: John Carden State ID: PA210 State: PA

[Back To Search Results](#)
[Historical Student Record View](#)
[Raw Student Record View](#)

Demographics | Enrollments | Assessments | Course History | Privacy Act

6 **Printing Options:**

Student Information

Name:	John Carden	Sex:	Male
Birth Date:	04/12/2005	Multiple Births:	Yes
Birth Location:	Austin, Texas, United States	Birth Date Verification:	Driver's License
Male Parent:	Roger Carden	Female Parent:	Nancy Carden

Most Recent Qualifying Arrival Information

Qualifying Arrival Date:	06/03/2013	Qualifying Move To Location:	Troy, AL
Qualifying Move From Location:	Austin, Texas, United States	Continuing Service Reason:	Serving Secondary Students Through Credit Accrual Programs
Expiration Date:	02/15/2003		

[Flag Record for Merge](#) [Flag Record for Split](#)

Send an MSIX user an email notification indicating that a student has arrived in your area or [Send](#) has moved to their area [Notification](#)

[Export to File](#)

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Select the Report Content

Users are provided with the ability to select the sections of the Consolidated Student Report they would like to print. When a user attempts to print a Consolidated Student Report by clicking on the printing option, an option box appears that allows them to identify and print only the data they currently need, while suppressing other information they do not. You can filter what you print by selecting enrollment range of the report or can print all of the report by selecting the “Print All” option.

The screenshot shows the MSIX Consolidated Student Record View page for John Carden. A printing options dialog box is overlaid on the page, titled "Please select Print All to print all student data or enter an Enrollment Date Range to print a subset of the Student Consolidated Record report." The dialog has two radio buttons: "Print Enrollment Range" (selected) and "Print All". Under "Print Enrollment Range", there are two date pickers for "Enrollment Date From" and "Enrollment Date To", both set to 10/10. A "Print" button is at the bottom of the dialog. A red circle with the number 7 is placed over the "Print All" radio button, and another red circle with the number 8 is placed over the "Print" button in the dialog.

Proceed to Print a Consolidated Report

Users are provided with the ability to select the enrollment ranges of the Consolidated Student Record View.

The screenshot shows the MSIX Consolidated Student Record View page for John Carden. The "Enrollments" tab is selected. The "Student Information" section displays the following details:

Name:	John Carden	Sex:	Male
Birth Date:	04/12/2005	Multiple Births:	Yes
Birth Location:	Austin, Texas, United States	Birth Date Verification:	Driver's License
Male Parent:	Roger Carden	Female Parent:	Nancy Carden

The "Most Recent Qualifying Arrival Information" section displays the following details:

Qualifying Arrival Date:	06/03/2013	Qualifying Move To Location:	Troy, AL
Qualifying Move From Location:	Austin, Texas, United States	Continuing Service Reason:	Serving Secondary Students Through Credit Accrual Programs
Expiration Date:	02/15/2003		

The screenshot shows a file dialog box with the text "Do you want to open or save consolidatedstudent.pdf (7.44 KB) from training.msix.ed.gov?". The "Open" button is highlighted with a red box, and a red circle with the number 9 is placed over it.

View the Record Results

Prior to printing, you can view the report results to determine if it is exactly what you intended.



Carden, John

Student Consolidated Record Report

DOB: 03/28/2005

MSIX Identification # 846596453945

Student Demographics					
Student Full Name	Sex	Birth Date	Birth Location	Male Parent	Female Parent
John Carden	Male	03/28/2005	Austin, Texas, United States	Roger Carden	Nancy Carden

Most Recent Qualifying Move		
QAD	Move From Location	Move To Location
02/28/2011	Austin, Texas, United States	Dallas, TX

Enrollments						
School or Project Name	Academic Year	Enrollment Date	Enrollment Type	LEP	IEP	PFS
Barton Clara Sch 4600 Rosehill St Philadelphia, PA 19120-4446 Philadelphia City SD 215-456-3007	1999-2000	08/29/2000	Year Round MEP-Funded Project	Yes	No	No

Course History - Failed and Incomplete Coursework
No Unresolved Course Data is available

Course History - Resolved Coursework						
Barton Clara Sch/1999-2000						
Course Title	Subject Area	Course Type	Course Section	Grade Level	Final Grade	Credits Granted
English 101	English	Honors	Full Year	Grade 5	A	3

Student Arrival or Departure Email Notifications

MSIX provides an email notification feature to alert another area of a student's relocation in the case of their arrival or departure. As the sender, you will be copied on the email, so you can see the resulting notification. In addition, you can include comments regarding the student who is relocating. However, it is important to remember that information entered in the “Comments” field will be shared unedited and in their entirety with other MSIX users and you must be careful to protect the student's privacy.

Steps to Send an Email Notification

- 1 Click the Student Search link in the Left-side Navigation, which will take you to the “Basic Student Search” page.
- 2 On the “Basic Student Search” page, enter the search criteria by using at least one of the following fields:
 1. Student **MSIX ID**
 2. **State Student ID**
 3. Student **First, Middle, or Last Name**

Additional optional information such as Date of Birth (“Student DOB” field) and Gender (“Sex” field) can also be entered to further refine a search. All of the information entered is used to filter your results. If you are unsure of some of the information, it is better to enter less data rather than more.

- 3 MSIX will default to a “Partial” search unless you indicate otherwise. Select either **Partial** or **Exact** for each search criteria. If you only know some of the student information, use a “Partial” search. For Partial searches, a wildcard is assumed at the end of the search data entered (e.g., entering “mi” for Last Name finds “Miller” but not “Smith”).

This wildcard feature also allows you to search for students based on the date of birth (DOB) when you only have partial date information. If you enter this partial DOB information when conducting a student search, a list of all recorded students that were born on that particular month, date, and/or year will be displayed.

MSIX receives all of its student data directly from states. If your state system stores hyphenated names, then MSIX will display the data with hyphens. The best way to search for hyphenated names is to use the “Partial” search and use the part of the name before the hyphen. You can then locate the name you are looking for in the list of results.

Use “Exact” to search for an exact match to the information that you entered.

- 4** Click the **Search** button and the “Search Results for Student” page will display. Search results can be sorted by column names by clicking the column name.
- 5** Select an Individual Student Record link from the list on the search results page by clicking on the Student’s **MSIX ID** link.
- 6** Click the **Send Notification** link.
- 7** On the “Email Notification” page, select the **State** to indicate where the message should be sent. Once you have selected the state, the **District** and **School** fields that are associated with that state will display. You may enter one or both, but they are not required fields. Then, select a **Message** from the available drop-down list choices.

Additional comments can be entered in the “Comments” field, such as the city or town that the student plans to move. However, to protect the student's privacy, do not include any sensitive information such as Social Security Numbers (SSN) or other Personally Identifiable Information (PII). Your comments will be shared unedited and in their entirety with other MSIX users.

- 8** Click the **Next** button.
- 9** Verify the Notification information. Then, click the **Yes** button. When you send a student move notification, you will be copied on the email that is automatically sent. This will serve as a confirmation to the person that originated the notification, helping him/her to maintain his/her own records. It will also make it easier for the recipient to respond to the notification by providing your contact information.

Access the Student Search and Find a Student

This page allows you to search for a student in MSIX.

1 Student Search

2 Basic Student Search

Please enter your search criteria below. Ensure that your search contains at least one of the following elements:

1. Student MSIX ID.
2. State Student ID.
3. Student First, Middle, or Last Name.

Partial searches are allowed by entering at least one character and selecting the "Partial" search option. Use "Exact" to search for an exact match on the information that you entered in a given field.

Please click [Advanced Search](#) for a more in-depth search capability.

3 Search Options:

- Exact Partial

4 Search

Select the MSIX ID of the Student.

This page displays the results returned from your search. Select the MSIX ID of the student you wish to send the move notification for.

5 Search Results for Student:

3 students found, displaying all students.

MSIX ID	Student State ID	State	Student Name	Date of Birth	Sex	Multiple Birth	Flag for Merge
846596453945	PA107	PA	Carden, John	03/28/2005	Male	No	<input type="checkbox"/>
394621257888	PA210	PA	Carden, John	04/12/2005	Male	Yes	<input type="checkbox"/>
873139195976	PA107	PA	Cardens, Johns	03/28/2005	Male	No	<input type="checkbox"/>

Begin the Email Notification Process

From this page, you can begin to send the email notification by clicking the **Send Notification** link.

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My Account | Training | Contact Us | Help | Logout

Home
Student Search
Reports
State / Regional Administration
Worklist
Potential Merge List
Potential Split List
User Administration
Log Settings
Records Exchange Initiative
External Links:
Course Catalog
Standardized Tests
REACTS
RESULTS
NCES
State MEP Directors

Consolidated Student Record View
Search Results for MSIX ID: 394621257883
Student Name: John Carden State ID: PA210 State: PA

Back To Search Results
Historical Student Record View
Raw Student Record View

Demographics Enrollments Assessments Course History Privacy Act

Printing Options: [Printer Icon]

Student Information

Name:	John Carden	Sex:	Male
Birth Date:	04/12/2005	Multiple Births:	Yes
Birth Location:	Austin, Texas, United States	Birth Date Verification:	Driver's License
Male Parent:	Roger Carden	Female Parent:	Nancy Carden

Most Recent Qualifying Arrival Information

Qualifying Arrival Date:	06/03/2013	Qualifying Move To Location:	Troy, AL
Qualifying Move From Location:	Austin, Texas, United States	Continuing Service Reason:	Serving Secondary Students Through Credit Accrual Programs
Expiration Date:	02/15/2003		

Flag Record for Merge Flag Record for Split

Send an MSIX user an email notification indicating that a student has arrived in your area or has moved to their area **Send Notification**

6

Export to File

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Select the New School Location

On this page you create the email notification to identify the state, district, and/or school to send the notification.

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My Account | Training | Contact Us | Help | Logout

Home
Student Search
Reports
State / Regional Administration
Worklist
Potential Merge List
Potential Split List
User Administration
Log Settings
Records Exchange Initiative

External Links:
Course Catalog
Standardized Tests
REACTS
RESULTS
NCES
State MEP Directors

MSIX
Migrant Student
Information Exchange

Email Notification

In the To section, select the location you would like to send the move notification.

If you know the District and School you would like to notify of the student move, please select them to ensure the move notification is sent to the appropriate Data Administrator.

Press the Next button to proceed to the Confirmation page.

From

Name: Msix SuperUser
Phone Number: 7033102674x12
Email Address: dan.boland@aemcorp.com
State: Unknown
User Role: Super User

To

State: Alabama
District: Alabama Clinical Enterprises
School: Alabama Clinical Enterprises

Notification

MSIX ID: 394621257883
Student Name: Carden

Message: This student is leaving our area and indicated that he/she is moving to your area.

Comments:

To protect the student's privacy, do not include any sensitive information such as Social Security Numbers or other Personally Identifiable Information in the Comments field. Comments entered here will be shared unedited and in their entirety with other MSIX Users. If applicable, please include the city or town where the student is moving.

Next Cancel

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Verify the Email Content

On this page you verify the email message before you send it. This page will also indicate the MSIX user(s) who will receive the notification and their email addresses. Note this information for future reference if you need to follow up with that person.

The screenshot shows the MSIX (Migrant Student Information Exchange) interface. At the top, it features the U.S. Department of Education logo and the tagline "Promoting educational excellence for all Americans". Below this is a navigation bar with links for "My Account", "Training", "Contact Us", "Help", and "Logout". The main content area is titled "Email Notification Confirmation" and displays the following information:

- From:** Name: Msix SuperUser, Phone Number: 7033102674x12, Email Address: dan.boland@aemcorp.com, State: Unknown, User Role: Super User
- To:** Data Admin-AL (test@example.com), State: Alabama, District: Alabama Clinical Enterprises, School: Alabama Clinical Enterprises
- Notification:** This student is leaving our area and indicated that he/she is moving to your area. MSIX ID: 394621257883, Student Name: Carden
- Comments:**

Below the notification details, there is a confirmation prompt: "Are you sure you want to send this email notification?". A red circle with the number "9" is next to the prompt. There are two buttons: "Yes" (highlighted with a red border) and "No".

At the bottom of the page, there is a footer with the text "© 2007 U.S. Department of Education. For Official Use Only" and "Rules Of Behavior | ED | OME".

Confirmation Page

Receive confirmation that the move notification e-mail was successfully sent.

The screenshot shows the MSIX Confirmation page. At the top, it features the U.S. Department of Education logo and the tagline "Promoting educational excellence for all Americans". Below this is a navigation bar with links for "My Account", "Training", "Contact Us", "Help", and "Logout". The main content area is titled "Confirmation" and displays the following information:

- Your email was sent successfully.
- What would you like to do next?
Go to the [Home](#) page
Go to the [My Account](#) page

The page has a clean, professional layout with a blue header and a white main content area.

Sent Email Notification Sample

This is an example of the email notification that is sent to the other state. The user who sent this notification will also receive this email.

 Mon 12/22/2014 10:36 AM
Msix.Application@msix-dcs.com
This student is leaving our area and indicated that he/she is moving to your area.

To: Dan Boland

Please refer to the following information to contact the user who sent this Move Notification.

This notification was sent by:
Msix SuperUser
Phone Number : 7033102674x12
Email Address: dan.boland@aemcorp.com
State : Unknown
Role : Super User

This student is leaving our area and indicated that he/she is moving to your area.

First 3 Letters of Last Name: Car
MSIX ID :394621257883

Move To:
State :Alabama
District :Alabama Clinical Enterprises
School :Alabama Clinical Enterprises

Comments:

To view this student's record, log in to msix.ed.gov and click on "Student Search". Please use the following link to access MSIX: <https://msix.ed.gov>.

If you have forgotten your login or password, please contact your appropriate User Administrator via User Administrator Search page(<https://msix.ed.gov/msix/LocateAnAdmin?submit=d>).

DO NOT REPLY TO THIS E-MAIL. This is an auto-generated email message and replies to this message are not monitored.

Figure 3.2: Student Arrival/Departure Notification Sample

Section 4: Generating Reports

Generating reports is role-based and the data contained in the reports differ based on a user's permissions. The following table provides a summary of the Migrant Student Information Exchange (MSIX) reports by user role.

Report Type	#	Report Name	Data Admin	Primary & Secondary Users	Region/ State User Admin	User Admins	Batch Submitter
User Account	1	<i>Accounts List</i>		√	√	√	
Student Info	2	<i>MSIX Student Count</i>	√	√			
	3	<i>Student Demographic</i>	√	√			
	4	<i>Enrollments by MDE Type</i>	√	√			
	5	<i>Enrollments in Multiple States</i>	√	√			
	6	<i>Grade Retention Report</i>	√				
	7	<i>Missed Enrollment Report</i>	√				
	8	<i>Student Course History</i>	√	√			
	9	<i>Student Assessment</i>	√	√			
	Student Mobility	10	<i>General Move From</i>	√	√		
11		<i>General Move To</i>	√	√			
Worklists	12	<i>Worklists By User</i>	√				
	13	<i>Worklist Aging</i>	√				
Data Quality	14	<i>Data Load Files</i>	√				√

16	Data Validity	√					√

Table 4.1: MSIX Reports

This section includes the following topics:

- User Administrator Reports
- Data Administrator Reports
- Primary & Secondary User Reports
- Government Administrator Reports

The sections below provide a brief overview of the reports accessible to MSIX users. Please refer to the **MSIX Reports Manual** for comprehensive documentation on using the reports.

User Administrator Reports

MSIX provides User Administrators with one User Report to view information about the MSIX users in their states. The User Account List report is found under the Reports link on the Left-side Navigation on the User Administration home page. By clicking on that link, you will reach a Reports home page. There, you will click the User Reports folder and then the Account List link in the Left-side Navigation to open the User Account List report.

Data contained in the MSIX User Account List Report is based on information as of midnight the previous business day.

- **User Account List Report** — This report maintains records for all user accounts in the MSIX system. Reviews are also done to monitor whether a user is still actively using MSIX or if the account should be deactivated.

The table below gives a snapshot of the data fields or column headings found in the User Account List Report.

User Account List Reports Content	
Last Name	Roles
First Name	Account Creation Date
User ID	Account Activation Date
Account Status	Account Expiration Date
Accepted ROB	Last Login Date

Table 4.2: User Account List Report

Data Administrator Reports

MSIX provides Data Administrators with four (4) groups of reports: Student Info Reports, Student Mobility Reports, Worklist Reports and Data Quality Reports. The following reports are found in each group:

Student Info Reports

Student Info Reports folder contain six (6) reports on aggregate student data in MSIX. The table below provides a brief description of each report:

- **MSIX Student Count** — This report provides counts of distinct students in MSIX, students currently in near match worklists, and students with enrollment records in multiple states.
- **Student Demographic** — This report provides counts of student records by demographic data type including age, gender, Continuing Service Reason (CSR) and birth location.
- **Student Enrollment** — There are 2 reports within the student enrollment report folder:
 - **Enrollment by Minimum Data Element (MDE) Type** — This report provides counts of student records by enrollment data type including grade, enrollment type, Insufficient English Proficiency (IEP), Immunization Flag, Limited English Proficiency (LEP) indication, Priority for Services (PFS), MEP Project Type, and Med Alert.
 - **Enrollments in Multiple States** — This report gives counts of students with enrollments in the users state as well as another state.
- **Grade Retention Report** – Counts of students who were retained between two academic years. An academic year is defined as the 12 month period between July 1st and June 30th.
- **Missed Enrollment Report** - Counts of missed enrollments identified following a student qualifying move.
- **Student Course History** — This report counts of course history records by course type.
- **Student Assessment** — This report provides counts of assessment records by assessment type.

Data Administrators have access to national-level data and their own state data only. Data Administrators can drill down to the student-level data by double-

clicking a data row in the report. From here, the user can access the State Student ID, MSIX ID and Last Name of the students in the selected category and export the report to excel to save.

Student Mobility Reports

Student Mobility Reports folder contain two (2) reports on aggregate student moves in MSIX.

- **General Move From** — This report provides counts of students moves who have moved from the user's state to another based on qualifying moves or enrollment records.
- **General Move To** — This report provides counts of students moves who have moved to the user's state from another based on qualifying moves or enrollment records.

Worklist Reports

- **Worklists by User Report** — This report enables the user to view the worklists for all of the Data Administrators in the user's state.
- **Worklist Aging Report** — This report provides details of worklist items grouped by worklist type with the number of days they have been in progress.

Data Quality Reports

- **Data Load Files Report** — This report provides the number of student records loaded into MSIX that were without issues out of a total number received over a given period of time (day, week, month, year). It reports when file upload begins and ends, as well as the total number of records in the file.
- **Data Completeness Report** — This report provides counts of student records with incomplete data fields present. Data Administrators can drill down to the student level in this report to help Data Administrators identify the records with incomplete data.
- **Data Validity Report** — This report provides counts of student records with invalid data fields submitted by the user's state. Data Administrators can drill down to the student level in this report to help Data Administrators identify the records with invalid data.
- **Potential Duplicates Report** — This report provides potential duplicate records in the MSIX application. The purpose of this report is for Data Administrators to identify duplicate records and resolve them either in their state MEP systems or in MSIX.

Data contained in the MSIX Data Administrator reports reflects MSIX data as of midnight the previous business day. You can view a report or save the report to CSV (Excel) or PDF formats.

Primary & Secondary User Reports

MSIX provides Primary and Secondary Users with two groups of reports: Student Info Reports and Student Mobility Reports. The following reports are found in each report category:

Student Info Reports

Student Info Reports folder contain six (6) reports on aggregate student data in MSIX. The bulleted list below provides a brief description of each report:

- **MSIX Student Count** — This report provides counts of distinct students in MSIX, students currently in near match worklists, and students with enrollment records in multiple states.
- **Student Demographic** — This report provides counts of student records by demographic data type including age, gender, Continuing Service Reason (CSR) and birth location.
- **Student Enrollment** — There are 2 reports within the student enrollment report folder:
 - **Enrollments by MDE Type** — This report provides counts of student records by enrollment data type including grade, enrollment type, Insufficient English Proficiency (IEP), Immunization Flag, Limited English Proficiency (LEP) indication, Priority for Services (PFS), MEP Project Type, and Med Alert.
 - **Enrollments in Multiple States** — This report gives counts of students with enrollments in the users state as well as another state.
- **Student Course History** — This report counts of course history records by course type.
- **Student Assessment** — This report provides counts of assessment records by assessment type.

Primary and Secondary Users have access to national-level data and their own state data only. They can drill down to the student-level data by double-clicking a data row in the report. From here, the user can access the State Student ID, MSIX ID and Last Name of the students in the selected category and export the report to excel to save.

Student Mobility Reports

Student Mobility Reports folder contain two (2) reports on aggregate student moves in MSIX.

- **General Move From** — This report provides counts of students moves who have moved from the user’s state to another based on qualifying moves or enrollment records.
- **General Move To** — This report provides counts of students moves who have moved to the user’s state from another based on qualifying moves or enrollment records.

Data contained in the MSIX Primary & Secondary User reports reflects MSIX data as of midnight the previous business day. Users can view a report or save the report to CSV (Excel) or PDF formats.

Government Administrator Reports

MSIX provides Government Administrators with reports on the data loaded into the system, the interpretation of that data, and the use of the system at both the national and state-level.

Dashboards

Government Administrators are provided with MSIX Dashboards.

The MSIX Dashboards provide charts on MSIX activity, usage, and quality metrics at a high-level. They are broken down into two dashboards, described below:

Dashboard 1

- **Records Exchange** - The Records Exchange chart shows the Top 10 states that have viewed the most student records from other states; it is based on the most recent completed month’s activity.
- **Recent Moves** - The Recent Moves chart shows the total count Qualifying Moves at a National level by month for the past 12 months. The counts are based on the most recent completed month’s data (for example, on August 1, users will see the data from all of July).
- **MSIX Usage** - The MSIX Usage chart provides national usage data across functional categories in MSIX. Each stacked bar is broken down by Admin, Documentation, Report, Student, and Worklist related functionality. Counts are displayed by month and are based on application views for the previous year including the most recent completed month.
- **MSIX User Count** - The MSIX User Count chart has two lines that both represent National user data. The Orange line shows the count of New Users that were introduced to MSIX during that month. The Green line shows the number of User Logins that occurred that month. The counts are based on the most recent completed month’s data (for example, on August 1, users will see the data from all of July).

Dashboard 2

- **Student Assessment** - The Student Assessment chart shows the percent of eligible 3rd-12th grade students nationwide that have assessment data loaded into MSIX. This metric is collected once per weekday and is rendered as an average percentage on a monthly basis, displayed on the first day of the following month.
- **Student Course History** - The Student Course History chart shows the percentage of eligible secondary students nationwide that have course history data loaded into MSIX. This metric is calculated each month to show progress over time. This metric is collected once per weekday and is rendered as an average percentage on a monthly basis, displayed on the first day of the following month.
- **Data Completeness** - The Data Completeness chart provides an overview of how complete MSIX data is nationally. Each color represents a range of percent completeness and the size of the slice represents the number of MDEs that fall within that range. The chart is based on information as of midnight the previous business day.
- **Data Validity** - The Data Validity chart provides an overview of how valid MSIX data is nationally. Each color represents a range of percent valid and the size of the slice represents the number of MDEs that fall with that range. The chart is based on information as of midnight the previous business day.

Student Info Reports

The Student Info Reports folder contains six reports on the student record data in MSIX. The first five reports and filters for these reports are the same as that of the Student Info Reports for Data Administrators. The only difference in the content of the reports is that Government Administrators can view data at the state-level for all states, rather than just one. Government Administrators also have an additional report on the child count breakdown according to the Consolidated State Performance Report (CSPR) criteria that is not available to State users. The following are descriptions of the Student Info Reports:

- **MSIX Student Count** — This report provides counts of distinct students in MSIX, students currently in near match worklists, and students with enrollment records in multiple states.
- **Student Demographic** — This report provides counts of student records by demographic data type including age, gender, Continuing Service Reason (CSR) and birth location.
- **Student Enrollment** — There are 2 reports within the student enrollment report folder:
 - **Enrollments by MDE Type** — This report provides counts of student records by enrollment data type including grade, enrollment type, Insufficient English Proficiency (IEP), Immunization Flag,

Limited English Proficiency (LEP) indication, Priority for Services (PFS), MEP Project Type, and Med Alert.

- **Enrollments in Multiple States** — This report gives counts of students with enrollments in the users state as well as another state.
- **Grade Retention Report** - Counts of students who were retained between two academic years. An academic year is defined as the 12 month period between July 1st and June 30th.
- **Missed Enrollment Report** - Counts of missed enrollments identified following a student qualifying move.
- **Student Course History** — This report counts of course history records by course type.
- **Student Assessment** — This report provides counts of assessment records by assessment type.
- **Child Count** – This report provides counts of Category 1 and Category 2 students for the current or previous school year as defined by the CSPR criteria.

Student Mobility Reports

The Student Mobility Reports provide counts of students who have moved based on the enrollments of the state they have moved from and states they have moved to. It contains the following reports:

- **General Move From** — Provides the number of student moves according to closed enrollments from one state and newer enrollments in another state, or qualifying moves out of one state into another.
- **General Move To** — Provides the number of student moves according to closed enrollments from one state and newer enrollments in another state, or qualifying moves into the state from another.

Data Quality Reports

The Data Quality Reports folder contains three reports on the quality of data loaded into MSIX, based on the files uploaded to the system, the completeness of the content of those files, and the validity of the MDE elements contained in the files.

- **Data Load Files Report** — This report provides the number of student records loaded into MSIX that were without issues out of a total number received over a given period of time (day, week, month, year). It reports when file upload begins and ends, as well as the total number of records in the file by state.
- **Data Completeness Report** — This report provides the number and percentage of student records that were uploaded with incomplete data out

of the total number received that were loaded into MSIX over a given period of time.

- **Data Validity Report** — This report provides the number and percentage of student records with invalid entries, by MDE field, out of a total number received that were loaded into MSIX over a given period of time.
- **Potential Duplicates Report** — This report provides potential duplicate records in the MSIX application. The purpose of this report is for Data Administrators to identify duplicate records and resolve them either in their state MEP systems or in MSIX. Government Administrators cannot see the demographic information of the potential student records as Data Administrators can.

Worklist Reports

The Worklist Reports folder contains two reports on the worklist items in each state by user and by age of unresolved worklist items. They include the following:

- **Worklists by User Report** — This report enables the user to view the worklists for all of the state’s Data Administrators.
- **Worklist Aging Report** — This report provides worklist items grouped by worklist type with the number of days they have been in progress.

MSIX Usage Report

- **MSIX Usage Report** — This report details that usage of the MSIX system. It breaks the usage down by time frame and area of the site.
- **Student Records Exchange** — This report provides counts of student records in one state viewed by MSIX users in another state. It gives Government Administrators a snapshot of the records exchanged from one state to another in a given time period.

Data contained in the MSIX Government Administrator reports reflects MSIX data as of midnight the previous business day. Government Administrators can view a report or save the report to CSV (Excel) or PDF formats for future reference.

Generating a Report

Reports can be generated by User Administrators, Primary Users, Secondary Users, Data Administrators, and Government Administrators at the state and national level via the ‘Reports’ link in the left-side navigation pane.

Steps to Generate a Report

- 1 Click the **Reports** link in the Left-side Navigation.

- 2** You will go the Reports home page where you can make your next selection. The reports fall into the categories: User Reports (which includes the Account List Report), Student Info Reports, Student Mobility Reports, Worklist Reports, and Data Quality Reports

Access the Reports Link

Click the Reports link to reach the reports dashboard page.

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My Account | Training | Contact Us | Help | Logout

Home Last Login: 02/16/2012 13:31:34 ET

Student Search

Reports

Potential Merge List

Potential Split List

Records Exchange Initiative

External Links:
Course Catalog
Standardized Tests
REACTS RESULTS
NCES
State MEP Directors

MSIX
Migrant Student Information Exchange

Keith Scott, Welcome to MSIX

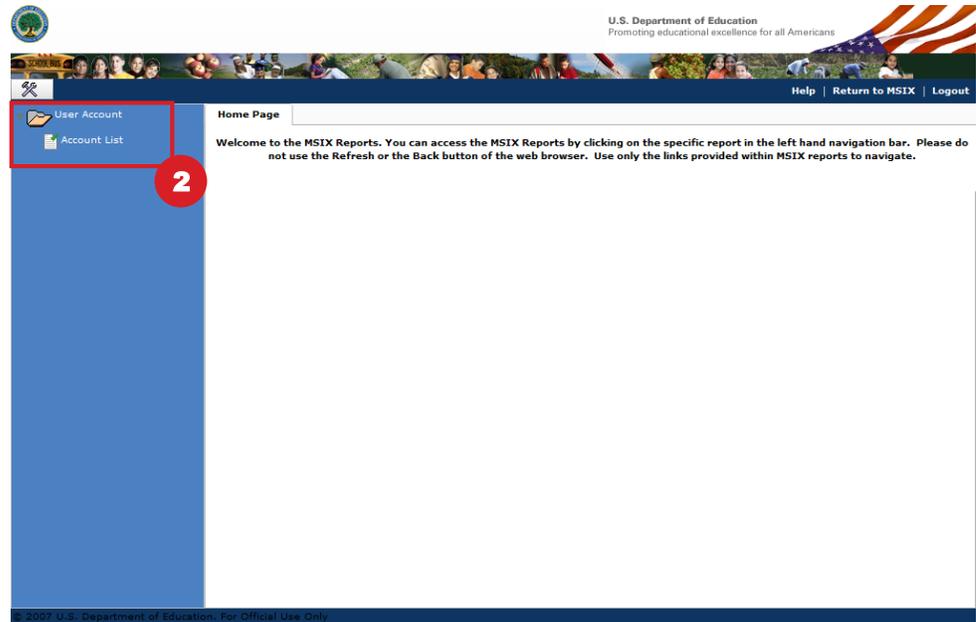
The MSIX site and all its components are designed to facilitate the exchange of migrant student records for the purposes of school enrollment, placement, and accrual of credit in school.

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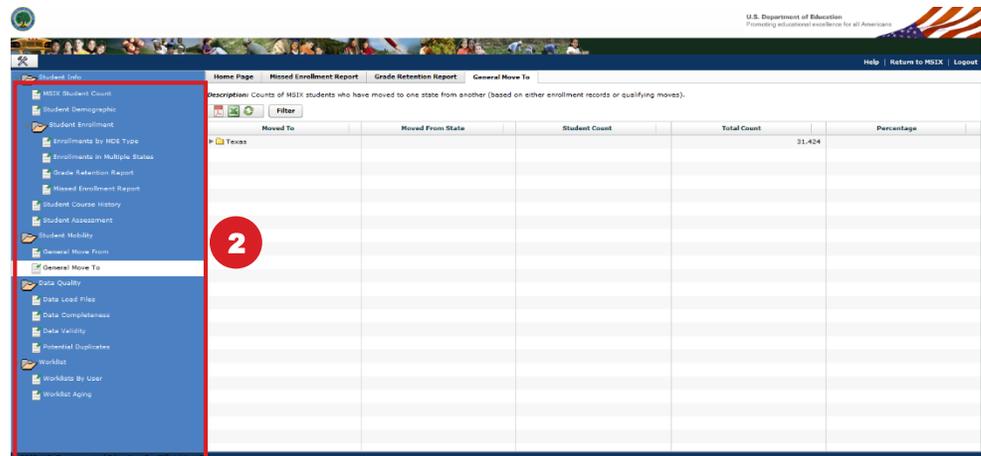
Use the Reports Home Page to Select Your Report

The reports that you have permission to view will be shown on the left-side menu at the Reports Home Page. The screenshots below provide visual breakdowns of the reports by role. Some users have multiple user-roles and therefore have combinations of the following Reports Home Page screen views.

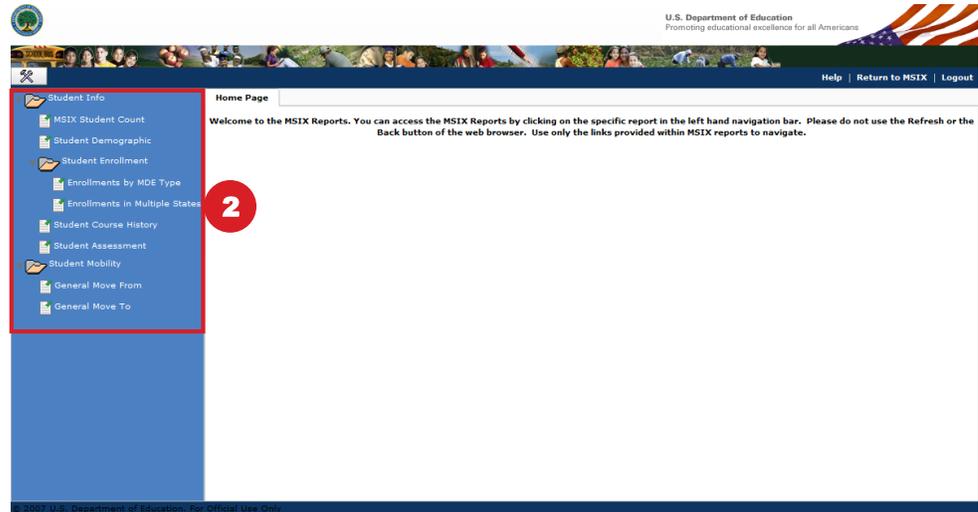
(1) The **User Administrator** will see the following Reports home page.



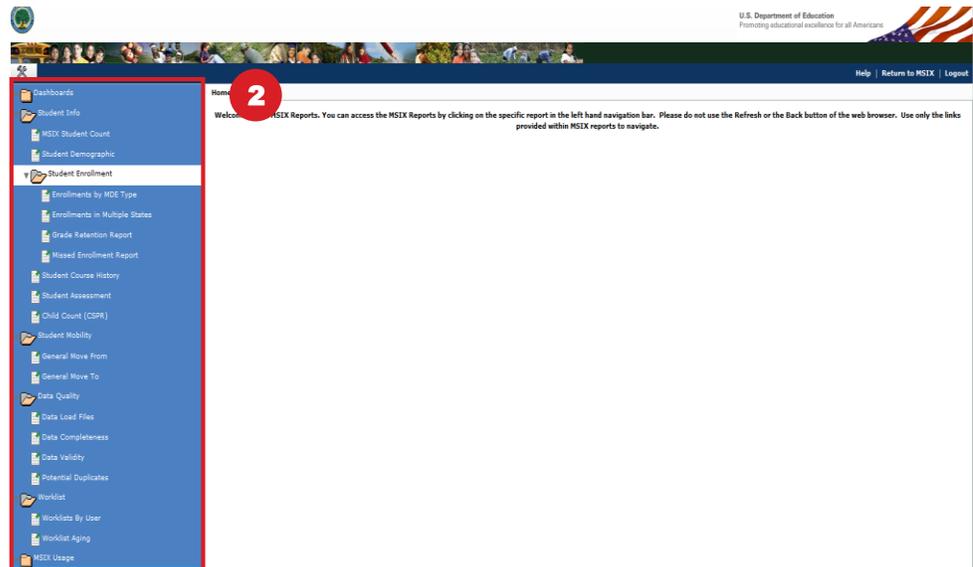
(2) The **Data Administrator** will see the following Reports home page.



(3) The **Primary and Secondary User** will see the following Reports home page.



(4) The **Government Administrator** will see the following series of pages.



Section 5: Merging and Splitting Records

At the heart of the Migrant Student Information Exchange (MSIX) is the ability to collect, review, and reconcile migrant student records nationwide to result in one unified database. This is accomplished by both electronic means and through human intervention. This data management effort seeks to merge records where duplicates are found and split records where they may have been merged in error.

The tasks around merging and splitting are limited to MSIX Primary Users, State Data Administrators, Regional Data Administrators, and District Data Administrators. This section includes the following topics:

- MSIX Data Management
 - Data Management by the MSIX Application
 - Data Management by MSIX Users
- Merging/Combining Student Records
 - Processing a Near Match Merge
 - Evaluating a Near Match
 - Validating or Rejecting a (Near Match) Merge
 - Processing a User Initiated Merge
 - Submitting a User Initiated Merge
 - Canceling a User Initiated Merge
 - Validating or Rejecting a User Initiated Merge
- Splitting/Separating Student Records
 - Processing a User Initiated Split
 - Submitting a User Initiated Split
 - Canceling a User Initiated Split
 - Validating or Rejecting a User Initiated Split
- Escalating Merge and Split Requests
- Reassigning Merge and Split Requests
- Viewing Details of Historical Merge or Split Requests

MSIX Data Management

Student records are uploaded into MSIX from states periodically to ensure the MSIX database has the most recent and comprehensive information. There are two ways this information is managed:

- **By the MSIX Application** — When a record is uploaded, MSIX reviews the record to analyze whether it already exists in MSIX or is a new record.

- **By Human Intervention** — At any time after the student record is in the MSIX database, a user can intervene to initiate merging/combining or splitting/separating the record.

Data Management by the MSIX Application

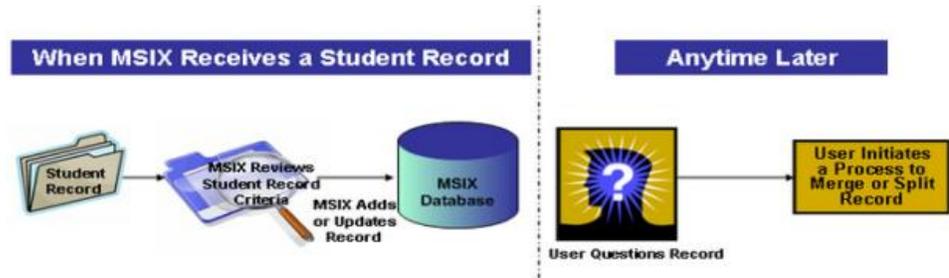


Figure 5.1: MSIX Data Management

When student records are imported into MSIX, they are evaluated to determine if they are new or potentially match an existing MSIX record. This is done with a "Matching Engine" that produces a Matching Score using several pieces of demographic data. Based on the resulting score, one of the following occurs::

- **New MSIX Record** — No existing record matches, so a new record is created.
- **Merge** — The new record *closely matches* an existing MSIX record and is combined or merged with that record.
- **Near Match** — The new record *somewhat matches* an existing MSIX record, but the results are not conclusive. Therefore, human review by a State, Regional, or District Data Administrator is required to validate if the record does match a student record or is a new record.

Record	Matching Score Results
New MSIX Record	Sufficiently different from any other MSIX record
Merge	Over a specified level that indicates a close match
Near Match	Somewhere between the Merge and New MSIX Record thresholds

Table 5.1: Matching Engine Results

Data Management by MSIX Users

The MSIX Matching Engine is the initial activity to review student records for similarity. However, situations may arise when a user realizes that student records should be reconciled by merging or splitting the records:

- **Merge** — If more than one record exists for the same student, the records should be merged/joined together to result in one MSIX ID. A Primary User or a Data Administrator can request a merge using the Initiate Merge process.
- **Split** — If one record exists for two students, the records should be split/separated to result in two MSIX IDs. A Primary User or a Data Administrator can request a split using the Initiate Split process.

A merge or split that is initiated by a user is sent to a State, Regional, or District Data Administrator to review the record. If a Data Administrator initiates the request, it is sent to another Data Administrator for review.

Merging/Combining Student Records

A key MSIX feature is to link or merge a student's records from multiple states so all of the student's information is contained in a single MSIX record. Student record merges are identified automatically when state files are loaded into MSIX. The MSIX Matching Engine scores matched records based on the demographic data they contain. If records match over a specified score threshold, they are automatically merged. If the matching score indicates that a new record is sufficiently different from any other record in MSIX, a new MSIX ID is automatically created.

The Merge Process begins in one of two ways: (1) when multiple records are identified by the MSIX Matching Engine as a "Near Match" and therefore are a candidate for merging or (2) when an MSIX user initiates a record merge.

(1) Near Match Merges — Matches that score between the merge and new record thresholds are considered to be "near matches." These records require human review by a Data Administrator to determine whether or not they are a match or a new student record.

(2) User Initiated Merges — A user may find while searching student records that two or more records are clearly for the same student, but have separate MSIX IDs. The user would initiate a record merge, which is automatically routed to the Data Administrators for any open student enrollments on the student record.

Data Administrators review the merge and validate or reject a user-initiated merge if they determine that the records should remain separate.

This sub-section will include the following topics:

- Processing a Near Match Merge
 - o Evaluating a Near Match
 - o Validating or Rejecting a (Near Match) Merge
- Processing a User Initiated Merge
 - o Submitting a User Initiated Merge
 - o Canceling a User Initiated Merge

- Validating or Rejecting a User Initiated Merge

Processing a Near Match Merge

A Near Match involves student records that the MSIX Matching Engine found to be a close but not an absolute match. A Data Administrator must intervene to determine whether student records should be merged or remain separate. The figure below reflects the process workflow for a Near Match.

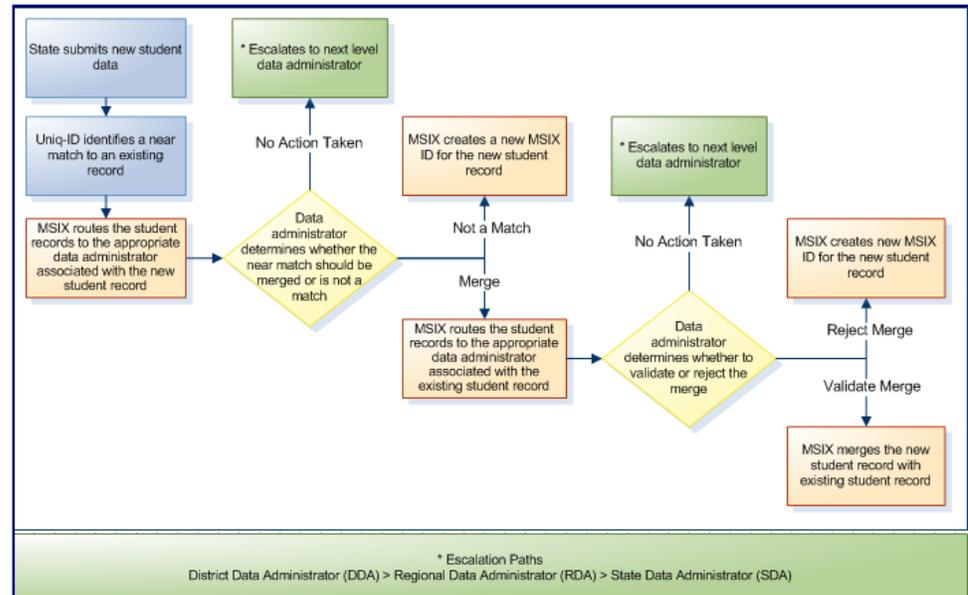


Figure 5.2: Workflow for Near Match Resolution

There are basically two phases in processing a Near Match.

- Phase 1: Evaluation — The Near Match needs to be reviewed to evaluate its legitimacy (i.e., make a decision to merge or leave it as two records).
- Phase 2: Validation or Rejection — The Near Match must be validated as a merge or reject and remain as separate records (i.e., follow through on the decision).

Once a near match has been validated by the State, Regional, or District Data Administrator, MSIX reflects that student record change, which is visible through the Student Search.

Evaluating a Near Match

Steps to Evaluate a Near Match

- 1 Click the **Worklist** link on the Left-side Navigation, which will take you to the “Worklist” page.
- 2 On the “Worklist” page, click on a student record link under the **Near Matches** heading.
- 3 If applicable, enter a justification in the comment field. The comment field may contain up to 250 characters. To protect the student's privacy, do not include any sensitive information such as Social Security Numbers or other Personally Identifiable Information. The comments will be shared unedited and in their entirety with other MSIX Users.
- 4 Review the records to determine if they should be joined or remain separate as they are. If you decide to leave the records unchanged, click the **Not a Match** button. If you decide to combine the records, click the **Merge Record** button.

Access and Review the Worklist

The Worklist displays the assigned merge or split validation task(s).

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Potential Split List

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NCES
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MSIX
Migrant Student
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Worklist for Jennifer Dozier

These are worklist items that have been identified and require an action to resolve or validate student records. To view student record details, please click on any of the records below.

To search for a particular worklist (active or resolved) assigned to you or another data administrator in your state, click the [Worklist History Search](#) link.

ID	Last Name	First Name	Middle Name	Suffix	Birth Date	Sex	Date Created
34937	Shumake	Mary	Elizabeth		05/15/1997	Female	2012-02-16 11:02:12.0

2 **Validate Merge**
You have no worklist items assigned.

Validate User Initiated Merge
You have no worklist items assigned.

Validate Split
You have no worklist items assigned.

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Add a Comment (if appropriate) and Make a Decision

The “Near Match Resolution” page displays the near match records that require human resolution. Based on your decision, click **Not a Match** to *disagree* with the Near Match or **Merge Record** to *agree* with the Near Match.

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Near Match Process

1 Select Worklist Item → 2 Evaluate Match and Determine Action → 3 Confirm

Near Match Process Flow

Worklist: Near Match Resolution

[Return to Worklist](#)

New student record(s) has/have been submitted for validation. Please validate or reject the merge of the student record by clicking on the appropriate button. If you reject the merge, then a new MSIX ID will be created for the student record. If you validate the merge, the student records will be merged into one.

- If this is a new student, please click on the "New MSIX ID" button to create a new MSIX student ID.
- If any of the records are a match, please check one record at a time and click the "Merge Record" button.
- If none of the records are a match to the new student record, please select all the records and click the "Not a Match" button.

[View the History of this Worklist Item](#)
[Reassign this Worklist](#)

Worklist ID: 34937
New Student Record:

The New Student Record is a record recently submitted by a state to MSIX. The new record is a close match to one or more records already in MSIX.

Submitting State:	Florida	Student State ID:	USA05
MSIX ID:		Student Name:	Mary Elizabeth Shumake
Birth Date:	05/15/1997	Birth Location:	MEXICO CITY Mexico
Multiple Birth:	No	Sex:	Female
Male Parent:	Winfred Shumake		
Female Parent:	Janzie Shumake	Data Administrator Information	

Near Matches Found in MSIX:

The records below are potential matches to the New Student Record above.

Submitting State:	Florida	Student State ID:	FL66666
MSIX ID:	462672374976	Student Name:	Mary E Shumake
Birth Date:	05/15/1997	Birth Location:	MEXICO CITY Mexico
Multiple Birth:	No	Sex:	Female
Male Parent:	Steve Shumake		
Female Parent:	Janet Shumake	Data Administrator Information	

Comments:

Max Length = 250 characters

To protect the student's privacy, do not include any sensitive information such as Social Security Numbers or other Personally Identifiable Information in Comments fields. Comments entered below will be shared unedited and in their entirety with other MSIX Users.

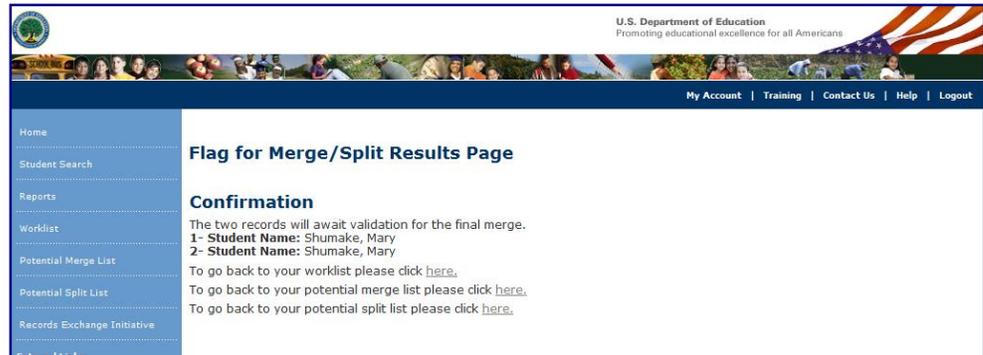
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Review the Confirmation

(Both a merge confirmation and a reject confirmation are shown below)

Review the Near Match Merge Confirmation

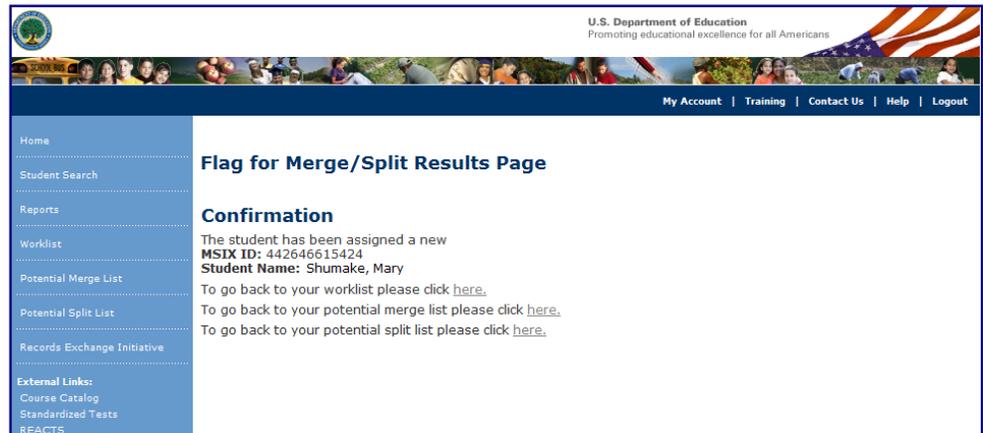
The “Confirmation” page indicates that the records were successfully merged and that a State, Regional, or District Data Administrator was notified to review and Validate the Merge.



The screenshot shows a web interface for the U.S. Department of Education. The header includes the department's logo and the tagline "Promoting educational excellence for all Americans". A navigation bar contains links for "My Account", "Training", "Contact Us", "Help", and "Logout". On the left, a sidebar lists menu items: Home, Student Search, Reports, Worklist, Potential Merge List, Potential Split List, and Records Exchange Initiative. The main content area is titled "Flag for Merge/Split Results Page" and contains a "Confirmation" section. The text in this section states: "The two records will await validation for the final merge. 1- Student Name: Shumake, Mary 2- Student Name: Shumake, Mary". It also provides three links: "To go back to your worklist please click [here](#).", "To go back to your potential merge list please click [here](#).", and "To go back to your potential split list please click [here](#)."

Review the Near Match Reject Confirmation

The “Confirmation” page verifies that the students were not merged and a new MSIX ID was created for the new student record.



The screenshot shows a web interface for the U.S. Department of Education, similar to the previous one. The header and navigation bar are identical. The sidebar lists menu items: Home, Student Search, Reports, Worklist, Potential Merge List, Potential Split List, and Records Exchange Initiative. The main content area is titled "Flag for Merge/Split Results Page" and contains a "Confirmation" section. The text in this section states: "The student has been assigned a new MSIX ID: 442646615424 Student Name: Shumake, Mary". It also provides three links: "To go back to your worklist please click [here](#).", "To go back to your potential merge list please click [here](#).", and "To go back to your potential split list please click [here](#)."

Validating or Rejecting a (Near Match) Merge

Once a Near Match has been resolved, it needs to be validated or rejected. At this point it is in the 'Pending Validation' stage in a user's worklist. Once a near match has been validated by the State, Regional, or District Data Administrator, MSIX reflects that student record change, which is visible through the Student Search page.

Steps to Validate or Reject a (Near Match) Merge

- 1 Click the **Worklist** link on the Left-side Navigation, which will take you to the “Worklist” page.
- 2 On the “Worklist” page, select an item by clicking on a **Student Record** link under the “Validate Merge” column heading.
- 3 If applicable, enter a justification in the comment field. The comment field may contain up to 250 characters. To protect the student's privacy, do not include any sensitive information such as Social Security Numbers or other Personally Identifiable Information. The comments will be shared unedited and in their entirety with other MSIX users.
- 4 Review the records to determine if they should be joined or remain as they are. If you decide to leave the *records unchanged*, click the **Reject Merge** button. If you decide to *combine the records*, click the **Validate Merge** button.

Access and Review the Worklist

The Worklist displays the assigned match resolution or merge validation tasks.

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Worklist for Daryn Hedlund

These are worklist items that have been identified and require an action to resolve or validate student records. To view student record details, please click on any of the records below.

1 Search for a particular worklist (active or resolved) assigned to you or another data administrator in your state, click the [Worklist Search](#) link.

Near Matches

You have no worklist items assigned.

Validate Merge [1 items]

ID	Last Name	First Name	Middle Name	Suffix	Birth Date	Sex	Date Created
34937	Shumake	Mary	Elizabeth		05/15/1997	Female	2012-02-16 11:02:12.0

Validate User Initial [1 items]

ID	Last Name	First Name	Middle Name	Suffix	Birth Date	Sex	Date Created
34945	Tanqirala	Srikalyan			01/13/2001	Male	2012-02-16 14:04:28.0

Validate Split [1 items]

ID	Last Name	First Name	Middle Name	Suffix	Birth Date	Sex	Date Created
34947	Keim	Patrick	E		01/13/2001	Male	2012-02-16 14:19:42.0

Validate or Reject the Merge

Validate Merge allows you to validate or reject student record merge requests.

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Validate Merge from Near Match Process

1 Select Worklist Item 2 Evaluate Match and Determine Action 3 Confirm

Near Match Process Flow

[View the History of this Worklist Item](#)
[Reassign this Worklist](#)
[Return to Worklist](#)

Worklist ID: 46125

Worklist: Validate Merge

The new student record has been submitted for validation. Please validate or reject the merge of the student record by clicking on the appropriate button. If you reject the merge then a new MSIX ID will be created for the student record. If you validate the merge then the two student records will be merged into one.

Merge History

Created by: Levi Daniels Date: 2013-09-05 14:55:56.0
Phone: 555-555-5555 ext: Email: levi.daniels@training3.com

Field	Master Student Record	Merge Student Record
Student Name	John Carden	John Carden
Birth Date	04/12/2005	04/12/2005
Submitting State	Pennsylvania	Pennsylvania
Student State ID	PA210	PA3107
MSIX ID	394621257883	
Birth Location	Austin Texas	Austin Texas
Multiple Birth	Yes	Yes
Sex	Male	Male
Male Parent	Roger Carden	Roger Carden
Female Parent	Nancy Carden	Nancy Carden
	Data Administrator Information	Data Administrator Information

3

Comments:

Max Length = 250 characters

To protect the student's privacy, do not include any sensitive information such as Social Security Numbers or other Personally Identifiable Information in Comments fields. Comments entered below will be shared unedited and in their entirety with other MSIX Users.

4

[Reject Merge](#) [Validate Merge](#)

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BOTH A MERGE CONFIRMATION AND REJECT CONFIRMATION ARE SHOWN

Validate Merge Confirmation

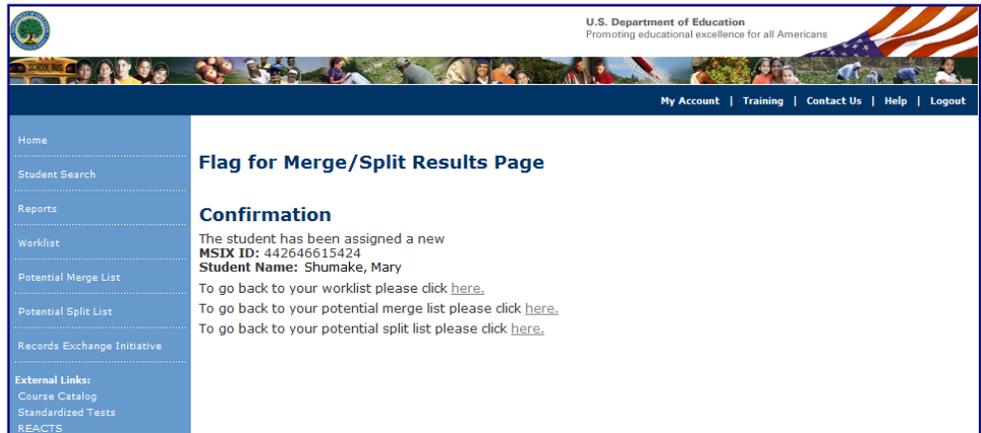
The sample “Confirmation” page below is the result if you select the **Validate Merge** button.



The screenshot shows a web interface for the U.S. Department of Education. The header includes the department's logo and the tagline "Promoting educational excellence for all Americans". A navigation bar contains links for "My Account", "Training", "Contact Us", "Help", and "Logout". On the left, a sidebar menu lists options: Home, Student Search, Reports, Worklist, Potential Merge List, Potential Split List, Records Exchange Initiative, and External Links (Course Catalog, Standardized Tests). The main content area is titled "Flag for Merge/Split Results Page" and displays a "Confirmation" message: "The two students have been merged and updated accordingly." It provides the MSIX ID: 452672374975 and Student Name: Shumake, Mary. Below the message are three links: "here" to return to the worklist, "here" to return to the potential merge list, and "here" to return to the potential split list.

Reject Merge Confirmation

The sample Confirmation page below is the result if you select the **Reject Merge** button.



The screenshot shows a web interface for the U.S. Department of Education, similar to the one above. The header and navigation bar are identical. The sidebar menu is also identical, but it includes an additional link, "REACTS", under the "External Links" section. The main content area is titled "Flag for Merge/Split Results Page" and displays a "Confirmation" message: "The student has been assigned a new MSIX ID: 442646615424" and "Student Name: Shumake, Mary". Below the message are three links: "here" to return to the worklist, "here" to return to the potential merge list, and "here" to return to the potential split list.

Merge Completion Notification

The email notification is sent to the Data Administrator who approved the Near Match to confirm that the Match has been accepted. If the Data Administrator has set his/her preferences to receive batch emails (on a daily basis), the content of this email will be imbedded within the daily consolidated notification.

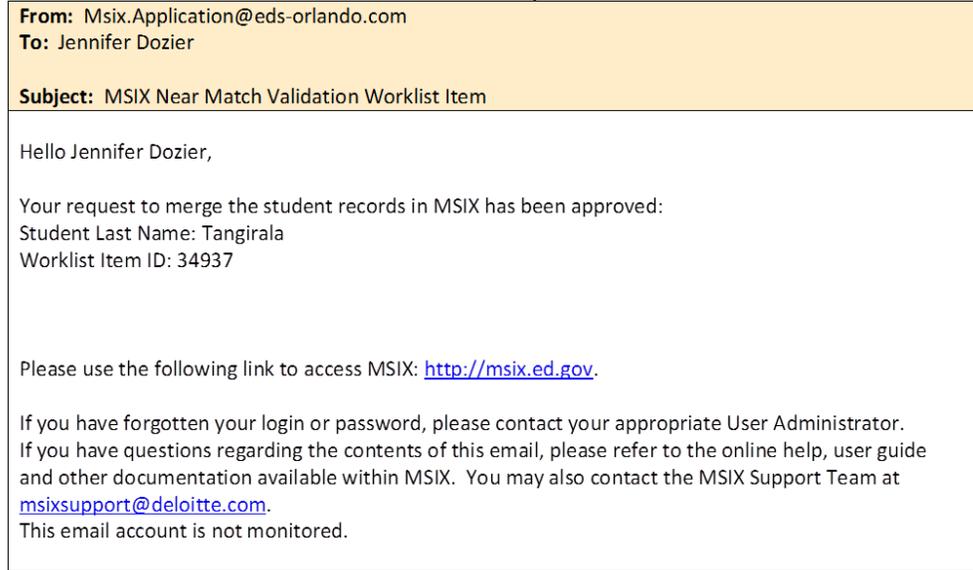


Figure 5.3: Sample Merge Acceptance Email

Merge Rejection Notification

The email notification is sent to the Data Administrator who approved the Near Match to confirm that the Match has been rejected.

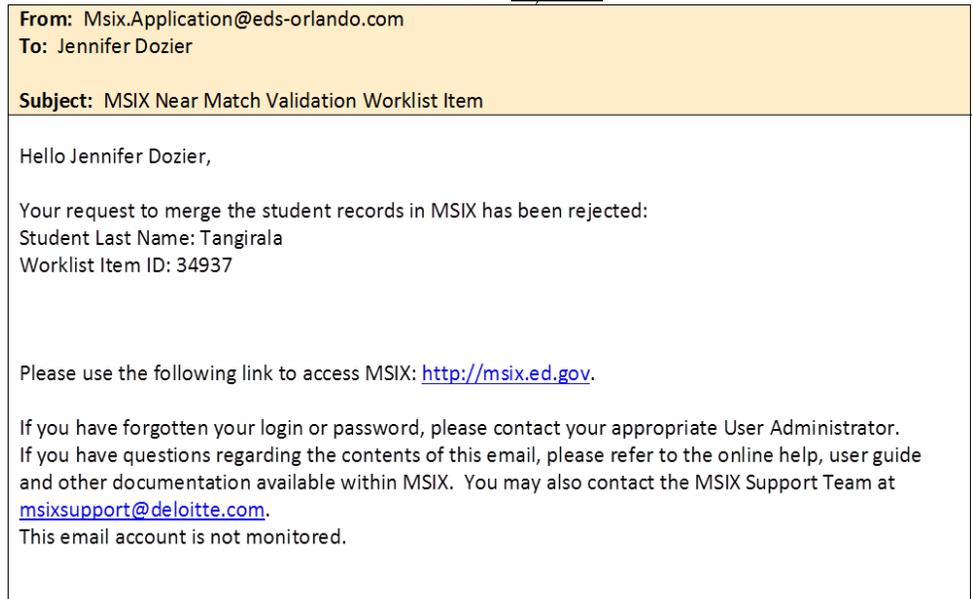


Figure 5.4: Sample Merge Rejected Email

Processing a User Initiated Merge

A user can initiate a merge when one or more records appear to belong to the same student. A Primary User or a Data Administrator can request a merge using the Initiate Merge process. Once a merge has been initiated, MSIX automatically notifies a State, Regional, or District Data Administrator to review and validate the merge. The figure below reflects the process workflow for a User Initiated Merge.

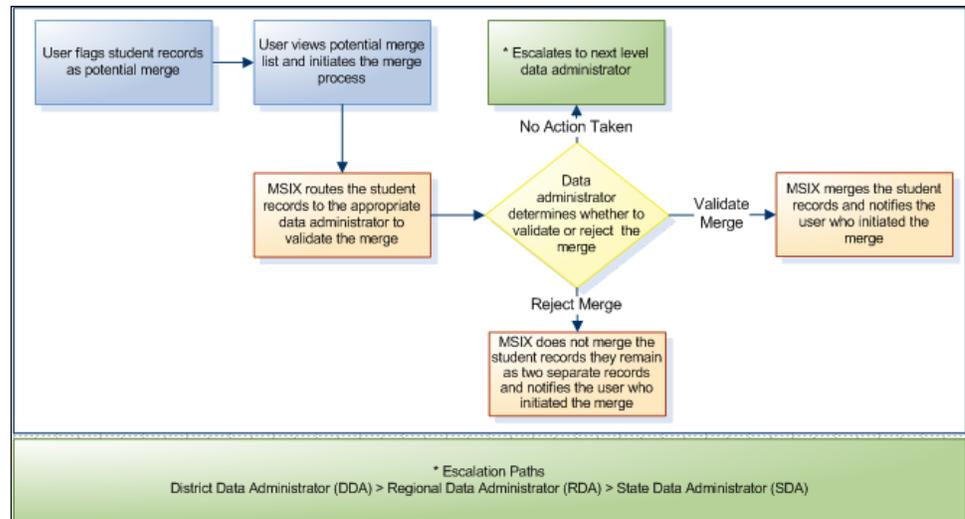


Figure 5.5: Workflow for User Initiated Merge

Submitting a User Initiated Merge

As a Primary User or Data Administrator, you can flag a student record for a potential merge if it appears that two or more records actually belong to the same student. A user determines that student records should be merged when searching and displaying student records if he or she finds records which are clearly for the same student, but have two separate MSIX IDs. The user may then initiate a record merge. These merges are then routed by MSIX to the appropriate State, Regional, or District Data Administrators, based upon the open student enrollments in the student record.

Merge Error Message

MSIX displays an error message if you attempt to flag a student for merge that has already been flagged by another user. You may see the following error messages:

Merge Error Message	
Scenario	Error Message
Another User has Flagged the Student for Merge	MSIX was unable to flag these records for merge/split. See section "Unsuccessful Merge Flag Attempts" for further information. Click here for a list of Data Administrators associated with these students.
Student record is currently in a near match worklist item.	MSIX was unable to flag these records for merge/split. See section "Unsuccessful Merge Flag Attempts" for further information. Click here for a list of Data Administrators associated with these students.

Table 5.2: Merge Error Message

Steps to Initiate a Merge

- 1 Search for all students who qualify for potential merge. Select an **Individual Student Record MSIX ID** link from the list on the "Search Results for Student" page. At this point, it is *assumed* that you have reviewed the student records thoroughly using the "Consolidated Student Record View" (showing the most recent information) and the Historical Student Record View" (showing all information about the records).
- 2 You can flag the records for merge by using either of two methods: (a) the "Search Results for Student" page or (b) the "Consolidated Student View Record" page.

Option A: "Search Results for Student" Page — For each potentially matching student, select the option box next to the student name. Then, click the **Flag Record(s) for Merge** button to add the record to the Potential Merge List.

Option B: "Consolidated Student View Record" Page — For each potentially matching student, click on the **Flag Record for Merge** button to add the record to the Potential Merge List.
- 3 Click on the **Potential Merge List** link in the left navigation.
- 4 Select the student records to merge and click the **Process Merge** button.
- 5 Select the record to be the **Master Student Record**. The master student record is the one which keeps the current MSIX ID. The other student records are combined into the master student record's MSIX ID.

- 6 If applicable, enter a justification in the comment field. The comment field may contain up to 250 characters. To protect the student's privacy, do not include any sensitive information such as Social Security Numbers or other Personally Identifiable Information. The comments will be shared unedited and in their entirety with other MSIX users
- 7 Click the **Merge** button.

Locate Student Records to Merge

This page displays the results returned from your search. Here, you can use Option A and check the option next to the student names and **Flag the Record(s) for Merge**.

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Home

Search Results for Student: [Refine Search](#)

3 students found, displaying all students.

MSIX ID	Student State ID	State	Student Name	Date of Birth	Sex	Multiple Birth	Flag for Merge
846596453945	PA107	PA	Carden, John	03/28/2005	Male	No	<input type="checkbox"/>
394621257883	PA210	PA	Carden, John	04/12/2005	Male	Yes	<input type="checkbox"/>
873139195976	PA107	PA	Cardens, Johns	03/28/2005	Male	No	<input type="checkbox"/>

Flag Record(s) for Merge

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Use Option B to Flag Record for Merge on the Consolidated Student View
On a “Consolidated Student Record View” page, you can flag a record for merge.



- [Home](#)
- [Student Search](#)
- [Reports](#)
- [State / Regional Administration](#)
- [Worklist](#)
- [Potential Merge List](#)
- [Potential Split List](#)
- [User Administration](#)
- [Log Settings](#)
- [Records Exchange Initiative](#)
- [External Links:](#)
 - [Course Catalog](#)
 - [Standardized Tests](#)
 - [REACTS](#)
 - [RESULTS](#)
 - [NCES](#)
 - [State MEP Directors](#)

Consolidated Student Record View

Search Results for MSIX ID: 394621257883

[Back To Search Results](#)

Student Name: John Carden State ID: PA210 State: PA

[Historical Student Record](#)

[View](#)

[Raw Student Record](#)

[View](#)

- [Demographics](#)
- [Enrollments](#)
- [Assessments](#)
- [Course History](#)
- [Privacy Act](#)

Printing Options:

Student Information

Name:	John Carden	Sex:	Male
Birth Date:	04/12/2005	Multiple Births:	Yes
Birth Location:	Austin, Texas, United States	Birth Date Verification:	Driver's License
Male Parent:	Roger Carden	Female Parent:	Nancy Carden

Most Recent Qualifying Arrival Information

Qualifying Arrival Date:	06/03/2013	Qualifying Move To Location:	Troy, AL
Qualifying Move From Location:	Austin, Texas, United States	Continuing Service Reason:	Serving Secondary Students Through Credit Accrual Programs
Expiration Date:	02/15/2003		

2

[Flag Record for Merges](#)

[Flag Record for Split](#)

Send an MSIX user an email notification indicating that a student has arrived in your area or [Send](#) has moved to their area [Notification](#)

[Export to File](#)

Process the Merge from the “Potential Merge List”

The “User Initiated Merge Records” list displays the student records that have been flagged for merge.

The screenshot shows the MSIX Merge Process Flow. Step 3 is highlighted with a red circle and the number 3. The page title is "Student records identified by Keith Scott". Below the title, there is a table of "User Initiated Merge Records". The table has columns for MSIX ID, Student State ID, State, Student Name, Date of Birth, Sex, and Multiple Birth. Two records are listed, both with checkboxes checked. A red box highlights the "Process Merge" button at the bottom right of the table area, with a red circle and the number 4 next to it.

MSIX ID	Student State ID	State	Student Name	Date of Birth	Sex	Multiple Birth
<input checked="" type="checkbox"/> 866339243962	MD008	Maryland	Tangirala, Sri	01/13/2001	Male	No
<input checked="" type="checkbox"/> 465938537835	USA00032	Virginia	Tangirala, Srikalyan	01/13/2001	Male	No

Select the Master Student Record

Select the option for MSIX ID that will be the master student record.

The screenshot shows the MSIX Merge Process Flow. Step 5 is highlighted with a red circle and the number 5. The page title is "Process Potential Merge". Below the title, there is a table of "Potential Merge Items". The table has columns for Master Record, MSIX ID, Student State ID, State, Student Name, Date of Birth, Sex, and Multiple Birth. Two records are listed. A red box highlights the "Master Record" column for the first record, with a red circle and the number 5 next to it. Below the table, there is a "Comments:" text area with a red box around it and a red circle with the number 6 next to it. At the bottom right, there are "Cancel" and "Merge" buttons, with a red box around the "Merge" button and a red circle with the number 7 next to it.

Master Record	MSIX ID	Student State ID	State	Student Name	Date of Birth	Sex	Multiple Birth
<input checked="" type="radio"/>	866339243962	MD008	Maryland	Tangirala, Sri	01/13/2001	Male	No
<input type="radio"/>	465938537835	USA00032	Virginia	Tangirala, Srikalyan	01/13/2001	Male	No

View the Merge Confirmation

The confirmation page indicates the merge was successfully initiated and has been routed to a Data Administrator for validation.

The screenshot shows the 'Flag for Merge/Split Results Page' with a 'Confirmation' message. The message states: 'Your records have been merged and are pending approval. To go back to your potential merge list please click [here](#). To go back to your potential split list please click [here](#).' The left navigation menu includes links for Home, Student Search, Reports, Potential Merge List, Potential Split List, Records Exchange Initiative, and External Links (Course Catalog).

Canceling a User Initiated Merge

Primary Users and Data Administrators can cancel a request for a student record merge if needed. It is possible that you would learn more about the student records and determine the records should remain separate. You can cancel the merge request to prevent it from going further into the Merge Process.

Steps to Cancel a Merge

- 1 Click on the **Potential Merge List** link in the Left-side Navigation.
- 2 Select the student records to remove from the Potential Merge list by checking the option box. Then, click the **Cancel Merge** button.

Access and Remove the Potential Merge

The Potential Merge List displays records to remove from the Potential Merge.

The screenshot shows the 'Merge Process' page with a 'Merge Process Flow' diagram and a table of 'User Initiated Merge Records'. The 'Potential Merge List' link in the left navigation is highlighted with a red box and a '1' in a red circle. The table contains two records, and the 'Remove from Potential Merge List' button is highlighted with a red box and a '2' in a red circle.

	MSIX ID	Student State ID	State	Student Name	Date of Birth	Sex	Multiple Birth
<input checked="" type="checkbox"/>	866339243962	MD008	Maryland	Tangirala, Sri	01/13/2001	Male	No
<input checked="" type="checkbox"/>	465938537835	USA00032	Virginia	Tangirala, Srikalyan	01/13/2001	Male	No

View the Cancel Merge Confirmation

The “Confirmation” page verifies the merge was canceled and the records removed from the Potential Merge List.



Validating or Rejecting a User Initiated Merge

This MSIX function allows you to validate or reject a user initiated student record merge request. Once a near match, merge or split has been validated by the State, Regional, or District Data Administrator, MSIX reflects that change, which is visible through the Student Search page.

Steps to Validate or Reject a User Initiated Merge

- 1 Click the **Worklist** link on the Left-side Navigation.
- 2 On the Worklist page, click on a **Student Record** link under the Validate User Initiated Merge heading.
- 3 If applicable, enter a justification in the comment field. The comment field may contain up to 250 characters. To protect the student's privacy, do not include any sensitive information such as Social Security Numbers or other Personally Identifiable Information. The comments will be shared unedited and in their entirety with other MSIX users.
- 4 Review the records to determine if they should be joined or remain as they are. If you decide to leave the records as they are, click the **Reject Merge** button. If you decide to combine the records, click the **Validate Merge** button.

Access and Review the Worklist

The Worklist displays the match resolution, merge or split validation tasks. Select the student record that is under consideration.

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Worklist for Daryn Hedlund

These are worklist items that have been identified and require an action to resolve or validate student records. To view student record details, please click on any of the records below.

1 Search for a particular worklist (active or resolved) assigned to you or another data administrator in your state, click the [Worklist Search](#) link.

Near Matches

You have no worklist items assigned.

Validate Merge

You have no worklist items assigned.

Validate User Initiated Merge [1 items]

ID	Last Name	First Name	Middle Name	Suffix	Birth Date	Sex	Date Created
34945	Tanqirala	Srikalyan			01/13/2001	Male	2012-02-16 14:04:28.0

Validate Split [1 items]

ID	Last Name	First Name	Middle Name	Suffix	Birth Date	Sex	Date Created
34947	Keim	Patrick	E		01/13/2001	Male	2012-02-16 14:19:42.0

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Validate or Reject the User Initiated Merge

Validate User Initiated Merge allows you to validate or reject merge requests.

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Merge Process

1 Select Worklist Item 2 Evaluate Merge and Determine Action 3 Confirm

Merge Process Flow

Worklist: Validate User Initiated Merge [Return to Worklist](#)

The new student record has been submitted for validation. Please validate or reject the merge of the student record by clicking on the appropriate button. If you reject the merge then the student record will remain unchanged. If you validate the merge then the student records will be merged into one.

Merge History

Created by: Keith Scott Date: 2012-02-16 14:04:28.0
Phone: 555-555-1234 ext: 56789 Email: keith.test3@msix.test.gov
User Comments: n/a

[View the History of this Worklist Item](#)
[Reassign this Worklist](#)

Worklist ID: 34945

Master Student Record Printing Options:

Submitting State: Virginia Student State ID: USA00032
MSIX ID: 465938537835 Student Name: Srikalyan Tangirala
Birth Date: 01/13/2001 Birth Location: Philadelphia Pennsylvania
Multiple Birth: No Sex: Male
Male Parent: Hugo Tangirala
Female Parent: Lorena Tangirala [Data Administrator Information](#)

Other Student Record(s) in MSIX Printing Options:

Submitting State: Maryland Student State ID: MD008
MSIX ID: 866339243962 Student Name: Sri Tangirala
Birth Date: 01/13/2001 Birth Location: Philadelphia Pennsylvania
Multiple Birth: No Sex: Male
Male Parent: Lorena Tangirala
Female Parent: Lorena Tangirala [Data Administrator Information](#)

Comments:

Max Length = 250 characters

To protect the student's privacy, do not include any sensitive information such as Social Security Numbers or other Personally Identifiable Information in Comments fields. Comments entered below will be shared unedited and in their entirety with other MSIX Users.

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BOTH A MERGE CONFIRMATION AND REJECT CONFIRMATION ARE SHOWN

Validate Merge Confirmation

The sample “Confirmation” page below is the result if you select the **Validate Merge** button.



The screenshot shows a web page titled "Flag for Merge/Split Results Page". At the top, there is a header for the U.S. Department of Education with the tagline "Promoting educational excellence for all Americans" and a navigation menu with links for "My Account", "Training", "Contact Us", "Help", and "Logout". A left sidebar contains a menu with items: "Home", "Student Search", "Reports", "Worklist", "Potential Merge List", "Potential Split List", "Records Exchange Initiative", and "External Links". The main content area features a "Confirmation" message: "The student record merge has been approved. Student Name: Tangirala, SriKalyan". Below this, there are three lines of text, each with a link: "To go back to your worklist please click [here](#).", "To go back to your potential merge list please click [here](#).", and "To go back to your potential split list please click [here](#)."

Reject Merge Confirmation

The sample “Confirmation” page below is the result if you select the **Reject Merge** button.



The screenshot shows a web page titled "Flag for Merge/Split Results Page". At the top, there is a header for the U.S. Department of Education with the tagline "Promoting educational excellence for all Americans" and a navigation menu with links for "My Account", "Training", "Contact Us", "Help", and "Logout". A left sidebar contains a menu with items: "Home", "Student Search", "Reports", "Worklist", "Potential Merge List", "Potential Split List", "Records Exchange Initiative", and "External Links". The main content area features a "Confirmation" message: "The student record merge has been rejected." Below this, there are three lines of text, each with a link: "To go back to your worklist please click [here](#).", "To go back to your potential merge list please click [here](#).", and "To go back to your potential split list please click [here](#)."

Merge Notification

The email notification is sent to the user who initiated the merge to confirm that the Merge has been accepted. If the user made any comments about the worklist item, they would also be displayed in this e-mail. If the Data Administrator has set his/her preferences to receive batch emails (on a daily basis), the content of this email will be imbedded within the daily consolidated notification.

From: Msix.Application@eds-orlando.com To: Keith Scott
Subject: Your MSIX user initiated merge validation worklist item has been approved.
Hello Keith Scott, Your request to merge the student records in MSIX has been approved: Student Last Name: Tangirala Worklist Item ID: 34945 This worklist item was created originally by the following user: Keith Scott keith.test3@msix.test.gov (555) 555-1234 Ext. 56789 Please use the following link to access MSIX: http://msix.ed.gov . If you have forgotten your login or password, please contact your appropriate User Administrator. If you have questions regarding the contents of this email, please refer to the online help, user guide and other documentation available within MSIX. You may also contact the MSIX Support Team at msixsupport@deloitte.com . This email account is not monitored.

Merge Notification

The email notification is sent to the user who initiated the merge to confirm that the Merge has been rejected. If the user made any comments on the worklist item, they would also be displayed in this e-mail.

To: Keith Scott
Subject: Your MSIX user initiated merge validation worklist item has been rejected.
Hello Keith Scott, Your request to merge the student records in MSIX has been rejected: Student Last Name: Tangirala Worklist Item ID: 34945 This worklist item was created originally by the following user: Keith Scott keith.test3@msix.test.gov (555) 555-1234 Ext. 56789 Please use the following link to access MSIX: http://msix.ed.gov .

If you have forgotten your login or password, please contact your appropriate User Administrator.
If you have questions regarding the contents of this email, please refer to the online help, user guide and other documentation available within MSIX. You may also contact the MSIX Support Team at msixsupport@deloitte.com.

This email account is not monitored.

Splitting/Separating Student Records

A user can initiate a split when a record that has been incorrectly merged is encountered. The split separates a single merged record into new, separate student records. Once a split has been initiated, MSIX automatically notifies a State, Regional, or District Data Administrator to review and validate the split. The figure below reflects the process workflow for User Initiated Split.

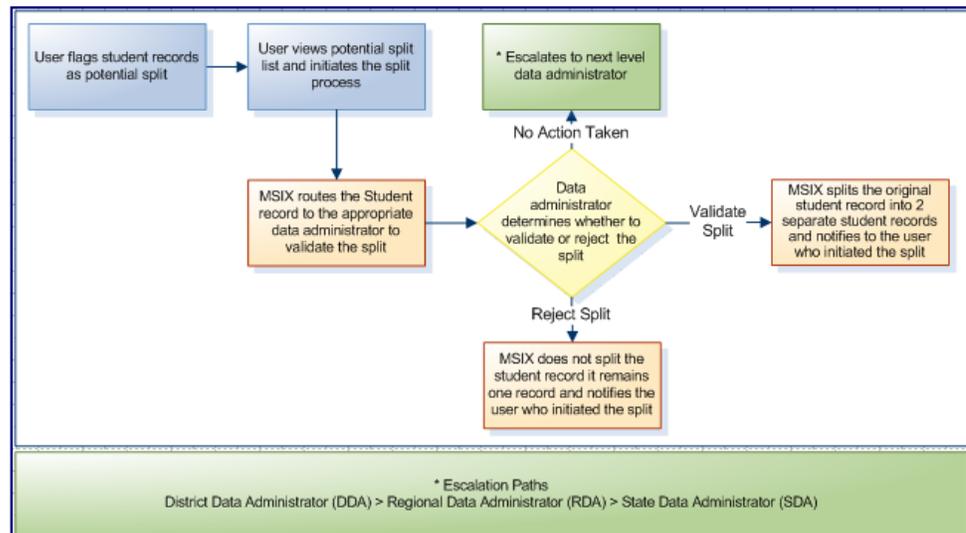


Figure 5.8: Workflow for Splitting Student Records

This sub-section will include the following topics:

- Submitting a user initiated split
- Canceling a user initiated merge
- Validating or rejecting a user initiated split

Processing a User Initiated Split

The following tasks describe the process to initiate and validate or reject splitting student records.

Submitting a User Initiated Split

As a Primary User or Data Administrator, you can flag a student record for a potential split if it appears that one record actually belong to more than one student. A user determines that student records should be split when searching and displaying student records if he or she finds single records that are clearly for the different student. The user may then initiate a split. These splits are then routed by MSIX to the appropriate State, Regional, or District Data Administrators, based upon the open student enrollments in the student record.

Split Error Messages

MSIX displays an error message if you attempt to flag a student for split that has already been flagged by another user, or when you attempt to split a student record that has no additional historical record. You may see the following error messages:

Split Error Message	
Scenario	Error Message
Another user has flagged the student for a split	MSIX was unable to flag these records for merge/split. See section “Unsuccessful Split Flag Attempts” for further information. Click here for a list of Data Administrators associated with these students.
Student Record has no Additional Historical Record	In order to split a student record it has to have at least one historical record in MSIX.
Student Record is currently in a near match worklist (needs to be resolved prior to flagging for split).	MSIX was unable to flag these records for merge/split. See section “Unsuccessful Split Flag Attempts” for further information. Click here for a list of Data Administrators associated with these students.

Table 5.3: Split Error Messages

Steps to Initiate a Split

- 1 Locate the student record by using the Student Search process. Select an **Individual Student Record MSIX ID** link from the list on the search results page by clicking on the student’s MSIX ID link.
- 2 On the “Consolidated Student Record View,” click on the **Flag Record for Split** button for the student to be split.
- 3 Click on the **Potential Split List** link in the Left-side Navigation.
- 4 Select the record to split.
- 5 Click the **Process Split** button.

- 6 Indicate the Master Record. The “Master Record” is the one which keeps the existing MSIX ID; the other student record(s) are assigned a new MSIX ID.
- 7 Click the **Split** button.
- 8 If applicable, enter a justification in the comment field. The comment field may contain up to 250 characters. To protect the student's privacy, do not include any sensitive information such as Social Security Numbers or other Personally Identifiable Information. The comments will be shared unedited and in their entirety with other MSIX users. Confirm the action by clicking **Split Record**.

Access the Student Record

This page displays the results set returned from your search.

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Home | Search Results for Student: | Refine Search

Student Search | 3 students found, displaying all students.

MSIX ID	Student State ID	State	Student Name	Date of Birth	Sex	Multiple Birth	Flag for Merge
846596453945	PA107	PA	Carden, John	03/28/2005	Male	No	<input type="checkbox"/>
394621257883	PA210	PA	Carden, John	04/12/2005	Male	Yes	<input type="checkbox"/>
873139195976		PA	Cardens, Johns	03/28/2005	Male	No	<input type="checkbox"/>

Flag Record(s) for Merge

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Flag Record for Split

On the “Consolidated Student Record View” page, you can flag a record to split.

The screenshot shows the 'Consolidated Student Record View' page for a student named John Carden. The page includes a navigation menu on the left with options like Home, Student Search, Reports, and External Links. The main content area displays student information, including name, birth date, and parents. It also features tabs for Demographics, Enrollments, Assessments, Course History, and Privacy Act. A 'Most Recent Qualifying Arrival Information' section is visible, along with a 'Flag Record' button and a 'Flag Record for Split' button. The 'Flag Record for Split' button is highlighted with a red box and a red circle containing the number 2. The MSIX logo is also present at the bottom left of the page.

View the Split Confirmation

The “Confirmation” page below is the result if you initiated a request to split student records.

The screenshot shows the 'Flag for Merge/Split Results Page' confirmation page. The page title is 'Flag for Merge/Split Results Page' and the sub-header is 'Confirmation'. The main text states: 'This student record has been flagged as a potential split. Click on the Potential Split List link to view all your potential splits. To go back to your search results please click [here](#).' The page includes a navigation menu on the left with options like Home, Student Search, Potential Merge List, Potential Split List, Records Exchange Initiative, and External Links. The U.S. Department of Education logo and the MSIX logo are also visible.

Access the Potential Split List and Process the Split

The Potential Split List navigates you to your list of student records for a potential split.

The screenshot shows the 'Split Process' page. On the left is a navigation menu with 'Potential Split List' highlighted. The main content area has a 'Split Process Flow' diagram with five steps: 1. Identify and flag records for split, 2. Select task and Determine Action, 3. Identify the master record, 4. Associate records and initiate split process, 5. Confirm and routes for validations. Below the diagram, the text reads 'Student records identified by Keith Scott' and 'These are the student records that you have identified for a potential split'. A table titled 'User Initiated Split Records' contains one record for Patrick Keim, born 01/13/2001, with MSIX ID 675353139895. A 'Process Split' button is visible at the bottom right of the table.

MSIX ID	Student State ID	State	Student Name	Date of Birth	Sex	Multiple Birth
675353139895	FL33333	Florida	Keim, Patrick	01/13/2001	Male	No

Initiate the Potential Split

On the “Initiate Potential Split” page, you select the “Master Record” – the MSIX record that keeps the existing MSIX ID. The other student record(s) are assigned a new MSIX ID.

The screenshot shows the 'Initiate Potential Split' page. The 'Split Process Flow' diagram is updated to show step 3 as 'Identify the master record'. The text below reads 'To continue the split record, please select the record that will become the master record and the other records that will retain the existing MSIX ID.' A table titled 'MSIX ID: 675353139895' lists three records. The first record (Florida) is selected as the 'Master Record' with a checked checkbox. The other two records (Florida and Virginia) have unchecked checkboxes. A 'Split' button is located at the bottom right of the table.

Master Record	MSIX ID	Student State ID	State	Student Name	Date of Birth	Sex	Multiple Birth
<input checked="" type="checkbox"/>	675353139895	FL33333	Florida	Keim, Patrick	01/13/2001	Male	No
<input type="checkbox"/>	675353139895	USA02	Florida	Keim, Patrick	01/13/2001	Male	No
<input type="checkbox"/>	675353139895	USA00030	Virginia	Keim, Pat	01/19/2009	Male	Yes

Process the Potential Split

After you have reviewed the records, you are ready to click the **Split Record** button.

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Potential Split List

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External Links:
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Split Process

Split Process Flow

- 1 Identify and flag records for split
- 2 Select task and Determine Action
- 3 Identify the master record
- 4 Associate records and initiate split process
- 5 Confirm and route for validations

Process Potential Split [Return to list](#)

The records below identify the potential new master student record with its student history and the updated existing student record that requires a selection for the updated master record.

Updated Existing Student Record

Master Record	Student State ID	Student Name	Date of Birth	Male Parent	Female Parent
Yes	FL33333	Patrick Keim	01/13/2001	Washington Keim	Helen Keim
	USA02	Patrick Keim	01/13/2001	Aiden Keim	Helen Keim

Potential New Student Record

Master Record	Student State ID	Student Name	Date of Birth	Male Parent	Female Parent
Yes	USA00030	Pat Keim	01/19/2009		Dana Keim

Comments:

Max Length = 250 characters

To protect the student's privacy, do not include any sensitive information such as Social Security Numbers or other Personally Identifiable Information in Comments fields. Comments entered below will be shared unedited and in their entirety with other MSIX Users.

8

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Confirmation

The “Confirmation” page indicates that the split was initiated and is routed to a State, Regional, or District Data Administrator for review and validation.

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Student Search

Potential Merge List

Potential Split List

Records Exchange Initiative

External Links:
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Standardized Tests

Flag for Merge/Split Results Page

Confirmation

Your records have been split and are pending validation.
To go back to your worklist please click [here](#).
To go back to your potential merge list please click [here](#).
To go back to your potential split list please click [here](#).

Canceling a User Initiated Split

Primary Users and Data Administrators can cancel a request for a student record split, if needed. It is possible that you would learn more about the student records and determine the records should remain joined. You can cancel the split request to prevent them from going further into the Split Process.

Steps to Cancel a Split

- 1 Click on the **Potential Split List** link in the left navigation.
- 2 Select the students to remove from the Potential Split List. Then, click the **Cancel Split** button.

Access the Potential Split List and Cancel

The Potential Split List navigates you to your list of student records for a potential split.

The screenshot shows the 'Potential Split List' page. At the top, there is a 'Split Process Flow' diagram with five steps: 1. Identify and flag records for split, 2. Select task and Determine Action, 3. Identify the master record, 4. Associate records and initiate split process, and 5. Confirm and route for validations. Below the diagram, the page title is 'Student records identified by Keith Scott' with a sub-header 'These are the student records that you have identified for a potential split'. A red circle with the number '1' points to a red box around the 'Process Split' button. Below this, there is a table titled 'User Initiated Split Records' with columns: MSIX ID, Student State ID, State, Student Name, Date of Birth, Sex, and Multiple Birth. The table contains one record for Patrick Keim. A red circle with the number '2' points to a red box around the 'Cancel Split' button. The left navigation menu has 'Potential Split List' highlighted. The footer contains '© 2007 U.S. Department of Education. For Official Use Only' and 'Rules Of Behavior | ED | OME'.

MSIX ID	Student State ID	State	Student Name	Date of Birth	Sex	Multiple Birth
675353139895	FL33333	Florida	Keim, Patrick	01/13/2001	Male	No

Review the Potential Split as Cancelled

The “Confirmation” page verifies that the split was canceled.

The screenshot shows the 'Confirmation' page. The title is 'Flag for Merge/Split Results Page'. Below the title, the word 'Confirmation' is displayed. The main content area contains the following text: 'The records you specified have been removed from the potential split list. To go back to your worklist please click [here](#). To go back to your potential merge list please click [here](#). To go back to your potential split list please click [here](#).' The left navigation menu is visible on the left side of the page.

Validating or Rejecting a User Initiated Split

This allows you to validate or reject a student record split. When two student records are split, a new MSIX ID is created for the split record. Once a split has been validated by a State, Regional, or District Data Administrator, MSIX reflects that student record change, which is visible through the Student Search page.

Steps to Validate or Reject Split

- 1 Click the **Worklist** link on the Left-side Navigation, which will take you to the “Worklist” page.
- 2 On the Worklist page, select a **Student Record** link from under the “Validate Split” heading.
- 3 If applicable, enter a justification in the comment field. The comment field may contain up to 250 characters. To protect the student's privacy, do not include any sensitive information such as Social Security Numbers or other Personally Identifiable Information. The comments will be shared unedited and in their entirety with other MSIX users. Review the student records. If they are for different student, select **Validate Split**.
- 4 Review the records to determine if they should be split or remain as they are. If you decide to leave the records as they are, click the **Reject Split** button. If you decide to combine the records, click the **Validate Split** button.

Access the and Select a Student Record

The Worklist displays the near match, validate merge and validate split tasks.

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Worklist for Daryn Hedlund

These are worklist items that have been identified and require an action to resolve or validate student records. To view student record details, please click on any of the records below.

To search for a particular worklist (active or resolved) assigned to you or another data administrator in your state, click the [Worklist History Search](#) link.

Near Matches

You have no worklist items assigned.

Validate Merge

You have no worklist items assigned.

Validate User Initiated Merge [1 items]

ID	Last Name	First Name	Middle Name	Suffix	Birth Date	Sex	Date Created
34945	Tangirala	Srikalyan			01/13/2001	Male	2012-02-16 14:04:28.0

Validate Split [1 items]

ID	Last Name	First Name	Middle Name	Suffix	Birth Date	Sex	Date Created
34947	Keim	Patrick	E		01/13/2001	Male	2012-02-16 14:19:42.0

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Validate or Reject the Split

The Validate Split allows you to reject or validate a record split.



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- Home
- Student Search
- Reports
- Worklist
- Potential Merge List
- Potential Split List
- Records Exchange Initiative
- External Links:
 - Course Catalog
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 - RESULTS
 - NCES
 - State MEP Directors

Validate Split Process



Split Process Flow



Worklist: Validate Split

[Return to Worklist](#)

New student record(s) has/have been submitted for validation. Please validate or reject the split of the student record by clicking on the appropriate button. If you reject the split then the student record will remain unchanged. If you validate the split, then the student's historical records will be split as shown below. The master and historical records associated with the Existing Student below will retain the existing MSIX ID. A new MSIX ID will be created for those records marked as New Student below.

Keith Scott initiated this Student Merge/Split on 2012-02-16 14:19:42.0 and can be reached via 555-555-1234 ext:56789 or keith.test3@msix.test.gov

Previously entered comments: **I beleive Pat is a different student than Patrick. I spoke with his father, who indicated they have never been to Florida before. Please proceed with this split. Thank you.**

[View the History of this Worklist Item](#)
[Reassign this Worklist](#)

Worklist ID: 34947

Updated Existing Student Record			
Master Record		Printing Options:	
Submitting State:	Florida	Student State ID:	FL33333
MSIX ID:	675353139895	Student Name:	Patrick E Keim
Birth Date:	01/13/2001	Birth Location:	Philadelphia Pennsylvania
Multiple Birth:	No	Sex:	Male
Male Parent:	Washington Keim	Data Administrator Information	
Female Parent:	Helen Keim		
Non-Master Record:		Printing Options:	
Submitting State:	Florida	Student State ID:	USA02
MSIX ID:	675353139895	Student Name:	Patrick Keim
Birth Date:	01/13/2001	Birth Location:	Philadelphia Pennsylvania
Multiple Birth:	No	Sex:	Male
Male Parent:	Aiden Keim	Data Administrator Information	
Female Parent:	Helen Keim		
Potential New Student Record			
Master Record		Printing Options:	
Submitting State:	Virginia	Student State ID:	USA00030
MSIX ID:	675353139895	Student Name:	Pat Rick Keim
Birth Date:	01/19/2009	Birth Location:	Philadelphia Pennsylvania
Multiple Birth:	Yes	Sex:	Male
Male Parent:		Data Administrator Information	
Female Parent:	Dana Keim		

Comments:

Max Length = 250 characters

To protect the student's privacy, do not include any sensitive information such as Social Security Numbers or other Personally Identifiable Information in Comments fields. Comments entered below will be shared unedited and in their entirety with other MSIX Users.

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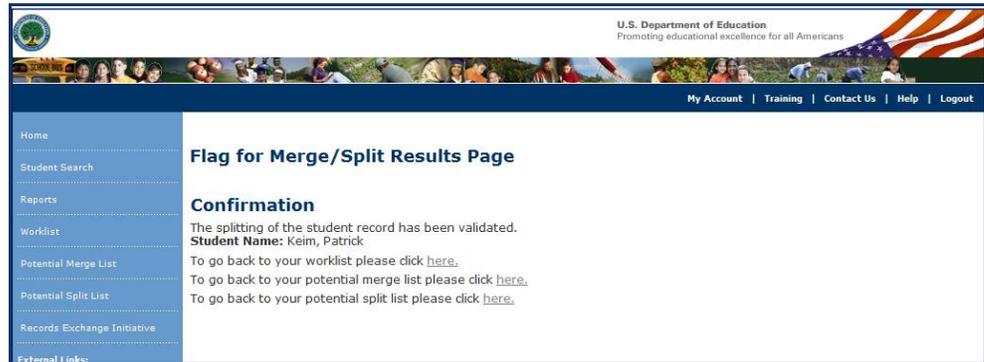
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Review a Split Confirmation

(Both a Validate and Reject Confirmation are Shown)

Review Validate Split Confirmation

The sample “Confirmation” page below is the result if you select the **Validate Split** button.



The screenshot shows a web interface for the U.S. Department of Education. At the top right, it says "U.S. Department of Education Promoting educational excellence for all Americans". Below this is a navigation bar with links for "My Account", "Training", "Contact Us", "Help", and "Logout". On the left side, there is a vertical menu with links for "Home", "Student Search", "Reports", "Worklist", "Potential Merge List", "Potential Split List", "Records Exchange Initiative", and "External Links". The main content area is titled "Flag for Merge/Split Results Page" and contains a "Confirmation" section. The text in the confirmation section reads: "The splitting of the student record has been validated. Student Name: Keim, Patrick. To go back to your worklist please click [here](#). To go back to your potential merge list please click [here](#). To go back to your potential split list please click [here](#)."

Review Reject Split Confirmation

The sample “Confirmation” page below is the result if you select the **Reject Split** button.



The screenshot shows a web interface for the U.S. Department of Education, identical in layout to the previous one. The main content area is titled "Flag for Merge/Split Results Page" and contains a "Confirmation" section. The text in the confirmation section reads: "The splitting of the student record has been rejected. To go back to your worklist please click [here](#). To go back to your potential merge list please click [here](#). To go back to your potential split list please click [here](#)."

Split Notification

The email notification is sent to the user who initiated the split to confirm that the Split has been accepted. If the user made any comments about the worklist item, they would also be displayed in this e-mail.



Figure 5.9: Sample Split Acceptance Email

Split Notification

The email notification is sent to the user who initiated the split to confirm that the Split has been rejected. If the user made any comments about the worklist item, they would also be displayed in this e-mail.

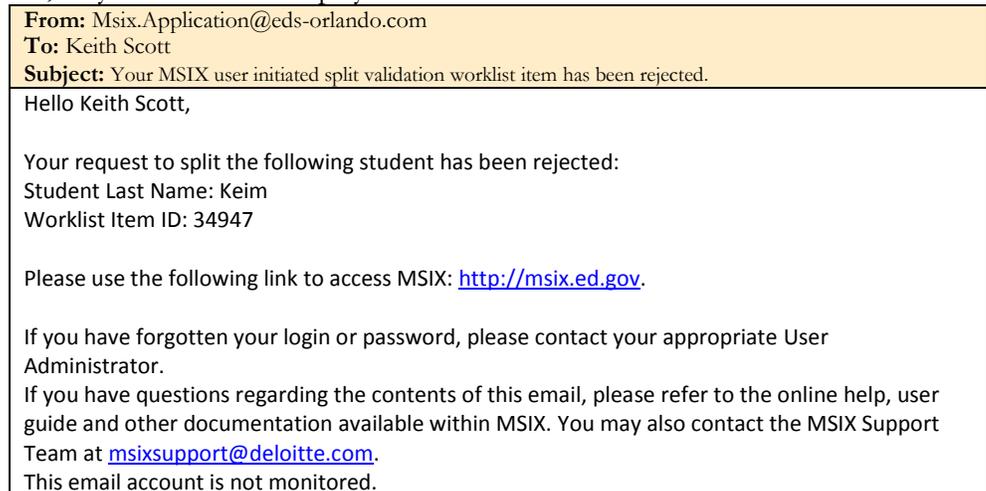


Figure 5.10: Sample Split Rejection Email

Escalating Merge and Split Requests

A user’s request to merge or split student records is automatically escalated when no action has been taken on a worklist item within a specific time period. The figure below reflects the process workflow for a Near Match.

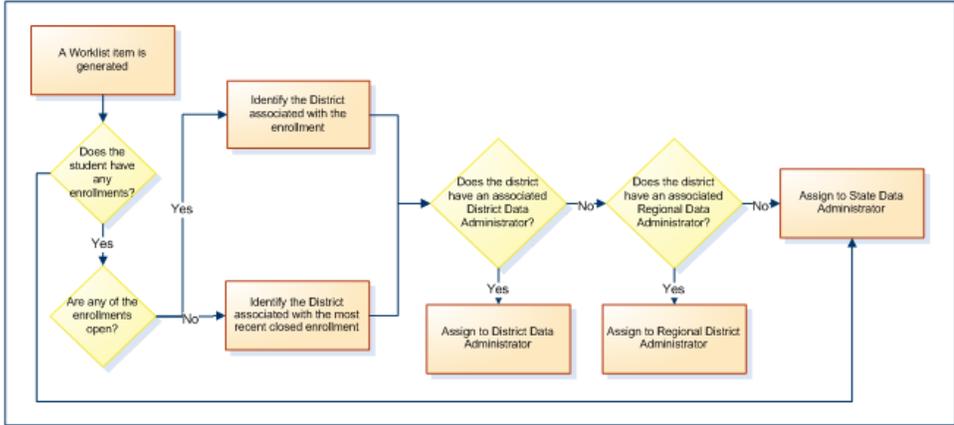


Figure 5.11: Workflow for Work Assignment and Escalation

Depending on your MSIX organizational structure, escalation occurs in a 1-, 2-, or 3-Tiered Workflow. The review process takes a total of 21 days where each reviewer has a limited review time. If the worklist item was “Validate” (Validate Near Match, Validate User-Initiated Merge, and Validate User-Initiated Split), it will automatically be approved after the specified timeframe has passed. Near Match worklist items will remain in the State Data Administrator’s queue until action is taken to resolve the worklist. The State Data Administrator also has the ability to reassign the worklist to another data administrator.

- **3-Tiered Workflow** — States with 3 levels of review (district, region, and state)
- **2-Tiered Workflow** — States with 2 levels of review (district and state OR region and state)
- **Tiered Workflow** — States with 1 level of review (state only)

The table below illustrates the review period limits. For example, for a state with a Regional Administrator but no District Data Administrator (2-Tier), the Regional Administrator has 1 week and the State Data Administrator has 2 weeks for review.

Data Administrators in State	District Level	Regional Level	State Level	Total Escalation Timeframe
District, Regional & State	1 week	1 week	1 week	3 weeks
District & State	1 week		2 weeks	3 weeks
Regional & State		1 week	2 weeks	3 weeks
State			3 weeks	3 weeks

Table 5.4: Requests for Merge or Split Escalation Timeline

Reassigning Worklist Items

Users have the ability to reassign one or more worklists to a lower level data administrator in the user’s state by clicking the [Reassign Worklist](#) link on the top right of the Worklist Details page. From there, you can select the users, by level, that you wish to reassign the worklist item to. However, Validate worklist items will still be automatically processed after 21 days, regardless of whether or not they have been reassigned to another Data Administrator.

The images below provide the steps to the reassign one or more worklists from a State Data Administrators point of view.

State Data Administrators can reassign worklists to Regional Data Administrators, District Data Administrators, or other State Data Administrators in their state. Regional Data Administrators can reassign worklist items to District Data Administrators or other State Data Administrators in their state. District Data Administrators can reassign worklist items to other District Data Administrators in their state.

This feature is also helpful when new Data Administrators join your team but have no worklists assigned to them. On the worklist page of the item you wish to resolve, click the Reassign Worklist link in the top right of the page. From there, you may reassign the worklist to the new data administrator by checking the box next to that Data Administrator’s name, as long as the new user is at the same or lower tier (District, Regional, or State) as you.

Steps to Reassign an Individual Worklist Item

- 1** Click the **Worklist** link on the Left-side Navigation menu, which will take you to the “Worklist” page.
- 2** On the “Worklist” page, select a **Worklist Item**.
- 3** Select **Reassign Worklist** link, which will take you to the “Reassign Worklist” page.

- 4 On the “Reassign Worklist” page, **uncheck the current users** assigned to the worklist and **expand the level** of data administrator you would like to assign the worklist to (optional).
- 5 On the “Reassign Worklist” page, **select the users** you wish to assign the worklist item to. You may select multiple users as long as they are at the same “level” of data administrator.
- 6 Submit the reassignment by clicking **Reassign**. You will be directed to the “Confirmation Page”.
- 7 On the “Confirmation Page”, review the changes you are making and select **Save**. You will be redirected to your “Worklist” page.
- 8 On your “Worklist” page, **verify** that the worklist item you just reassigned is no longer on your worklist.

Access Worklist Item

The user accesses his/her worklist items from this page. Select a Worklist Item from your worklist.

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Worklist for Daryn Hedlund

These are worklist items that have been identified and require an action to resolve or validate student records. To view student record details, please click on any of the records below.

search for a particular worklist (active or resolved) assigned to you or another data administrator in your state, click the [Worklist Search](#) link.

Near Matches
You have no worklist items assigned.

Validate Merge
You have no worklist items assigned.

Validate User Initiated Merge [1 items]

ID	Last Name	First Name	Middle Name	Suffix	Birth Date	Sex	Date Created
34945	Tanqirala	Srikalyan			01/13/2001	Male	2012-02-16 14:04:28.0

Validate Split [1 items]

ID	Last Name	First Name	Middle Name	Suffix	Birth Date	Sex	Date Created
34947	Keim	Patrick	E		01/13/2001	Male	2012-02-16 14:19:42.0

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Access the Reassign Worklist Page

At the top right of your worklist page, click the “Reassign Worklist” link. This will navigate you to the Reassign Worklist page.



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Validate Split Process

1

Select Worklist Item

2

Evaluate Split and Determine Action

3

Confirm

Worklist: Validate Split [Return to Worklist](#)

New student record(s) has/have been submitted for validation. Please validate or reject the split of the student record by clicking on the appropriate button. If you reject the split then the student record will remain unchanged. If you validate the split, then the student's historical records will be split as shown below. The master and historical records associated with the Existing Student below will retain the existing MSIX ID. A new MSIX ID will be created for those records marked as New Student below.

Keith Scott initiated this Student Merge/Split on 2012-02-16 14:19:42.0 and can be reached via 555-555-1234 ext:56789 or keith.test3@msix.test.gov

Previously entered comments: **I beleive Pat is a different student than Patrick. I spoke with his father, who indicated they have never been to Florida before. Please proceed with this split. Thank you.**

Worklist ID: 34947

3
[Reassign this Worklist](#)

Split Process Flow



Updated Existing Student Record

Master Record		Printing Options:	
Submitting State:	Florida	Student State ID:	FL33333
MSIX ID:	675353139895	Student Name:	Patrick E Keim
Birth Date:	01/13/2001	Birth Location:	Philadelphia Pennsylvania
Multiple Birth:	No	Sex:	Male
Male Parent:	Washington Keim	Data Administrator Information	
Female Parent:	Helen Keim		

Non-Master Record:		Printing Options:	
Submitting State:	Florida	Student State ID:	USA02
MSIX ID:	675353139895	Student Name:	Patrick Keim
Birth Date:	01/13/2001	Birth Location:	Philadelphia Pennsylvania
Multiple Birth:	No	Sex:	Male
Male Parent:	Aiden Keim	Data Administrator Information	
Female Parent:	Helen Keim		

Potential New Student Record

Master Record		Printing Options:	
Submitting State:	Virginia	Student State ID:	USA00030
MSIX ID:	675353139895	Student Name:	Pat Rick Keim
Birth Date:	01/19/2009	Birth Location:	Philadelphia Pennsylvania
Multiple Birth:	Yes	Sex:	Male
Male Parent:		Data Administrator Information	
Female Parent:	Dana Keim		

Comments:

Max Length = 250 characters

To protect the student's privacy, do not include any sensitive information such as Social Security Numbers or other Personally Identifiable Information in Comments fields. Comments entered below will be shared unedited and in their entirety with other MSIX Users.

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Un-assign Current Data Administrators

Uncheck the boxes to the current data administrators (unless you want to add additional data administrators in the same level to the worklist item). Expand the “level” of data administrator, which you would like to reassign the worklist to. Select one or multiple data administrators in one “level” to reassign the worklist item to.

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Reassign Worklist

All of the data administrators currently assigned to the worklist item have been checked. In order to unassign the worklist item to these users, please uncheck the boxes. You may only assign a worklist item to data administrators in the same level (state OR region OR district). Please make your selection and click on the "Reassign" button.

[-] State Data Administrators

State	Name	Email Address	Account Status
<input type="checkbox"/> Virginia	<input checked="" type="checkbox"/> Amanda Piasecki	apiaskecki@msix.test	Enabled
	<input checked="" type="checkbox"/> Jennifer Dozier	jdozier@msix.test	Enabled
	<input checked="" type="checkbox"/> Daryn Hedlund	daryn.test@msix.test	Enabled

[+] Regional Data Administrators

[+] District Data Administrators

Cancel Reassign

Select User(s) to Reassign Worklist Item

Reassign the worklist item to the appropriate data administrators by checking either the group box (to assign all users associate with the district/ region/ state selected) or the specific user you want to assign the worklist to. Then click the Reassign button to proceed with the reassignment.

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Reassign Worklist

All of the data administrators currently assigned to the worklist item have been checked. In order to unassign the worklist item to these users, please uncheck the boxes. You may only assign a worklist item to data administrators in the same level (state OR region OR district). Please make your selection and click on the "Reassign" button.

[-] State Data Administrators

State	Name	Email Address	Account Status
<input type="checkbox"/> Virginia	<input type="checkbox"/> Amanda Piasecki	apiaskecki@msix.test	Enabled
	<input type="checkbox"/> Jennifer Dozier	jdozier@msix.test	Enabled
	<input type="checkbox"/> Daryn Hedlund	daryn.test@msix.test	Enabled

[-] Regional Data Administrators

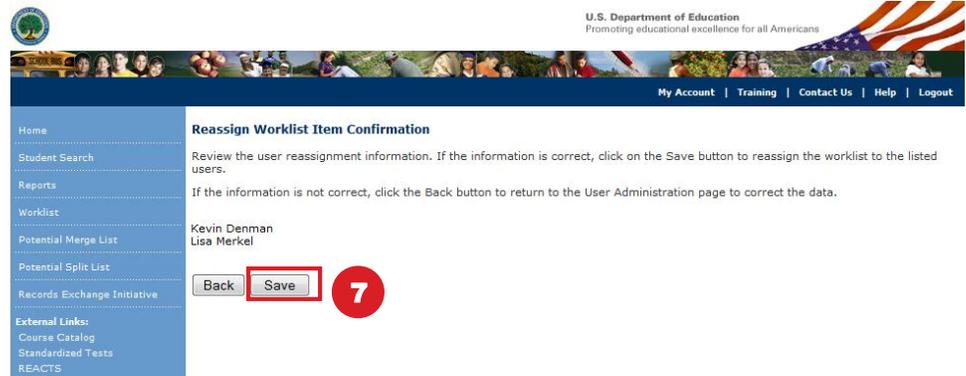
Region	Name	Email Address	Account Status
<input type="checkbox"/> R1	<input type="checkbox"/> Andrea Carter	andrea@msix.test	Enabled
<input type="checkbox"/> Region 1	<input checked="" type="checkbox"/> Kevin Denman	kevin@msix.test	Enabled
<input type="checkbox"/> WAR1	<input checked="" type="checkbox"/> Lisa Merkel	lisa@msix.test	Enabled
<input type="checkbox"/> WAR2	<input type="checkbox"/> Patricia Meyertholen	Pat@msix.test	Enabled

[+] District Data Administrators

Cancel Reassign

Confirm the Reassignment

Verify that the correct data administrators are going to be reassigned the worklist item and confirm the reassignment by clicking the Save button.



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Reassign Worklist Item Confirmation

Review the user reassignment information. If the information is correct, click on the Save button to reassign the worklist to the listed users.

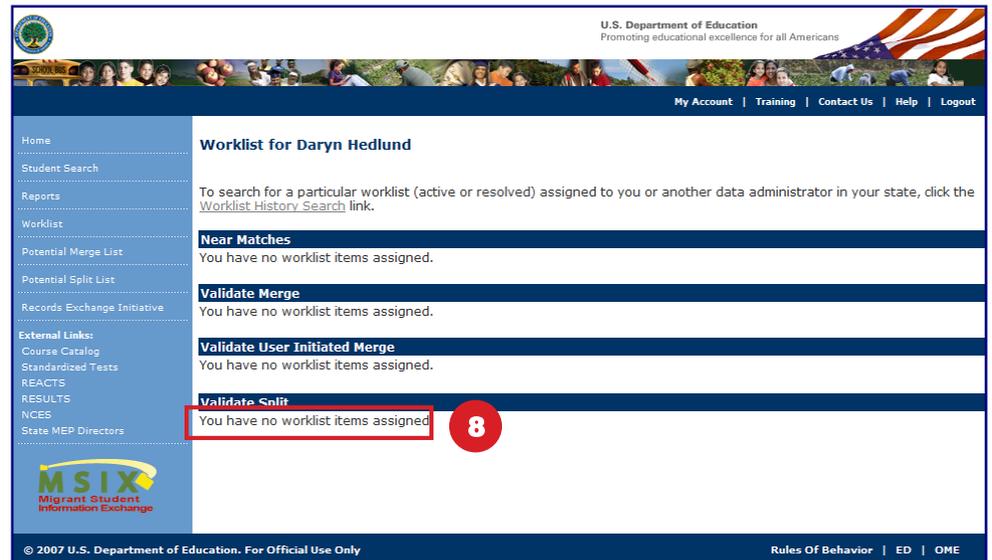
If the information is not correct, click the Back button to return to the User Administration page to correct the data.

Kevin Denman
Lisa Merkel

Back Save 7

Verify the Worklist Item is not in your Worklist

Upon clicking the Save button on the confirmation page, you will be navigated back to your Worklist page. If you unassigned the worklist from yourself in step 4, the worklist you reassigned should no longer show up in your worklist.



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Worklist for Daryn Hedlund

To search for a particular worklist (active or resolved) assigned to you or another data administrator in your state, click the [Worklist History Search](#) link.

Near Matches
You have no worklist items assigned.

Validate Merge
You have no worklist items assigned.

Validate User Initiated Merge
You have no worklist items assigned.

Validate Split
You have no worklist items assigned. 8

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Steps to Reassign Multiple Worklist Items

- 1 Click the **Worklist** link on the Left-side Navigation menu, which will take you to the “Worklist” page.
- 2 On the “Worklist” page, select the **Worklist History Search** link.
- 3 Change **Worklist Status** to **Unresolved** and hit **Search**.
- 4 Select the Reassign Worklist Item(s) checkboxes for those worklists you wish to reassign and click on Reassign Worklist Item(s)
- 5 On the “Reassign Worklist” page, **select the users** you wish to assign the worklist item to. You may select multiple users as long as they are at the same “level” of data administrator.
- 6 **Submit** the reassignment. You will be directed to the “Confirmation Page”.
- 7 On the “Confirmation Page”, review the changes you are making and select **Save**. You will be redirected to your “Worklist” page.
- 8 On your “Worklist” page, **verify** that the worklist item you just reassigned is no longer on your worklist.

Access Worklist Item

The user accesses his/her worklist items from this page. Select a Worklist Item from your worklist.

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Worklist for Levi Daniels

To search for a particular worklist (active or resolved) assigned to you or another data administrator in your state, click on the **Worklist History Search** link.

1

You have no worklist items assigned.

Validate Merge
You have no worklist items assigned.

Validate User Initiated Merge (2 items)

ID	Last Name	First Name	Middle Name	Suffix	Birth Date	Sex	Date Created
46149	Carden	John			03/28/2005	Male	2013-11-12 10:47:16.0
46152	Boland	Dan			03/28/2005	Male	2013-11-12 10:50:45.0

Validate Split
You have no worklist items assigned.

2

Access the Worklist History Search page

Change Worklist Status to Unresolved and hit Search.

Worklist History Search
To return to your active worklists click [Return to Worklist](#) link.

To search for a worklist, enter details of the worklist item you are looking for. At least one of the search parameters is required in order to return valid results. You can only search for worklists assigned to users in your state.

Student's First Name:

User's First Name:

Worklist ID:

Worklist Type: All Worklist Types

Creation Date From: (MM/DD/YYYY)

Resolution Date From: (MM/DD/YYYY)

Student's Last Name:

User's Last Name:

State Student ID:

Worklist Status: **Unresolved**

Creation Date To: (MM/DD/YYYY)

Resolution Date To: (MM/DD/YYYY)

Reassign Worklist Items

Select the Reassign Worklist Item(s) checkboxes for those worklists you wish to reassign and click on Reassign Worklist Item(s)

46152	Boland,Dan	multiple users	Validate User Initiated Merge	Unresolved	11/12/2013	<input checked="" type="checkbox"/>
46149	Carden,John	multiple users	Validate User Initiated Merge	Unresolved	11/12/2013	<input checked="" type="checkbox"/>

Select User(s) to Reassign Worklist Items

On the "Reassign Worklist" page, select the users you wish to assign the worklist item to. You may select multiple users as long as they are at the same "level" of data administrator.

Reassign Worklist

All of the data administrators currently assigned to the worklist item have been checked. In order to unassign the worklist item to these users, please uncheck the boxes. You may only assign a worklist item to data administrators in the same level (state OR region OR district). Please make your selections and click on the "Reassign" button.

State Data Administrators

State	Name	Account Status
<input type="checkbox"/> Pennsylvania	<input checked="" type="checkbox"/> Data Admin-PA	Enabled
	<input checked="" type="checkbox"/> Levi Daniels	Enabled

Comments:

Max Length = 250 characters

To protect the student's privacy, do not include any sensitive information such as Social Security Numbers or other Personally Identifiable Information in Comments fields. Comments entered below will be shared unedited and in their entirety with other MSIX Users.

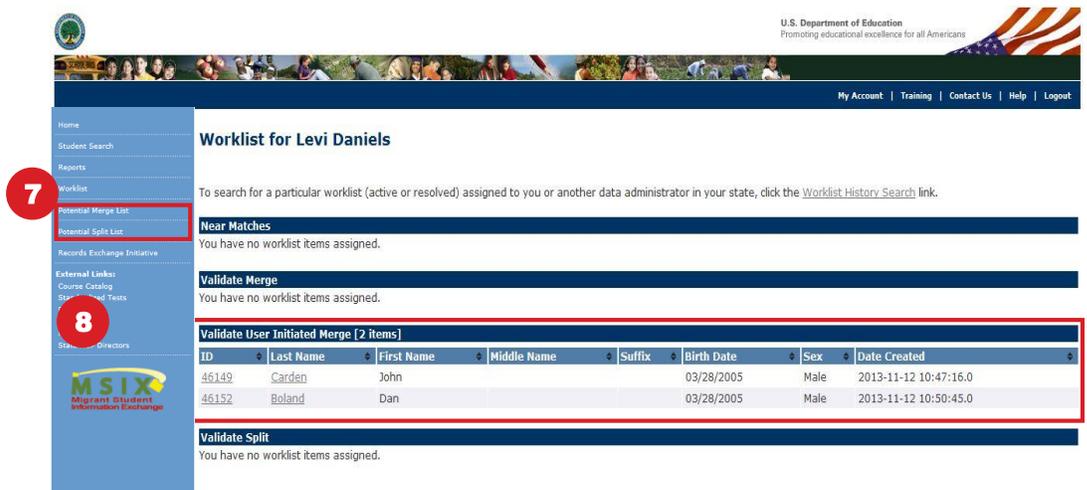
Confirm the Reassignment

Verify that the correct data administrators are going to be reassigned the worklist item and confirm the reassignment by clicking the Save button.



Verify the Worklist Item is in your Worklist (if you reassigned to self)

Upon clicking the Save button on the confirmation page, you will be navigated back to your Worklist page.



View Worklist History

Data Administrators can view current or historical worklist items assigned to themselves or other Data Administrators in their state through the Worklist History functionality. The Worklist History shows each step in the worklist resolution process, the users assigned to the worklist at each step, and the action taken at each step. Worklist actions captured by the history include reassignment, approval or rejection, or escalation to another user. The history also includes the comments of the user who took each action and the date the action was taken. Users can access the Worklist History through any current worklist item assigned to them, or through the Worklist History Search that is now available via a new link at the top of the Worklist homepage.

The Worklist History functionality provides more transparency into actions of users from different states for worklist items assigned to the user or other users in the same state. For example, if a user had an item in their worklist last week and

noticed it was no longer on their worklist, he or she can now search by the worklist details to find out what action was taken by whom that resulted in its removal.

Data Administrators can view worklists assigned to themselves or other Data Administrators in their state for worklist items created after March 3, 2012. No worklist history will be available for worklists created before March 3, 2012.

Steps to View the History of a Worklist Item

- 1** Click the Worklist link on the Left-side Navigation menu, which will take you to the “Worklist” page.
- 2** On the “Worklist” page, select the “Worklist History Search” link.
- 3** Enter any search criteria in the Worklist History Search page.
- 4** Submit the search.
- 5** Select a **Worklist ID** from the “Worklist History Search Results” page.
- 6** On the “Worklist History” page, **expand** the steps of the Workflow to view the users assigned to the Worklist and the comments of the users who acted on the Worklist item.

Access Worklist History Search Page

The user accesses his/her worklist items from this page. Select the Worklist History Search link at the top right of this page.

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Worklist for Daryn Hedlund

These are worklist items that have been identified and require an action to resolve or validate student records. To view student record details, please click on any of the records below.

To search for a particular worklist (active or resolved) assigned to you or another data administrator in your state, click the [Worklist History Search](#) link.

Near Matches
You have no worklist items assigned.

Validate Merge
You have no worklist items assigned.

Validate User Initiated Merge [1 items]

ID	Last Name	First Name	Middle Name	Suffix	Birth Date	Sex	Date Created
34945	Tanjirala	Srikalyan			01/13/2001	Male	2012-02-16 14:04:28.0

Validate Split [1 items]

ID	Last Name	First Name	Middle Name	Suffix	Birth Date	Sex	Date Created
34947	Keim	Patrick	E		01/13/2001	Male	2012-02-16 14:19:42.0

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Search for a Worklist

Enter search criteria in any of the available search fields for Worklist Items associated with students with records in your state.

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Worklist History Search

To return to your active worklists click [Return to Worklist](#) link.

To search for a worklist, enter details of the worklist item you are looking for. At least one of the search parameters is required in order to return valid results. You can only search for worklists assigned to users in your state.

Student's First Name:

Student's Last Name:

User's First Name:

User's Last Name:

Worklist ID:

State Student ID:

Worklist Type:

Worklist Status:

Creation Date From:

Creation Date To:

Resolution Date From:

Resolution Date To:

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Select a Worklist Item from the Search Results Page

MSIX returns all worklist items associated with student records in the user's state that match the criteria entered in the previous step.

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Search Results for Worklist: [Refine Search](#)

Only worklists created after March 3, 2012 have recorded histories and are, therefore, included in the results below.

2 worklists found, displaying all worklists.

Worklist ID	Student Name	User's Name	Worklist Type	Worklist Status	Update Date
34945	Tangirala, Srikalyan	multiple users	User Initiated Merge	Resolved - Merged	02/16/2012
34953	Tangirala, Srikalyan	multiple users	User Initiated Split	Pending Validation	02/17/2012

View the Historical Details of the Worklist Item & Expand Workflow

The details associated with the worklist item selected display on this page, including the type of worklist, current status of the worklist, basic demographic information of the student records at the time of the worklist creation, and the workflow of the worklist. The rows in the workflow table show each action taken on the worklist item, the user who made that action, the date of the action, and the resulting status of the worklist from that action. Data Administrators can expand the workflow rows to view the contact information of the users who were assigned the worklist at that step and any comments made by the acting user. Users can exit this page by clicking any of the links in the left navigation or they can return to the previous page by selecting the “Return to Worklist Search Results” link in the top right of the page.

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Worklist ID History

Details of the worklist item selected appear in the tables below. [Return to Worklist Search Results](#)

Worklist 34945

Worklist Type: User Initiated Merge Current Status: Resolved - Merged

Student Information at Time of Worklist Creation

Master Student Record			
Submitting State:	Virginia	Student State ID:	USA00032
MSIX ID:	465938537835	Student Name:	Srikalyan Tangirala
Birth Date:	01/13/2001	Birth Location:	Philadelphia, Pennsylvania
Multiple Birth:	No	Sex:	Male
Male Parent:	Hugo Tangirala		
Female Parent:	Lorena Tangirala		

Merge Student Record			
Submitting State:	Maryland	Student State ID:	MD008
MSIX ID:	866339243962	Student Name:	Si Tangirala
Birth Date:	01/13/2001	Birth Location:	Philadelphia, Pennsylvania
Multiple Birth:	No	Sex:	Male
Male Parent:			
Female Parent:	Lorena Tangirala		

Details of Worklist ID: 34945

Workflow	Status	Acting User	User's State	Date
[+] Creation	Unresolved	Keith Scott	VA	02/16/2012
[-] Users Assigned to Worklist Item:				
User's Name	State	Phone Number	E-mail Address	
Daryn Hedlund	Virginia	2025555555	daryn@msix.test.gov	
Jennifer Dozier	Virginia	7035551234	jennifer@msix.test.gov	
Kevin Denman	Virginia	7575551234	Kevin@msix.test	
[+] Keith Scott Comments on 02/16/2012				
[+] Reassignment	Unresolved	Jennifer Dozier	VA	02/16/2012
[-] Merged - Resolved				
[+] Users Assigned to Worklist Item:				
[-] Daryn Hedlund Comments on 02/16/2012				
I concur with this decision. I met with parents yesterday and these are for the same student.				

Section 6: Regional Structure Administration

Each state has the option of using the Migrant Student Information Exchange (MSIX) regional structure functionality. If a state chooses to use regional structures, the state must set up its own named regions and tie each region to one or more districts. The effort to establish regions within a state is a one-time task. However, the regions will have to be updated if the state alters its regional model. The State Region Administrator is the only role that can create or update the Regional Administration. Office of Migrant Education (OME) users can view all state regional structures. This section includes the following topics:

- Creating a Region
- Updating a Region
- Disabling a Region
- Accessing the State Region Consolidated View

Creating a Region

Steps to Create a Region

- 1** Click the **State/Regional Administration** link on the Left-side Navigation menu, which will take you to the “State/Regional Structure Administration” page.
- 2** On the “State/Regional Structure Administration” page, select **Enable Regional Structure, Enable Regional Structure for User Administration** and **Enable Regional Structure for Data Administration**, then click **Next**.
- 3** On the **Current Region** page, enter the **Region Name** and **Description** (optional).
- 4** On the “Current Region” page, you have **two choices for searching districts**: refine your search using one of the option fields, or enter **NO** search criteria and pull **ALL** districts. The option fields include: District Name, County, State District ID, and/or an National Center for Education Statistics (NCES) Code. Using either method, click the **Search** button.
- 5** The search results can be sorted by the column names by clicking on the column name.

- 6 Select the **Districts** that will be part of the new region and click the **Add** button (repeat steps 5 and 6 until all associated districts are added).
- 7 Once all the districts have been added, click the **Save Region** button.
- 8 Click **Yes** to confirm.

Set Up the Regional Structure

The state enables or disables the regional structure using this page. Check both **boxes** and **Next** to complete this task.

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Regional Structure Administration
Welcome to your Regional Dashboard

You may enable the Regional structure for your State. This process will only have to be completed once for your State, unless your Regions change.

Select the options below based on your State's Regional Structure

Enable Regional Structure. *This option provides you with the ability to create Regions and associated Districts.*

Enable Regional Structure for User Administration. This allows your State to create Regional User Administrators who can create users within their Region.

Enable Regional Structure for Data Administration. This allows your State to create Regional Data Administrators who can validate MSIX near matches, merges, and splits for student records in the Districts associated with their Region.

Next Cancel

Create a New Region

Create a new region and associate one or more districts to it. Enter a **Region Name** and **search for districts** to associate with the region.

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Current Region

* Region Name:

Description:

Search for Districts to associate with this Region

To view a list of all Districts in your State, click Search without entering any search Criteria
If you don't see a specific Districts in your State, it is because it has already been added to another region.

District Name:

County:

State District ID:

NCES ID: Search

Associate Districts to a Region

Select the districts to add to the newly created region.



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Current Region

* Region Name: MSIX Region

Description:

Search for Districts to associate with this Region

To view a list of all Districts in your State, click Search without entering any search Criteria
If you don't see a specific Districts in your State, it is because it has already been added to another region.

District Name:

County:

State District ID:

NCES ID:

Districts Search Results

There were 43 Districts returned from your search query

Add Districts to associate with this Region

5

Select All		Deselect All		Add
District Name	County	State District ID	NCES ID	
<input type="checkbox"/> Arise Academy Charter High School		168518013	4200823	
<input type="checkbox"/> Aspira Bilingual Cyber Charter School		181519176	4200835	
<input type="checkbox"/> Birney Preparatory Academy		126519476	4200850	
<input type="checkbox"/> Central Valley Su		127042003	4200824	

6

Save the Region

When all districts have been selected, the newly created region must be saved.

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Current Region
* Region Name: MSIX Region
Description:

Search for Districts to associate with this Region
To view a list of all Districts in your State, click Search without entering any search Criteria
If you don't see a specific Districts in your State, it is because it has already been added to another region.

District Name:
County:
State District ID:
NCES ID: Search

Currently associated Districts to this Region

District Name	County	State District ID	NCES ID
<input type="checkbox"/> Arise Academy Charter High School		168518013	4200823
<input type="checkbox"/> Aspira Bilingual Cyber Charter School		181519176	4200835
<input type="checkbox"/> Birney Preparatory Academy		126519476	4200850

Select All Deselect All Remove

Select All Deselect All Remove

7 Save Region Cancel

Review Confirmation of Your Action

Review the region that has just been created on the "Confirmation" page. Then, click **Yes** to approve it.

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Confirmation
Region Name: MSIX Region
Region Description:

District Name	County	State District ID	NCES ID
Arise Academy Charter High School		168518013	4200823
Aspira Bilingual Cyber Charter School		181519176	4200835
Birney Preparatory Academy		126519476	4200850

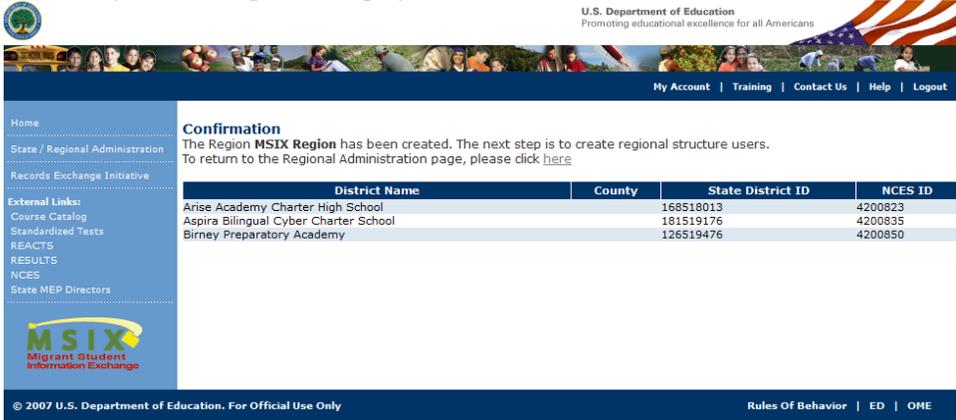
Are you sure you wish to save?

Yes No 8

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View the Confirmation

The newly created region is displayed.



The screenshot shows the MSIX Confirmation page. At the top, it says "U.S. Department of Education Promoting educational excellence for all Americans". Below that is a navigation bar with links: "My Account | Training | Contact Us | Help | Logout". The main content area is titled "Confirmation" and states: "The Region MSIX Region has been created. The next step is to create regional structure users. To return to the Regional Administration page, please click [here](#)". Below this is a table with the following data:

District Name	County	State District ID	NCES ID
Arise Academy Charter High School		168518013	4200823
Aspira Bilingual Cyber Charter School		181519176	4200835
Birney Preparatory Academy		126519476	4200850

On the left side of the page, there is a navigation menu with links: Home, State / Regional Administration, Records Exchange Initiative, External Links, Course Catalog, Standardized Tests, REACTS, RESULTS, NCES, and State MEP Directors. At the bottom of the page, it says "© 2007 U.S. Department of Education. For Official Use Only" and "Rules Of Behavior | ED | OME".

Updating a Region

Even after a region has been initially established, you may need to assign new districts or revise the region name or description.

Steps to Update a Region

- 1 Click the **State/Regional Administration** link on the Left-side Navigation menu, which will take you to the “State/Regional Structure Administration” page.
- 2 On the “State/Regional Structure Administration” page, select the **Edit** link associated with a region that needs to be updated.
- 3 Update the **Region Name** and/or **Description** text, if needed.
- 4 To add a district, you have **two choices for searching districts**: refine your search using one of the option fields, or enter NO search criteria and pull ALL districts. The option fields include: District Name, County, State District ID, and/or an NCES Code. Using either method, click the **Search** button.
- 5 To remove a district, select the option by the **District** that you want to remove by clicking the option next to the District. Then, click the **Remove** button.
- 6 Once the Region update is completed, click the **Update Region** button.
- 7 Click the **Yes** button on the “Confirmation” page.

Access State/Regional Structure Administration

After the regions and districts have been updated in the regional structure, the page then displays all the regions and districts that have been added. The page becomes the regional structure landing or central page where you can update the regional structure options, link to the edit region page, enable regions, add new regions, and print each section.

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1 District of Residence for Worklist Assignment / Escalation Disabled [Enable](#)

Regional Structure Administration
The table below contains a list of all Regions associated and Districts. Click the Edit link to update the Regional information.

Regional Structure Options

Regional Structure for User Administration Enabled [Disable](#)
Regional Structure for Data Administration Enabled [Disable](#)

Create new Region
Please click [Create New Region](#) to add a new Region to your State. [Print This Page](#)

Active Regions

Pennsylvania Regional Structure		Printing Option:
[+]	CSIU	Edit
[+]	Chester County	Edit
[+]	Erie	Edit
[+]	Gettysburg	Edit
[+]	MSIX Region	(Update 01-27) Edit
[+]	Millersville	Edit

2

Update the Region

The region and district can be updated on this page in several areas.

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Update Region

Update the Region name, description and the associated Districts and click the Save button..

3

Region Information

* Region Name: MSIX Region

Description:

Region Status: Enabled Disabled

4

5

Search for Districts to associate with this region

To view a list of all Districts in your State, click Search without entering any search Criteria
If you don't see a specific Districts in your State, it is because it has already been added to another region.

District Name: _____
County: _____
State District ID: _____
NCES ID: _____ Search

Currently associated Districts to this Region

Select All Deselect All Remove

District Name	County	State District ID	NCES ID	
<input type="checkbox"/> Arise Academy Charter High School		168518013	4200823	
<input type="checkbox"/> Aspira Bilingual Cyber Charter School		181519176	4200835	
<input type="checkbox"/> Birney Preparatory Academy		126519476	4200850	

Select All Deselect All Remove

6

Update Region Cancel

Review Confirmation of Your Action

Confirm the region has been created on the “Confirmation” page. Then, click **Yes** to approve it.

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Confirmation

Region Name: MSIX Region

Region Description:

District Name	County	State District ID	NCES ID
Arise Academy Charter High School		168518013	4200823
Aspira Bilingual Cyber Charter School		181519176	4200835
Birney Preparatory Academy		126519476	4200850

Are you sure you wish to update?

7

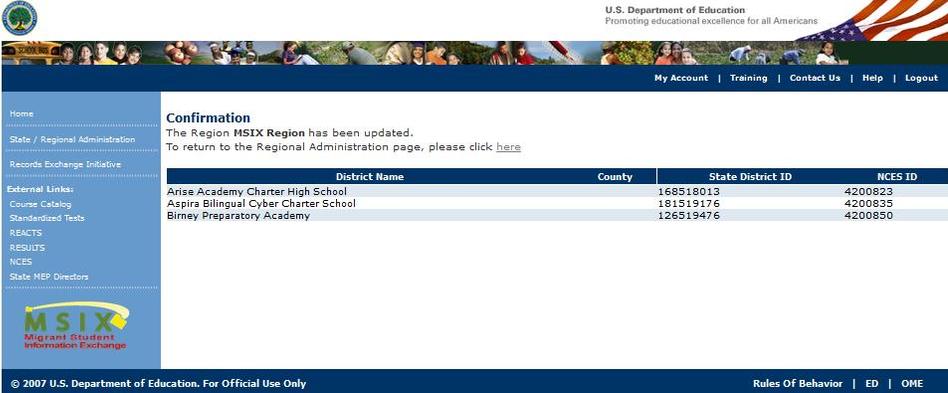
Yes No

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View the Confirmation

On the “Confirmation” page, the created region is displayed.



The screenshot shows the MSIX Confirmation page. At the top, it says "U.S. Department of Education Promoting educational excellence for all Americans". Below that is a navigation bar with "My Account | Training | Contact Us | Help | Logout". The main content area is titled "Confirmation" and states: "The Region MSIX Region has been updated. To return to the Regional Administration page, please click [here](#)". Below this is a table with the following data:

District Name	County	State District ID	NCES ID
Arise Academy Charter High School		168518013	4200823
Aspira Bilingual Cyber Charter School		181519176	4200835
Birney Preparatory Academy		126519476	4200850

At the bottom of the page, it says "© 2007 U.S. Department of Education, For Official Use Only" and "Rules Of Behavior | ED | OME".

Disabling a Region

Steps to Disable a Region

- 1 Click the **State/Regional Administration** link on the Left-side Navigation menu, which will take you to the “State/Regional Structure Administration” page.
- 2 On the “State/Regional Structure Administration” page, select the **Edit** link next to the region that needs to be updated.
- 3 Select the “**Disable**” option in the Region Information section.
- 4 Once the Region update is completed, click the **Update Region** button.
- 5 Click the **Yes** button on the “Confirmation” page.

Access State/Regional Structure Administration

After the regions and districts have been updated in the regional structure, the page then displays all the regions and districts that have been added. The page becomes the regional structure landing page where you can update the regional structure options, link to the edit region page, enable regions, add new regions, and print each section.

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Update of Residence for Worklist Assignment / Escalation Disabled [Enable](#)

Regional Structure Administration

The table below contains a list of all Regions associated and Districts. Click the Edit link to update the Regional information.

Regional Structure Options

Regional Structure for User Administration Enabled [Disable](#)
Regional Structure for Data Administration Enabled [Disable](#)

Create new Region

Please click [Create New Region](#) to add a new Region to your State. [Print This Page](#)

Active Regions

Pennsylvania Regional Structure		Printing Option:
[+]	CSU	Edit
[+]	Chester County	Edit
[+]	Erie	Edit
[+]	Gettysburg	Edit
[+]	MSIX Region (Updated 20...)	Edit
[+]	Millersville	Edit

Disable the Region

The region and district can be updated on this page. Click “Disabled” to disable the region.

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Update Region

Update the Region name, description and the associated Districts and click the Save button..

Region Information

* Region Name: MSIX Region

Description:

Region Status: Enabled Disabled

Search for Districts to associate with this Region

To view a list of all Districts in your State, click Search without entering any search Criteria
If you don't see a specific Districts in your State, it is because it has already been added to another region.

District Name: _____
County: _____
State District ID: _____
NCES ID: _____ Search

Currently associated Districts to this Region

Select All	Deselect All				Remove	
		District Name	County	State District ID	NCES ID	
<input type="checkbox"/>		Arise Academy Charter High School		168518013	4200823	
<input type="checkbox"/>		Aspira Bilingual Cyber Charter School		181519176	4200835	
<input type="checkbox"/>		Birney Preparatory Academy		126519476	4200850	
Select All	Deselect All				Remove	

Update Region Cancel

Confirm of Your Action

Verify the information on the “Confirmation” page and click **Yes**.

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Confirmation
Region Name: MSIX Region

Region Description:

District Name	County	State District ID	NCES ID
Arise Academy Charter High School		168518013	4200823
Aspira Bilingual Cyber Charter School		181519176	4200835
Birney Preparatory Academy		126519476	4200850

Are you sure you wish to update?

Yes No

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Review Confirmation of Your Action

Review the results of your action on the “Confirmation” page.

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Confirmation
The Region MSIX Region has been updated.
To return to the Regional Administration page, please click [here](#).

District Name	County	State District ID	NCES ID
Arise Academy Charter High School		168518013	4200823
Aspira Bilingual Cyber Charter School		181519176	4200835
Birney Preparatory Academy		126519476	4200850

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Using District of Residence for Worklist Assignment/Escalation

State Regional Administrators can enable the use of District of Residence for managing Worklist assignment and escalation. Before using this option, State Regional Administrators should consult with the Data Administrators in their State to determine if the District of Residence MDE should be used for the assignment and escalation of Worklist items.

The Worklist assignment and escalation process uses the School Identification Code and School District ID MDEs from students' Enrollment records to determine Worklist assignment by District or Region. When this option is enabled, the process will use the District of Residence MDE from the students' Demographics records to determine if Worklist items can be assigned to the District or Regional Data Administrators when the School Identification Code and the School District ID MDEs are not found.

When this option is disabled, the District of Residence MDE will not be used for Worklist assignments. If the School Identification Code and the School District ID MDEs are not found, Worklist items will be assigned directly to the State Data Administrators.

This option is disabled by default, and can be disabled again at any time after it is enabled.

Steps to Enable the Use of District of Residence for Worklist Assignment and Escalation

- 1 Click the **State/Regional Administration** link on the Left-side Navigation menu, which will take you to the “State/Regional Structure Administration” page.
- 2 On the “State/Regional Structure Administration” page, select the **Enable** link next to “Use District of Residence for Worklist Assignment/Escalation”.

Access State/Regional Structure Administration

The option to use District of Residence for Worklist Assignments will be available after either of the elements for Regional Structure have been enabled, but it makes the most sense to use this option if your State is also using Regional Structure for Data Administrators.

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 Use District of Residence for Worklist Assignment / Escalation Disabled [Enable](#)

Regional Structure Administration
 The table below contains a list of all Regions associated and Districts. Click the Edit link to update the Regional information.

Regional Structure Options
 Regional Structure for User Administration Enabled [Disable](#)
 Regional Structure for Data Administration Enabled [Disable](#)

Create new Region
 Please click [Create New Region](#) to add a new Region to your State. [Print This Page](#)

Active Regions

Pennsylvania Regional Structure		Printing Option:
[+]	CSIU	Edit
[+]	Chester County	Edit
[+]	Erie	Edit
[+]	Gettysburg	Edit
[+]	MSIX Region	(Updated 2015-01-27) Edit
[+]	Millersville	Edit

Enable Use of District of Residence for Worklist Assignment/Escalation

Click **Enable** to turn on the use of District of Residence for Worklist assignment/escalation.

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Use District of Residence for Worklist Assignment / Escalation Disabled **2** [Enable](#)

Regional Structure Administration
The table below contains a list of all Regions associated and Districts. Click the Edit link to update the Regional information.

Regional Structure Options

Regional Structure for User Administration Enabled [Disable](#)
Regional Structure for Data Administration Enabled [Disable](#)

Create new Region
Please click [Create New Region](#) to add a new Region to your State. [Print This Page](#)

Active Regions

Pennsylvania Regional Structure		Printing Option:
[+] CSIU		Edit
[+] Chester County		Edit
[+] Erie		Edit
[+] Gettysburg		Edit
[+] MSIX Region	(Updated 2015-01-27)	Edit
[+] Millersville		Edit

Steps to Disable the Use of District of Residence for Worklist Assignment and Escalation

- 1 Click the **State/Regional Administration** link on the Left-side Navigation menu, which will take you to the “State/Regional Structure Administration” page.
- 2 On the “State/Regional Structure Administration” page, select the **Disable** link next to “Use District of Residence for Worklist Assignment/Escalation”.

Access State/Regional Structure Administration

The option to disable use District of Residence for Worklist Assignments will be available only if it is currently enabled.

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Use District of Residence for Worklist Assignment / Escalation Enabled [Disable](#)

Regional Structure Administration

The table below contains a list of all Regions associated and Districts. Click the Edit link to update the Regional information.

Regional Structure Options

The Regional Admin Role has been updated.

Regional Structure for User Administration Enabled [Disable](#)

Regional Structure for Data Administration Enabled [Disable](#)

Create new Region

Please click [Create New Region](#) to add a new Region to your State. [Print This Page](#)

Active Regions

California Regional Structure		Printing Option:	
[+]	1	(Updated 2015-02-06)	Edit
[+]	10	(Updated 2012-01-31)	Edit
[+]	11	(Updated 2015-02-05)	Edit

Disable Use of District of Residence for Worklist Assignment/Escalation

Click **Disable** to turn off the use of District of Residence for Worklist assignment/escalation.

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Use District of Residence for Worklist Assignment / Escalation Enabled [Disable](#)

Regional Structure Administration

The table below contains a list of all Regions associated and Districts. Click the Edit link to update the Regional information.

Regional Structure Options

The Regional Admin Role has been updated.

Regional Structure for User Administration Enabled [Disable](#)

Regional Structure for Data Administration Enabled [Disable](#)

Create new Region

Please click [Create New Region](#) to add a new Region to your State. [Print This Page](#)

Active Regions

California Regional Structure		Printing Option:	
[+]	1	(Updated 2015-02-06)	Edit
[+]	10	(Updated 2012-01-31)	Edit
[+]	11	(Updated 2015-02-05)	Edit

Accessing the State Region Consolidated View

Both Government Administrators and OME User Administrators can view the State Regional Structure for all states. They cannot edit, add or disable the regional structure as State Regional Administrators can, but they can see if the data administration and user administration has been enabled or not for each state as well as view the breakdown for each state's regional structure by district. They can also view the districts not associated with any region by expanding the associated row for each state.

Steps to View the Region Consolidated View

- 1 Click the **State/Regional Administration** link on the Left-side Navigation.
- 2 Expand a State row to view the regional structure for the selected state.
- 3 Expand a Regional row to view the districts associated with the selected region.
- 4 Print the regional structure by selecting to print the entire report or for selected states.

Access the State Region Consolidated View

This view can only be accessed by the Government Administrator and OME User Administrator role. From this page, the user can expand or collapse each state's structure and expand or collapse the regions to see the districts associated with each region. The user can print the entire page or the selected state they wish to save or print the regional structure for.

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Regional Structure Administration

below contains a list of all States, and associated Regions and Districts.

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State	Regional Data Admin	Regional User Admin	Printing Option
[+] Alabama	Disabled	Enabled	Printing Option: [Printer Icon]
[+] Alaska	Enabled	Enabled	Printing Option: [Printer Icon]
[+] Arizona	Enabled	Enabled	Printing Option: [Printer Icon]
[+] Arkansas	Enabled	Enabled	Printing Option: [Printer Icon]
[+] California	Enabled	Enabled	Printing Option: [Printer Icon]
[-] Colorado	Enabled	Enabled	Printing Option: [Printer Icon]
[+] METRO I REGION			
[+] METRO II			
District Name	County	State District ID	NCES ID
ADAMS 12 FIVE STAR SCHOOLS	ADAMS COUNTY	0020	0806900
Aurora, Joint District No. 28 of the counties of Adams and A	ARAPAHOE COUNTY	0180	0802340
Boulder Valley School District No. Re2	BOULDER COUNTY	0480	0802490
Brighton School District No. 271	ADAMS COUNTY	0040	0802580
Mapleton, School District No. 1, in the county of Adams & St	ADAMS COUNTY	0010	0805550
School District N. 14 in the county of Adams & State of Colo	ADAMS COUNTY	0030	0801950
Westminster, School District No. 50, in the County of Adams	ADAMS COUNTY	0070	0807230
[+] NORTH CENTRAL			
[+] NORTHEAST REGION			
[+] NORTHWEST			
[+] SOUTHEASTERN			
[+] SOUTHWEST REGION			
[+] WEST CENTRAL			
[+] Districts not associated with a region			
State	Regional Data Admin	Regional User Admin	Printing Option
[+] Connecticut	Enabled	Enabled	Printing Option: [Printer Icon]
[+] Delaware	Enabled	Enabled	Printing Option: [Printer Icon]
[+] District of Columbia	Enabled	Enabled	Printing Option: [Printer Icon]
[+] Florida	Disabled	Disabled	Printing Option: [Printer Icon]
[+] Georgia	Disabled	Disabled	Printing Option: [Printer Icon]
[+] Hawaii	Disabled	Disabled	Printing Option: [Printer Icon]
[+] Idaho	Enabled	Disabled	Printing Option: [Printer Icon]
[+] Illinois	Disabled	Disabled	Printing Option: [Printer Icon]
[+] Indiana	Enabled	Enabled	Printing Option: [Printer Icon]
[+] Iowa	Enabled	Enabled	Printing Option: [Printer Icon]
[+] Kansas	Enabled	Disabled	Printing Option: [Printer Icon]
[+] Kentucky	Disabled	Disabled	Printing Option: [Printer Icon]
[+] Louisiana	Enabled	Disabled	Printing Option: [Printer Icon]
[+] Maine	Enabled	Enabled	Printing Option: [Printer Icon]
[+] Maryland	Disabled	Disabled	Printing Option: [Printer Icon]
[+] Massachusetts	Disabled	Enabled	Printing Option: [Printer Icon]
[+] Michigan	Disabled	Enabled	Printing Option: [Printer Icon]
[-] Minnesota	Disabled	Disabled	Printing Option: [Printer Icon]
[+] Region 1			
District Name	County	State District ID	NCES ID
ADA-BORUP PUBLIC SCHOOL DISTRICT	NORMAN COUNTY	012854	2700126
CLIMAX-SHELLY PUBLIC SCHOOLS	POLK COUNTY	010592	2709360
CROOKSTON PUBLIC SCHOOL DISTRICT	POLK COUNTY	010593	2709720
EAST GRAND FORKS PUBLIC SCHOOL DIST	POLK COUNTY	010595	2711130
FERTILE-BELTRAMI SCHOOL DISTRICT	POLK COUNTY	010599	2711910
FISHER PUBLIC SCHOOL DISTRICT	POLK COUNTY	010600	2712180
MARSHALL COUNTY CENTRAL SCHOOLS	MARSHALL COUNTY	010441	2723550
NORMAN COUNTY EAST SCHOOL DISTRICT	NORMAN COUNTY	012215	2700101
NORMAN COUNTY WEST SCHOOL DISTRICT	NORMAN COUNTY	012527	2791448
RED LAKE FALLS PUBLIC SCHOOL DIST.	RED LAKE COUNTY	010630	2730450
STEPHEN-ARGYLE CENTRAL SCHOOLS	MARSHALL COUNTY	012856	2700127
THIEF RIVER FALLS SCHOOL DISTRICT	PENNINGTON COUNTY	010564	2738850
WARREN-ALVARADO-OSLO SCHOOL DIST.	MARSHALL COUNTY	012176	2700024
[+] Region 2			
[+] Region 3			

Section 7: User Administration

State User Administrators, Regional User Administrators, and OME User Administrators establish and maintain Migrant Student Information Exchange (MSIX) user accounts. The *MSIX User Administrator Guide for Managing User Accounts* provides further detail regarding tasks for this role and is available in Trainers' Corner on the MSIX website. This guide outlines the process that MSIX User Administrators must follow when administering accounts for authorized MSIX users. It also lays out policies, procedures, and guidelines for accessing MSIX to help User Administrators understand the User Management Lifecycle as it pertains to MSIX.

This section includes the following topics:

- Establishing User Accounts
- Updating User Accounts
- Resetting Passwords
- Disabling or Deactivating User Accounts

Establishing User Accounts

Establishing user accounts is the process that User Administrators follow to add users giving them access to MSIX. The Administrator must confirm that a user has completed an application for accessing MSIX. Further, they must confirm that the applicant's identity and their user role have been confirmed by a Verifying Authority, which can be the applicant's direct supervisor or an individual that is above the direct supervisor in an official reporting structure. For example, an applicant who is a teacher should submit the application to his/her principal for identity verification review, or an applicant who is a state MEP Administrator should submit to his/her MEP Director for identity verification.

Note, the Help Desk **does not** reset passwords, create new users, deactivate, or disable existing users. These tasks belong to User Administrators.

User Administration Error Messages

MSIX displays an error message when validation rules have been violated. You are given the option to reenter input values and resubmit your request. Your request is not processed until all validation rules have been satisfied. Below are some examples of User Administration Search error messages:

User Administration Error Messages	
Scenario	Error Message
The Fields are Blank on the Page	Error: Please enter at least one search criteria.

User Administration Error Messages	
Scenario	Error Message
Either the First or Last Name Field is Blank	Error: Please enter at least one character for the first and last name.
One or More of the Required Fields is Blank	Error: Please enter the required fields marked with an asterisk.

Steps to Create User Account

- 1** Click the **User Administration** link on the Left-side Navigation, which will take you the “User Administration” page.
- 2** Click the **Create New User** link in the main body section of the “User Administration” page.
- 3** On the “Create New User” page, enter at a minimum all required information to create a new user, including the **First Name, Last Name, Work Telephone Number, Work Email Address, and User Role**. Complete the other fields if you have the information available.
- 4** Click the **Next** button.
- 5** Click **Save**.

Access the “User Administration” Page

The User Administration page is the gateway that provides the User Administrator access to create a new user account.

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User Administration

To create a new user please click the [Create New User link](#).

To find an existing user please enter the username or the user's first or last name. One of the search parameters (first name, last name, or username) is required in order to return valid results. You can only search for users in your state.

1

First Name:

Last Name:

Username:

Search

2

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Enter New User Information

The “Create or Update MSIX User” page is used to create a user account.

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Create or Update MSIX User

To create a new MSIX user, please enter all the required information. Required fields are identified with an asterisk (*).
If user's password is reset, MSIX will generate an email to user's email account that contains the new password.

[Click for Create/Update Instructions](#)

3

First Name: *

Last Name: *

Job Title:

Work Address Line 1:

Work Address Line 2:

Work City:

Work Zip Code:

Work Telephone Number: * - - Ext.

Work Email Address: *

Work State:

User Role: *

- District Data Administrator
- Government Administrator
- MSIX Privacy Act User
- MSIX Primary
- MSIX Secondary
- MSIX Super User
- OME User Administrator
- Regional Data Administrator
- Regional User Administrator
- State Batch Submitter
- State Data Administrator
- State Regional Administrator
- State User Administrator

Account Activation Date: / / (MM/DD/YYYY) 

Account Expiration Date: / / (MM/DD/YYYY) 

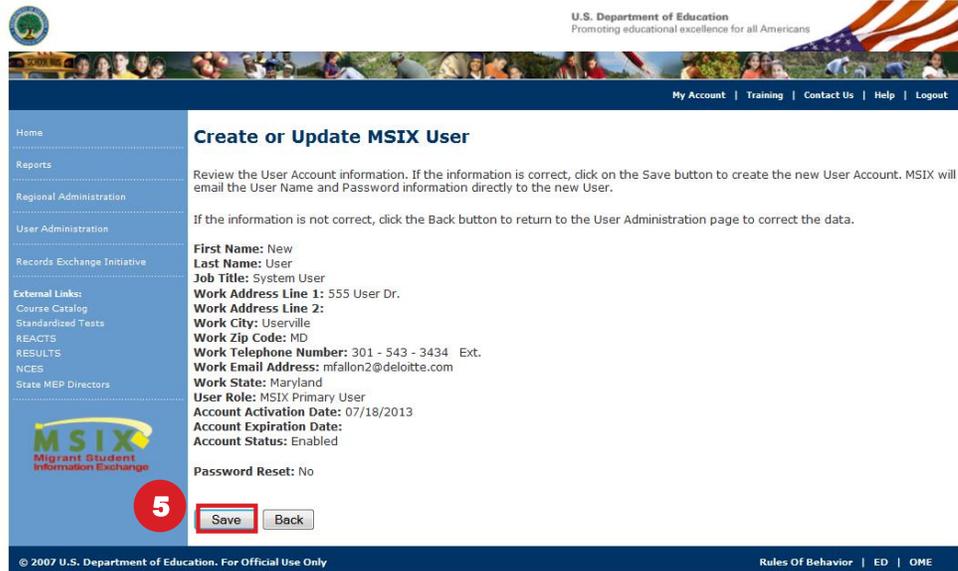
4

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Confirm Your Action Before Saving

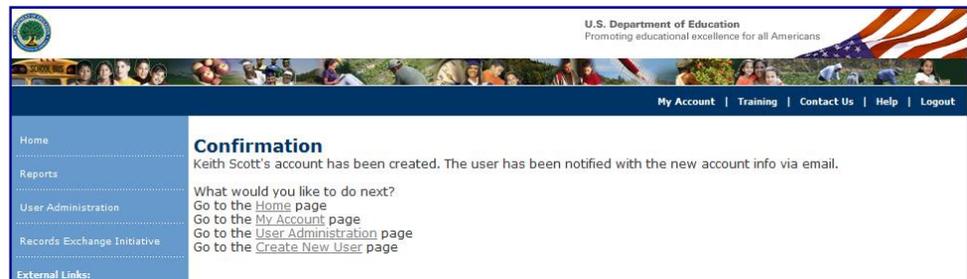
Determine that you have added all of the information accurately before you **Save** your action. If a change is needed, click the **Back** button to return to the previous page and revise the information.



The screenshot shows the MSIX user creation interface. At the top right, it says "U.S. Department of Education Promoting educational excellence for all Americans". Below this is a navigation bar with "My Account | Training | Contact Us | Help | Logout". The main content area is titled "Create or Update MSIX User". It contains instructions: "Review the User Account information. If the information is correct, click on the Save button to create the new User Account. MSIX will email the User Name and Password information directly to the new User." and "If the information is not correct, click the Back button to return to the User Administration page to correct the data." A list of user details is provided: First Name: New, Last Name: User, Job Title: System User, Work Address Line 1: 555 User Dr., Work Address Line 2: (blank), Work City: Userville, Work Zip Code: MD, Work Telephone Number: 301 - 543 - 3434 Ext., Work Email Address: mfallon2@deloitte.com, Work State: Maryland, User Role: MSIX Primary User, Account Activation Date: 07/18/2013, Account Expiration Date: (blank), Account Status: Enabled, and Password Reset: No. At the bottom, there is a red circle with the number "5" and two buttons: "Save" and "Back". The footer includes "© 2007 U.S. Department of Education. For Official Use Only" and "Rules Of Behavior | ED | OME".

Review Confirmation of Your Action

On the “Confirmation” page, MSIX confirms the action you just took.



The screenshot shows the MSIX confirmation page. At the top right, it says "U.S. Department of Education Promoting educational excellence for all Americans". Below this is a navigation bar with "My Account | Training | Contact Us | Help | Logout". The main content area is titled "Confirmation" and states: "Keith Scott's account has been created. The user has been notified with the new account info via email." Below this, it asks "What would you like to do next?" and provides four links: "Go to the Home page", "Go to the My Account page", "Go to the User Administration page", and "Go to the Create New User page". The footer includes "© 2007 U.S. Department of Education. For Official Use Only" and "Rules Of Behavior | ED | OME".

Review New User Account Notification

Two email notifications are sent to the user when their new MSIX account has been created. One email provides the User Name and the other email provides the initial Password that must be changed with the initial log in. These emails will be similar to the sample shown in the “Logging In” section of this manual.

Updating User Accounts

Updating a user account is the process that the User Administrators follow to make changes to a user account in MSIX.

Steps to Update a User Account

- 1 Click the **User Administration** link on the Left-side Navigation, which will take you the “User Administration” page.
- 2 Enter **First Name**, **Last Name**, or **User Name** into the text fields.
- 3 Click the **Search** button.
- 4 Search results can be **sorted by column names** by clicking the column name.
- 5 Click on a **User** link to select a user from the list of Search Results.
- 6 **Update** the necessary user information on the “Create or Update MSIX User” page.
- 7 Click the **Next** button.
- 8 Click **Save** on the “Confirmation” page.

Access the “User Administration” Page

The “User Administration” page is the gateway that provides the Administrator access to modify an existing user account.

The screenshot shows the MSIX User Administration interface. At the top, there is a navigation bar with links for Home, Reports, User Administration, Records Exchange Initiative, and External Links. The main content area is titled "User Administration" and contains a search form with three input fields: "First Name", "Last Name", and "Username". A "Search" button is located below the input fields. Red callout boxes with numbers 1, 2, and 3 are overlaid on the page. Callout 1 points to the "User Administration" link in the left navigation menu. Callout 2 points to the "First Name" input field. Callout 3 points to the "Search" button. The page footer includes the MSIX logo and the text "© 2007 U.S. Department of Education. For Official Use Only" and "Rules Of Behavior | ED | OME".

Select the User Account to Update

On the “User Administration” page, identify the user account that needs revision.

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My Account | Training | Contact Us | Help | Logout

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User Administration

To create a new user please click the [Create New User link](#).

To modify an existing user please enter the username or the user's first or last name. One of the search parameters (first name, last name, or username) is required in order to return valid results. You can only search for users in your state.

First Name:

Last Name:

Username:

Search

Search Results

User Name	Email Address	User ID	Status
Scott, Keith	keith.test3@msix.test.gov	kscott2	Enabled

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Update MSIX User

Make the necessary changes to the account.

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Create or Update MSIX User

To create a new MSIX user, please enter all the required information. Required fields are identified with an asterisk (*).
If user's password is reset, MSIX will generate an email to user's email account that contains the new password.

Click for Create/Update Instructions

6

Username: KScott
First Name: * Keith
Last Name: * Scott
Job Title: Counselor
Work Address Line 1: 1233 Main Street
Work Address Line 2:
Work City: Denver
Work Zip Code:
Work Telephone Number: * 555 - 555 - 5555 Ext. 5678
Work Email Address: * keith.test@msix.ed.gov
Work State: Virginia

User Role:
 District Data Administrator
 Government Administrator
 MSIX Privacy Act User
 MSIX Primary
 MSIX Secondary
 MSIX Super User
 OME User Administrator
 State Batch Submitter
 State Data Administrator
 State Regional Administrator
 State User Administrator

Account Activation Date: MM/DD/YYYY **10**
Account Expiration Date: MM/DD/YYYY **10**
Account Status: Enabled Disabled
Password Reset: Reset the user's password.
Rules of Behavior: Accepted on this date 02/16/2012 13:02:52
Account Creation Date: 02/16/2012 12:33:12
First Login Date: 02/16/2012 13:02:50
Last Login Date: 02/16/2012 14:06:27
Deactivate Account: Permanently deactivate the user's account.

7 Next Cancel

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Confirm Your Action

Review your changes before you save your action.

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My Account | Training | Contact Us | Help | Logout

Create or Update MSIX User

Please do not refresh this page after clicking the Save button.

Review the User Account information. If the information is correct, click on the Save button to create the new User Account. MSIX will email the User Name and Password information directly to the new User.

If the information is not correct, click the Back button to return to the User Administration page to correct the data.

First Name: Keith
Last Name: Scott
Job Title: Counselor
Work Address Line 1: 1233 Main Street
Work Address Line 2:
Work City: Denver
Work Zip Code:
Work Telephone Number: 555 - 555 - 5555 Ext. 5678
Work Email Address: keith.scott@msix.ed.gov
Work State: Virginia
User Role: MSIX Primary User
Account Activation Date:
Account Expiration Date:
Account Status: Enabled

Password Reset: No

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Review the Confirmation of Your Action

The “Confirmation” page displays a message that your request has been updated.

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My Account | Training | Contact Us | Help | Logout

Confirmation

MSIX has successfully updated Keith Scott's account information.

What would you like to do next?
Go to the [Home](#) page
Go to the [My Account](#) page
Go to the [User Administration](#) page
Go to the [Create New User](#) page

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If a User Administrator changes, removes or adds an activation date to a user's account, MSIX will send an e-mail notification to both the user and the User Administrator with the new activation date.

Resetting Passwords

The Reset Password feature allows User Administrators to reset a user's password when the user cannot do it. A user can request that their password is reset in the My Account feature. This may occur if for some reason they want a different password. However, a User Administrator needs to reset a user's password in three situations: (1) the user is locked out of their account because they tried three times to access it, but failed on all three attempts, (2) the user forgot their password, or (3) if 90 days have gone since the user last used their Password and it expired. Note that the Help Desk does not reset passwords, create new users, deactivate, or disable existing users. These tasks belong to User Administrators.

Steps to Reset a Password

- 1** Click the **User Administration** link on the Left-side Navigation, which will take you the "User Administration" page.
- 2** Enter **First Name**, **Last Name**, or **User Name** into the text fields.
- 3** Click the **Search** button.
- 4** Click on a **User** link to select a user from the list of Search Results.
- 5** Check the **Password Reset** checkbox.
- 6** Click the **Next** button.
- 7** Click **Save** on the "Confirmation" page. MSIX generates an email notification to the user containing the new password information. This email will be similar to the sample shown in the "Logging In" section of this manual.

Access the “User Administration” Page

The “User Administration” page that provides the Administrator access to reset an existing user’s Password.

The screenshot shows the "User Administration" page. The left sidebar contains a navigation menu with "User Administration" highlighted. The main content area has a heading "User Administration" and a sub-heading "To create a new user please click the [Create New User](#) link." Below this is a form with three input fields: "First Name:", "Last Name:", and "Username:". A "Search" button is located to the right of the "Username" field. Three red callout boxes with numbers 1, 2, and 3 are overlaid on the page. Callout 1 points to the "User Administration" link in the sidebar. Callout 2 points to the "First Name" input field. Callout 3 points to the "Search" button.

Select the User Account to Reset

On the “User Administration” page, identify the user account that needs to be reset.

The screenshot shows the "User Administration" page with search results. The search form from the previous screenshot is visible, but the "Search" button is not highlighted. Below the form is a table titled "Search Results" with four columns: "User Name", "Email Address", "User ID", and "Status". The first row of the table contains the following data: "Scott, Keith", "keith.test3@msix.test.gov", "kscott2", and "Enabled". A red callout box with the number 4 points to the "User Name" cell of the first row.

User Name	Email Address	User ID	Status
Scott, Keith	keith.test3@msix.test.gov	kscott2	Enabled

Reset the Password

Check the box to **Reset Password**. Then, click the **Next** button.

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Create or Update MSIX User

To create a new MSIX user, please enter all the required information. Required fields are identified with an asterisk (*).
If user's password is reset, MSIX will generate an email to user's email account that contains the new password.

Click for Create/Update Instructions

Username: KScott

* First Name: Keith

* Last Name: Scott

Job Title: Counselor

Work Address Line 1: 1233 Main Street

Work Address Line 2:

Work City: Denver

Work Zip Code:

* Work Telephone Number: 555 - 555 - 5555 Ext. 5678

* Work Email Address: keith.test@msix.ed.gov

Work State: Virginia

User Role:
 District Data Administrator
 Government Administrator
 MSIX Privacy Act User
 MSIX Primary
 MSIX Secondary
* MSIX Super User
 OME User Administrator
 State Batch Submitter
 State Data Administrator
 State Regional Administrator
 State User Administrator

Account Activation Date: / / (MM/DD/YYYY) 10

Account Expiration Date: / / (MM/DD/YYYY) 10

Account Status: Enabled Disabled

5 Password Reset: Reset the user's password.

Rules of Behavior: Accepted on this date 02/16/2012 13:02:52

Account Creation Date: 02/16/2012 12:33:12

First Login Date: 02/16/2012 13:02:50

Last Login Date: 02/16/2012 14:06:27

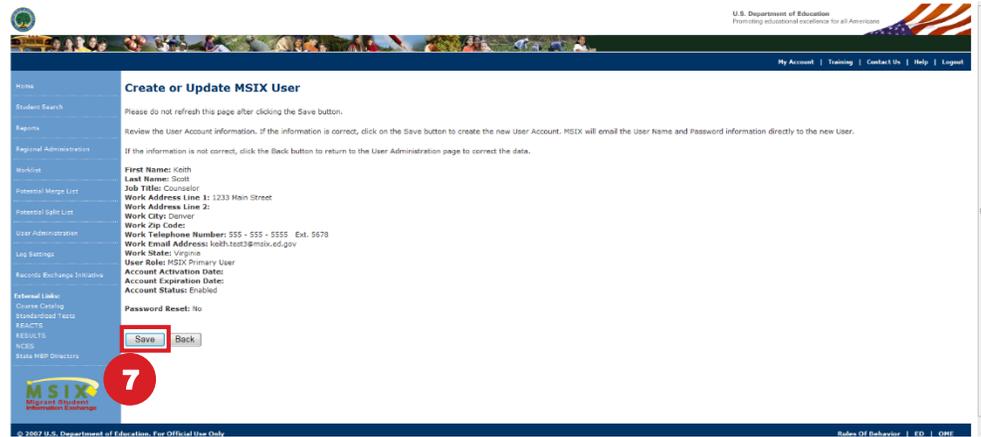
Deactivate Account: Permanently deactivate the user's account.

6 Next Cancel

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Confirm Your Action

Review your changes before you save your action.



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My Account | Training | Contact Us | Help | Logout

Create or Update MSIX User

Please do not refresh this page after clicking the Save button.

Review the User Account information. If the information is correct, click on the Save button to create the new User Account. MSIX will email the User Name and password information directly to the new User.

If the information is not correct, click the Back button to return to the User Administration page to correct the data.

First Name: Keith
Last Name: Scott
Job Title: Counselor
Work Address Line 1: 1233 Main Street
Work Address Line 2:
Work City: Danvers
Work Zip Code:
Work Telephone Number: 335 - 335 - 3355 Ext. 5678
Work State: Virginia
User Role: MSIX Primary User
Account Activation Date:
Account Expiration Date:
Account Status: Enabled

Password Reset: No

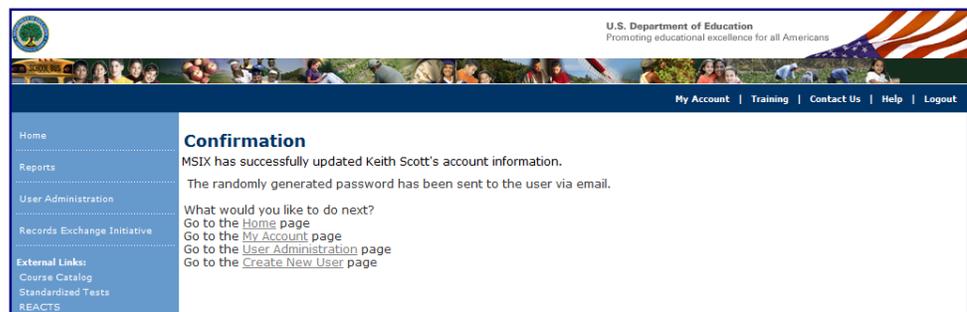
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MSIX
My Account Exchange

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Review the Confirmation of Your Action

MSIX generates an email notification to the user containing the new password information.



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My Account | Training | Contact Us | Help | Logout

Confirmation

MSIX has successfully updated Keith Scott's account information.

The randomly generated password has been sent to the user via email.

What would you like to do next?

- Go to the [Home](#) page
- Go to the [My Account](#) page
- Go to the [User Administration](#) page
- Go to the [Create New User](#) page

External Links:
Course Catalog
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Disabling or Deactivating User Accounts

Disabling a user account is the process that prevents the user from accessing MSIX. This is a **temporary** change for situations where the user will not need to use MSIX for a period of time. For example, someone may be out on a personal leave of absence and not need to use MSIX during that time. Once the user has returned to work the account can be enabled and they can go back to fulltime use.

Disabling is different from deactivating an account in which case the account is **permanently closed**. MSIX retains record that an account existed, but the account may not be reopened. If an account has been deactivated and the user returns to use MSIX again, a new account must be opened. Note that the Help Desk **does not** reset passwords, create new users, deactivate, or disable existing users.

Steps to Disable or Deactivate a User Account

- 1 Click the **User Administration** link on the Left-side Navigation, which will take you the “User Administration” page.
- 2 Enter **First Name, Last Name, or User Name** into the text fields.
- 3 Click the **Search** button.
- 4 Click on a **User** link to select a user from the list of Search Results.
- 5 To disable an account, select **Disabled** next to Account Status.
- 6 To deactivate an account, select “Permanently deactivate the user’s account” next to Deactivate Account,
- 7 Click the **Next** button.
- 8 Click **Save** on the “Confirmation” page.

Access the “User Administration” Page

The “User Administration” page provides the Administrator with access to disable or deactivate an existing user’s account.

The screenshot shows the 'User Administration' page of the U.S. Department of Education. The page has a blue header with the department's logo and name. Below the header is a navigation bar with links for 'My Account', 'Training', 'Contact Us', 'Help', and 'Logout'. The main content area is divided into a left sidebar and a main panel. The sidebar contains links for 'Home', 'Reports', 'User Administration', 'Records Exchange Initiative', and 'External Links'. The main panel has a title 'User Administration' and a sub-header 'To create a new user please click the [Create New User](#) link.' Below this is a text box explaining that to modify an existing user, the user's first or last name or username is required. There are three input fields labeled 'First Name:', 'Last Name:', and 'Username:'. A 'Search' button is located below the 'Username:' field. Red callout boxes with numbers 1, 2, and 3 point to the 'User Administration' link in the sidebar, the input fields, and the 'Search' button, respectively. The footer contains the copyright notice '© 2007 U.S. Department of Education. For Official Use Only' and links for 'Rules Of Behavior', 'ED', and 'OME'.

Select the User Account to Disable or Deactivate

On the “User Administration” page, identify the user account that needs to be disabled or deactivated.

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User Administration

To create a new user please click the [Create New User link](#).

To modify an existing user please enter the username or the user's first or last name. One of the search parameters (first name, last name, or username) is required in order to return valid results. You can only search for users in your state.

First Name:
Last Name:
Username:

Search

Search Results

User Name	Email Address	User ID	Status
Scott, Keith	keith.test3@msix.test.gov	kscott2	Enabled

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Disable or Deactivate the Account

Select the Account Status as **Disabled** (via the radio button) to disable the user's account or check the **Deactivate Account** box to deactivate the user's account permanently. Then, click the **Next** button.

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My Account | Training | Contact Us | Help | Logout

Create or Update MSIX User

To create a new MSIX user, please enter all the required information. Required fields are identified with an asterisk (*).
If user's password is reset, MSIX will generate an email to user's email account that contains the new password.

Click for Create/Update Instructions

Username: KScott
First Name: * Keith
Last Name: * Scott
Job Title: Counselor
Work Address Line 1: 1233 Main Street
Work Address Line 2:
Work City: Denver
Work Zip Code:
Work Telephone Number: * 555 - 555 - 5555 Ext. 5678
Work Email Address: * keith.tes@msix.ed.gov
Work State: Virginia
User Role:
 District Data Administrator
 Government Administrator
 MSIX Privacy Act User
 MSIX Primary
 MSIX Secondary
* MSIX Super User
 OME User Administrator
 State Batch Submitter
 State Data Administrator
 State Regional Administrator
 State User Administrator
Account Activation Date: / / (MM/DD/YYYY) 10
Account Expiration Date: / / (MM/DD/YYYY) 10
5 Account Status: Enabled Disabled
Password Reset: Reset the user's password.
Rules of Behavior: Accepted on this date 02/16/2012 13:02:52
Account Creation Date: 02/16/2012 12:33:12
First Login Date: 02/16/2012 13:02:50
Last Login Date: 02/16/2012 14:06:27
6 Deactivate Account: Permanently deactivate the user's account.
7 Next Cancel
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Confirm Your Action

Review your changes before you save your action.

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Create or Update MSIX User

Please do not refresh this page after clicking the Save button.

Review the User Account information. If the information is correct, click on the Save button to create the new User Account. MSIX will email the User Name and Password information directly to the new User.

If the information is not correct, click the Back button to return to the User Administration page to correct the data.

First Name: Keith
Last Name: Scott
Job Title: Counselor
Work Address Line 1: 1233 Main Street
Work Address Line 2:
Work City: Denver
Work Zip Code:
Work Telephone Number: 555 - 555 - 5555 Ext. 5678
Work Email Address: keith.scott@msix.ed.gov
Work State: Virginia
User Role: MSIX Primary User
Account Activation Date:
Account Expiration Date:
Account Status: Enabled

Password Reset: No

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MSIX
The Virginia Standards Information Exchange

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Review the Confirmation of Your Action

MSIX confirms the task you just completed.

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Confirmation

MSIX has successfully updated Keith Scott's account information.

What would you like to do next?

- Go to the [Home](#) page
- Go to the [My Account](#) page
- Go to the [User Administration](#) page
- Go to the [Create New User](#) page

External Links:
[Course Catalog](#)
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Appendix A: Acronyms

Acronyms	Description
CSPR	Consolidated State Performance Report
CSR	Continuing Service Reason
CSV	Comma-separated Values
ED	U.S. Department of Education
EDEN	Education Data Exchange Network
DOB	Date of Birth
FAQ	Frequently Asked Questions
HTML	HyperText Markup Language
IEP	Independent Education Plan
LEP	Limited English Proficiency
MDE	Minimum Data Element
MEP	Migrant Education Program
MS	Microsoft
MSIX	Migrant Student Information Exchange
NCES	National Center for Education Statistics
OME	Office of Migrant Education
PDF	Portable Document Format
PFS	Priority for Services
PII	Personally Identifiable Information
REACTS	Records Exchange Advice, Communication, and Technical Support
ROB	Rules of Behavior

Acronyms	Description
SSID	State Student ID
SSN	Social Security Number

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